

### Practice Makes Perfect!

Central Division Foreman James Melton demonstrates his aerial rescue expertise in lowering a lifesize dummy during the Midwestern Tree Climbing Championship competition held in June at Topeka, KS.

(See story in News from the Branches.)



## News from our Branches

#### CENTRAL

#### **On The Cutting Edge!**

High praise for General Foreman Jim Campbell comes from a MidAmerican Energy customer in Davenport, IA. While Foreman Melvin Raygor and Trimmer Mark Duyvejonck were clearing some lines for the utility, the customer noticed Jim sharpening the chains and replacing parts on the saws in the back of his pickup truck. "The supervisor (Jim) appeared to be a multitalented individual who is a great asset to your company," wrote the customer. "I wanted to write and commend him for his abilities and commend you for your wisdom in employing him." Thank you, Jim, for making such a great impression on this customer.

#### **Pain Relievers!**

Foreman Wardell Dicus and his crew were cited recently by a Kansas Power and Light (KPL) customer for all they did to "alleviate her pain" by removing some tree debris from her property. In her phone call to the utility, the customer was extremely grateful for a job well done. We're also grateful to Wardell and his crew for representing WTS so superbly. Mitch Frye is their General Foreman.

Mike Pettit of KPL shared a compliment with us from another utility customer who took the time to call and also express his thanks to Foreman Wardell Dicus, along with Foreman Jim Woodling and Trimmer Justin Bennett, for an excellent trimming job on his property. General Foreman Mitch Frye passed along the praise to the crew.

#### Taming A Monster!

A KPL customer from Olathe, KS wrote **General Foreman Tim Leiser** directly to applaud the work of one of his crews, **Foreman Garron Hodge** and **Trimmer John Atwood**. "Just a note to say how greatly pleased we are at the wonderful job your two men did in our backyard with the monster elm and so much overgrown brush," the couple wrote. "The old tree is now beautiful and we won't lose our electricity every time the wind blows. And just in time, we now have a small mountain of wood chip mulch. Thank you so much!" Thank you, Garron and John, for evoking this positive response from a very satisfied customer.

Climbing Up In The World! The Midwestern Tree Climbing Championship sponsored by the International Society of Arboriculture was held in June in Topeka, KS. Representing WTS was Central Division Foreman James Melton who, according to Division Manager Steve Pietzyk, "would have finished near the top" were it not for a slip in the work climb event. In addition to Steve, General Foremen Mitch Frye and Charles McClure and Foreman Brian Fuchs and Greg Williams were in attendance.

We Regret To Report Foreman Mickey "Tank Top" Thompson of rural Waterloo, IA was killed in a highway accident in late July. All of the WTS family extend our sincerest condolences to Mickey's family.

#### NORTHEAST

#### Straight From Washington!

President John Wright was elated to read a letter from a utility customer in Washington (Illinois, that is). "As owner of a company with many employees working off site," the letter began, "many times you are required to deal with complaints from the public. The purpose of this letter is to document the professional conduct of two of your employees. Foreman Chuck Johnson and Trimmer Jeff Gilmore worked in our neighborhood during the exceptionally rainy and hot summer of July. I had the opportunity to meet and converse with them regarding the trimming of trees along my property lines. Mr. Wright, rest assured that you are well represented in the field. Both Chuck and Jeff were very courteous, stayed busy and did a thorough, neat job. This letter was not solicited but I did mention to your men that I intended to write them up. Please copy this letter for

their supervisor and employee file." Hats off to Chuck and Jeff for proving once again the quality of our people and our work! **Danny McMillen** is their **General Foreman**.

#### Wows From WEPCO Country!

A Milwaukee couple wrote Wisconsin Electric & Power Co. (WEPCO) to commend a WTS crew for their quick response and a good job. "Just a short note to let you know how much my wife and I appreciate your sending your crew to remove our tree that seemed to have been hit by lightning, leaving the big, heavy branches resting on the electrical wires. The men did a superb job without any accidents and cleaned up after they were done." Foreman Tony Vincent and Trimmers Kelley Graham, Dale Simek, Sean Sturnot and Tim **Zirzow** were responsible for another satisfied WTS customer. WEPCO's Jeff Treu added this note of praise: "Thanks for your safe, quality work and great customer relations. This is not the first compliment you have received and I'm sure it won't be the last. Please accept my personal thanks and keep up the good work." Jeff Wood is the crew's General Foreman.

#### More From Milwaukee!

Another Milwaukee WEPCO customer heaved a sigh of relief that her line-interfering trees were expertly removed by WTS before a high windstorm hit the area. Foreman Rob Coblentz and Trimmers Jason Anderson and Eric Catlin made up the crew that allowed this customer to rest easy. WEPCO's Jeff Treu took the time to visit with the crew and thank them for earning this compliment. The crew's General Foreman is Jeff Wood.

#### **Another Storm Worrier!**

A WEPCO customer in Cudahay, WI wrote her appreciation to WEPCO for having a WTS crew cut down two trees on her property that were growing into the electrical wires. "I was worried about another storm," the customer wrote. She also noted that **Foreman David Thomas** and **Trimmers Aaron Lorrigan** and **Jakeb Meyer** did a very good job.

# FROM THE Treetop

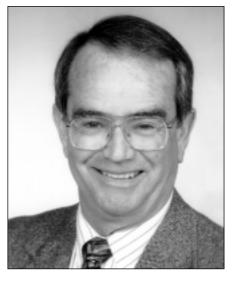
By John Wright, President

As some of you know, the Wright Tree Service fiscal year ends on September 30th. Coincidentally, it was on October 1, 1999, or the beginning of our fiscal year, that we were informed of losing the Commonwealth Edison (ComEd) contract out of Chicago that we had performed satisfactorily and economically for nearly 18 years. There is no denying this was a big blow to our operations, with 1999 revenue from the contract with Commonwealth Edison exceeding \$20,000,000 and payroll and other labor-related taxes and benefits, nearly \$17,000,000.

Obviously, not only was this a major hit to Wright Tree Service, it was a serious blow to all of our employees working on the ComEd property. Immediately, we set out on a revenue-enhancing marketing program to offset the loss of this contract. I am pleased to be able to tell you that in less than twelve months, we have recovered over 50% of the revenue lost from the Commonwealth Edison business.

This is background information for what I really want to share with you in this article. Without the efforts of all of you, this loss could not have been softened as quickly as it has been. The work that each and every one of you has performed this year has been a major contribution to that result.

I want to thank you for your hard work and loyalty to Wright Tree Service, and to reassure you that our company is on firm financial ground. We are poised to continue to add new crews throughout our service territory and fully expect that coming year's



revenues will match or exceed total revenue from a year ago. We all want to feel positive and secure in our career experience, and please believe that any future disruptions in our growth would be caused by factors unrelated to the financial resources of Wright Tree Service.

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Thank you once again for the tremendous effort you have put forth during the last 12 months. I hope that during the coming year, I can continue to make favorable reports to you in this column regarding the growth and success of our company.

#### **Our Newsletter Needs YOU!**

On a totally unrelated, but also important subject, I want to remind everyone that this quarterly newsletter belongs to you. I will do my part by sharing with you in the coming year specific information regarding the company as a whole; and I am asking each of you to redouble your efforts to provide the home office with news of your activities - both on and off the job - and your family's experiences, so that we may all have a better understanding of just who our company is.

Over these last several issues, the news from the field has been dwindling in the newsletter. We know from much feedback we have received from employees and their families that information regarding your activities is very much enjoyed by many, many people associated with Wright Tree Service: employees, family, friends and customers alike.

We do continue to receive dozens of letters from satisfied homeowners and our utility customers on the work performed by our crews and the extra effort so many of you make to satisfy a homeowner.

So thank you for your past efforts in this regard as well. I look forward to continuing a well-written and well-received quarterly company newsletter for the employees, families and friends of Wright Tree Service and hope you will do your part. Best wishes to all of you during our coming year. I hope it proves to be successful for you personally, as well as for our corporate family.

# News from our **Branches**

(continued from page 2)

## To which we would add, "naturally." Their General Foreman is **Jeff Wood**.

#### A Toast To Todd!

"Foreman Todd Lyles and his crew were wonderful, very hard working all day, very kind in communicating, considerate in laying plywood on lawns and very willing to answer questions." That's how a New Berlin couple summed up their total satisfaction with Todd and his crew, Trimmers Larry Hoskins and Matt Miller. WEPCO's Jeff Treu added his praise: "Thank you for your continued fine quality work and customer service-oriented attitudes. The customer and I value your work greatly!" The crew's General Foreman is Joe Schulz.

Todd is commended again, along with **Trimmer John Davies**, by another New Berlin utility customer. In her phone call to WEPCO's Anna Kasmerski, the customer attested that Todd and John were very professional, friendly and extremely conscientious when working around her shrubbery and gardens. We appreciate the extra effort, Todd and John, and so does your **General Foreman, Joe Schulz**.

#### **Bouquets To Birmingham!**

Terry Tate of the CILCO Forestry Department shared a complimentary phone call from one of the utility's customers in Peoria. The customer reported the WTS crew was doing an "awesome job." She really appreciated how their tree clearing was cleaning up her neighborhood. This attentive crew was made up of **Foreman Daniel Birmingham** and **Trimmer Dan Epkins**. Their **General Foreman** is **Danny McMillen**.

#### Handling A Grave Concern

Another CILCO customer, the Wood Wreath Cemetery Association, sent a letter to the utility, extending a "sincere thanks for the prompt reply to our request to have a dead tree removed from the cemetery grounds that interfered with CILCO's electrical transmission lines." The letter continued, "We especially want to commend General Foreman Jerry Alton and his crew (Foreman Rob Winters and Trimmer Marty Buchanan) for their courtesy and debris removal. You would not even know they were on site had you not been there to see the tree and the debris being removed." We're glad this good news didn't get buried. Nice job, guys!

#### Par For The Course – Heyel Loses Again!

This year Northeast Division Manager Don Heyel blamed the rain on his poor finish in the 8th Annual North Division Golf Outing. Playing with Administrative Assistant David Fettig, Don and David posted the highest score. (Of course, it didn't start to rain until the twosome was on the last hole). Taking top honors were Foreman Kevin Bednarski and his "ringer" (as Don refers to him), Bret Netzow. General Foreman Jeff Wood's son, Chris, sank the longest putt. General Forman Joe Schulz who, also according to Don, prides himself on his consistent swing, somehow managed to win both the shortest and the longest drive prizes. "I had my D-game today," Don stated - which we interpret to mean his usual "DON-game." Food and prizes followed the tourney as everyone enjoyed the storm.

#### Schulz Sparks At The Fair!

Richard Abdoo, Chairman, President and CEO of WEPCO's parent company, Wisconsin Energy Corporation, wrote General Foreman Joe Schulz to thank him for his participation in the utilitysponsored Energy Park at the Wisconsin State Fair. "Once again," the letter began, "Energy Park and the overall Wisconsin Electric/Wisconsin Gas presence at this year's fair was a real success story. Customers from all parts of the state had the opportunity to see us work up close and to interact with us on a very personal basis. They left Energy Park impressed with our genuine concern for their needs and the high level of professionalism we display everyday in everything we do. Thank you for the positive way you represented our company at the fair and for the efforts you made behind the scenes which contributed to our success." Susan Kasmerski, the Energy Park

Director, was also overjoyed with the response to the exhibit: "Each person was proactive in drawing people to the exhibit by asking open-ended questions and showing our guests interesting exhibit items on the table. This is a wonderful way to draw people into a conversation about trees and wires. And it exactly met the goal I have for employee/customer interaction." Thank you, Joe, for taking the time to help our customer achieve success with this very important project. We also want to recognize **Foreman Chris Goral** who assisted in this worthwhile endeavor.

#### A Lasting First Impression!

A WEPCO customer from Wauwatosa, WI phoned the utility to express her gratitude over the way WTS handled a tree-clearing project on her property. The customer mentioned how thoughtful Foreman Trevor Jacob was when he first contacted her about the trimming and what a great job Trimmers Brian Hansen and Troy Jacob did on her property. Jeff Wood is General Foreman of this customer-pleasing crew

#### Update On Dalgren

In Our Family Tree, Spring 2000 issue, we reported the shocking news of Foreman Tom Dalgren being shot in an attempted robbery by an unknown assailant while working in Wauwatosa, WI. We're grateful to Dale Konieczka of Wisconsin Electric for providing us with this updated information. Tom continues to make slow but steady progress. Dale tells us, however, that Tom needs a wheelchair most of the time to get around. A fundraiser was recently held for Tom and his family. Hundreds of people attended and enjoyed music, food and beverages. Wisconsin Electric donated over \$1,600 to cover expenses and \$42,000 was raised for Tom who attended the event along with his wife Beth. WTS is deeply grateful to Wisconsin Electric, especially to Dale Konieczka and Charlie Cole, for all they have done for Tom and his family.

#### Stork Stops!

General Foreman Tony Kafura and his wife Caroline welcomed a new baby girl, Shannon Anne, into the world in July. Congratulations to the Kafuras!

#### SOUTHWEST

#### Love Letter

Southwest Division Supervisor Scott Bloch received a letter of appreciation from a Public Service of Oklahoma (PSO) customer for a load of free mulch. The customer was particularly grateful to Foreman Charles Love. "The team experienced some difficulty in the delivery due to heavy rains that we were experiencing," the letter stated. "The PSO team corrected the problem, were very apologetic, and were most helpful in keeping me informed of when they could deliver the mulch to my home. Mr. Love was responsive to his people and to me, truly showing that PSO strives to please its customers." Another example of a WTS employee going above and beyond to please one of our customer's customers.

#### Attaboy, Brisco!

A Southwestern Electric Power Company customer from New Boston, LA sang the praises of **Foreman Eddie Brisco** and **Trimmers Thomas Kesterson** and **Tyrone Ware**. In their letter to the utility, the couple wrote: "We were very impressed with the work the crew did on our trees. They did a great job! They were so nice and polite and they surely do work hard. Thank God for people like them. Thanks again." **Marlin King** is their **General Foreman**.

#### **Tots For Teri!**

Southwest Division Supervisor Tim Bingaman's wife, Teri, has been waging a battle with breast cancer. Once the word got out about her cancer at the elementary school where she teaches, each class in all grades took turns preparing dinner for the Bingamans each night to relieve their minds of that worry. Teri has also become very pro-active in raising money to fight cancer and formed a team among her students for the "Susan Komen Race For The Cure." Every one of the l6 kids in Teri's class are taking part in the race and, as a surprise to Teri, each kid will show up for the race wearing a cap entitled "Teri's Team." If you would like to donate to this cause, you may send your contributions to the home office to the attention of Tammy Hollander. Tim and Teri will deeply appreciate your support.



No Rocking Chair For Robert!

Sixty years of age is no deterrent for Central Division Foreman Robert Selhaver as he waves to us from on high in a giant cottonwood.



#### **Rocky Mountain High?**

Northeast Division General Foreman Joe Schulz took his snowmobile to Montana last March to "ski doo" along the Canadian border. Note the Canadian Rockies in the background. "It makes you feel pretty insignificant," Joe writes. "The mountains are so immense, it's a humbling and breathtaking experience."

(continued on back page)

#### Hands Off!

Northeast Division General Foreman Joe Schulz, left, top photo, explains to a group of youngsters at the Wisconsin State Fair the dangers of climbing trees near power lines or touching a downed power line. "If power lines can melt dirt and sand into glass," Joe warned the kids, "just imagine what they can do to you."

In bottom photo, Joe advises some adults on the hazards of touching power lines while on a ladder or using a pole saw.

(See story in News from the Branches.)



## The Results Are In! **834**

EMPLOYEES QUALIFIED FOR THE SAFETY INCENTIVE AWARD

During Third Quarter Of This Fiscal Year (4/00 - 6/00)





Foreman Terry Knight is shown here with part of the equipment WTS has committed to the Indianapolis Power & Light contract.



Northeast Division General Foreman Greg Daniels, left, and Foreman Terry Knight get ready to tackle this huge tree uprooted during a windstorm in Indianapolis, IN.

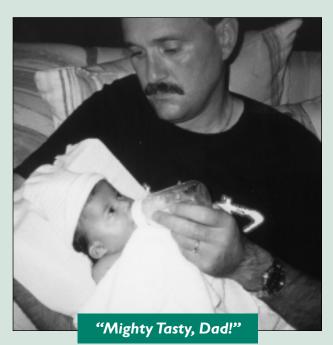




Rooting for Central Division Foreman James Melton (see front cover) in the Midwestern Tree Climbing Championship are, top photo, left to right, General Foremen Charles McClure and Mitch Frye and Foremen Greg Williams and Brian Fuchs. In the bottom photo, Greg (in the bucket) and Brian (on the rope) help out in the aerial rescue event. The competition was held in June at Topeka, KS. (See story in News from the Branches.)

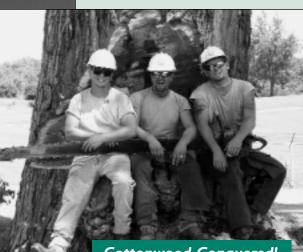


Northeast Division Foreman Bob Stagg with his son Jordan shows off an impressive catfish which we assume he caught. Or did Jordan catch it?



Northeast Division General Foreman Tony Kafura takes his turn at feeding Shannon Anne who was born to Tony and his wife in July.





#### Cottonwood Conquered!

It was 95 years old, 90' tall and 8' in diameter – but it was interfering with MidAmerican Energy's lines so it had to come down. According to General Foreman Roger Hagan, it was a total cleanup, wood and all, thus requiring 3 1/2 days.

Displaying the 5 1/2' chain saw bar that was needed for the project are, left to right, Foreman Dave Rodman and Trimmers Rich Hall and Eric Lavino. The giant cottonwood was located in the Quad-Cities, IA area.

## A Message You Should Take To Heart

Despite a very significant decline in recent years, over 40% of North Americans die from diseases of the heart and blood vessels – at the rate of nearly a million each year. The most common of these diseases is coronary heart disease which is responsible for over a million heart attacks and 500,000 deaths every year.

#### What Is Meant By Disease?

To many, the term disease means a "bug" you catch or an ailment you develop – and both are thought to be definitely bad. Generally, doctors use disease to indicate the presence of a condition that impairs part of your body's function. Therefore, if you or someone you know has heart disease, his or her heart does not function properly.

#### Exploring Coronary Heart Disease

Now let's shift our focus to coronary heart disease. First, in order to understand what is meant by this term, you must know about blood vessels and what they do. All parts of the body require a constant supply of blood to provide them with oxygen and nutrients in order to do their job. The heart is no exception. Blood travels around the body in blood vessels. A blood vessel that takes blood to a part of the body is known as an artery. A blood vessel that takes blood away from a part of the body is known as a vein. The heart receives its blood through blood vessels known as coronary arteries. Without a supply of blood rich in oxygen and nutrients, the heart cannot do its job - that is, pumping blood around the body. Therefore, if your coronary arteries become seriously narrowed or blocked due to a build-up of cholesterol, blood flow to your heart will be limited and your heart will not work properly. You will be suffering coronary heart disease because the blockage in your coronary arteries is causing a heart malfunction.

#### Hardening Of The Arteries

You have probably heard about hardening of the arteries. This condition is none other than a build-up of cholesterol in the artery walls. When it seriously affects someone's coronary arteries, that person suffers coronary heart disease because his or her heart will malfunction. Cholesterol may be building up right now in your coronary arteries. However, the good news is that you can do something about it.

#### Add Up Your RISK Factors

A RISK factor increases the likelihood of your having coronary heart disease – for instance, angina pectoris (chest pain) or a heart attack. The more risk factors you have, the more likely you are to suffer coronary heart disease. Insurance companies and health care providers are vitally interested in your risk factors. However, no one should be more aware of them than you.

#### Heart Disease Profile:

- Advanced age
- Male gender and post-menopausal women
- Family history of heart attacks at a young age
- High blood pressure
- Smoking
- High lipoprotein cholesterol (too much bad cholesterol)
- Low high-density lipoprotein cholesterol (not enough good cholesterol)
- A sedentary lifestyle (not enough exercise)
- Diabetes
- Heart enlargement
- The established presence of coronary heart disease

#### What To Do About Your RISK factors?

Some risk factors you cannot change, such as your age, gender or family history. However, if you have risk factors over which you have control, all the more reason to change for the better.

See your doctor for a complete health evaluation. In general, the first approach to lowering your cholesterol is dietary modification and the achievement of the weight recommended by your doctor. That's a lot cheaper than taking medications.

Put down the remote and take a walk. Play basketball with your kids or plant a garden. Of course, seek medical advice before you start any exercise program. Walk, don't run!

You'll feel better and chances are you will reduce your risk of heart

disease. Don't wait for the first heart attack to change what you eat.

When the distance around your waist is greater that the distance around your hips, you are at an increased risk of coronary heart disease. About a third of people die from their first heart attack. Take charge of your heart. Its purpose in life is life support.



#### The Most Important I0 Seconds Of Your Life

Many times when we take a First Aid/CPR class, we are taught or we teach others how to save someone when that person is having a heart attack. But how do you survive a heart attack when you are alone? How do you perform First Aid/CPR on yourself?

> Many people are alone when they suffer a heart attack. Without help, the person whose heart stops beating properly and begins feeling faint, has only **10** SECONDS left before

losing consciousness. However, those finding themselves in this situation can help if they do the following:

- COUGH REPEATEDLY AND VIGOROUSLY.
- TAKE A DEEP BREATH BEFORE EACH COUGH.
- BE SURE THE COUGH IS DEEP AND PROLONGED.

Repeat deep breathing and vigorous coughing every two seconds, until help arrives, or until the heart is felt to be beating normally again. Deep breaths get oxygen into the lungs and coughing movements squeeze the heart and keep the blood circulating. The squeezing pressure on the heart also helps it regain normal rhythm.

If you get to a phone, dial 911 and leave it off the hook. Help should arrive even if you are unable to speak.

This article was forwarded to the S.E.T. Department by Mark Pierson, our St. Paul insurance representative. The information was obtained by a job site superintendent who had received it from his safety department as a health alert. The original source is not known.

# FROM THE MO



Autumn is here! Cooler days... crisper nights. A change in sports and in family activities... and a change in mealtime menus for many families. Here are two recipes that not only sound good in the fall, but they taste like fall food. They're easy to prepare... and they're delicious!

#### POTATO CORN CHOWDER

Peel and cube potatoes; probably 10-12 medium size. Boil until tender and then drain off most of the water. Pour in enough milk to cover potatoes.

- Add 1 pkg. dry cream of chicken soup.
- Add 1/2 pkg. dry Lipton
  onion soup mix.
- Add medium-sized pkg. of cubed ham.
- Add 1 pkg. (16 oz.) Velveeta cheese.
- Add 1 8 oz. can of corn (drained).

Simmer on stove until soup is fully mixed, hot and has proper consistency. For a thicker soup, add instant mashed potatoes. Makes 8-10 hearty servings. *Note: Recipe can be modified to serve any number of people.* 

#### **APPLE CRISP**

Peel and slice 4 to 6 cups apples (either Braeburn or Jonathans) and mix well with:

- 1 cup sugar
- 1 Tb. flour
- 2 tsp. cinnamon

Place this mixture in 9" x 9" greased pan. Next mix:

- 3/4 cup brown sugar
- 3/4 cup flour

- 3/4 cup instant oatmeal (uncooked)
- 1/2 cup melted butter

Mix these ingredients well and spread on top of apple mixture. Bake @ 350 degrees for 45 minutes. Makes approximately 6 servings. Try it with ice cream or top it with cinnamon mixed into Cool Whip. *Yummmm!* 

## News from our Branches

(continued from page 5)

#### And Baby Makes Three!

**Foreman Brian Beck** and his wife are enjoying their new bundle of joy, their first child, a girl whom they named Trinity. Trinity was born in late July.

#### MINNKOTA

#### Ken's Crew Comes Through!

A Northern States Power (NSP) customer in Richfield, MN took the time to extol one of **General Foreman Ken Venzke's** crews. In her phone call to the utility, the customer said she wanted NSP to know what a good job the WTS tree trimmers did on her property. After trimming her trees, the crew cleaned up the area very well and came back the next day to remove some brush. At the receiving end of these accolades are **Foreman Brian King** and **Trimmers Robert Cummins, Matt Hosmer, Sergio Limon and Tony Soto**. Give 'em all high fives from us, Ken!

#### Thankful WTS Is Around!

"I just feel thankful that there are still people around that do such a good job." That's the conclusion of a NSP customer in Bridgewater, SD. She wrote the utility to commend **Foreman Glen Crabtree** and his crew "who did a wonderful job cutting down the tree and cleaning everything up." Good work, Glen. Please extend our thanks to your crew.



#### **Dyer To Retire**

After 44 years of working for WTS, **Foreman Don Dyer** is retiring. We all wish Don a very happy retirement and thank him for the many years he so ably represented WTS on the job.

Another Stork Report! Mountain States Division Forester Taryn Jacobus and her husband John are the proud parents of a baby girl, Savannah, who was born in early September. Congratulations to Taryn and John.

A printed on recycled paper

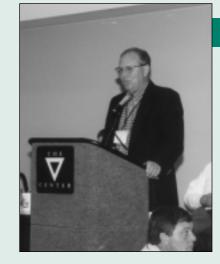
# **Family Clippings**

News From The Home Office



A team representing Wright Tree Service participated in the American Cancer Society's "Relay For Life" in early September. Four of the team members, who called themselves "The Wright Stuff," were from the home office. They were, left to right, Senior Accountant Wendy Webber, Kyra Mountsier, Northeast Division Accounting, Tammy Hollander, Southwest Division Accounting and Benefits Administrator Michelle Eggleston. The 12-hour event requires one team member to be running or walking on the track at all times. The WTS team logged in a total of 50-1/2 miles and raised about \$8,000. Tammy, who organized the team, wants to thank all of those who donated their time and/or money to the event.

Apparently running is a way of life with the four WTS participants. In June, Tammy and Wendy participated in the Clive, IA 5K/10K race; in July Tammy was involved in a 5K race in Urbandale, IA, Wendy and Kyra traveled to Ames, IA to run in another 5K/10K race and Tammy, Wendy and Kyra journeyed to the Quad Cities, IA to run in "The Bix 7", along with 20,000 other participants. All of the races benefited various charities.



#### "If You Ask Me..."

The International Society of Arboriculture (ISA) annual meeting in Baltimore, MD selected WTS Vice President Bob Myers to be a member of a four-person panel dealing with the problems of employee turnover and how to attract qualified, loyal employees. Bob can be seen here addressing the conference attendees; S. E. T. Director Keith Sheriff is in the foreground.



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