

Our family tree

Hurricane Irene

Hurricane Irene, a Category 3 storm, ripped through the Caribbean and East Coast at the end of August, leaving thousands of people without power.

Wright Tree Service crews were released for storm restoration by six customers – Consumers Energy, Empire District Electric, Indianapolis Power and Light, Kansas City Power and Light, Louisville Gas and Electric, and Westar Energy. Almost 90 bucket and manual crews headed east well before the storm hit to ensure a quick response.

Restoration for Baltimore Gas and Electric, Connecticut Light and Power, and United Illuminating lasted for four weeks, and if the calls, emails, letters and news attention we received are any indication, the crews made quite an impression in that time!

Wright Tree Service crews working in Connecticut received an outpouring of thanks from area residents, who showed their appreciation with signs and even Wright Tree Service truck shaped cookies! ▶

 **2011 STORM TEAM
HURRICANE IRENE**

TO All The Workers at
Wright!

many thanks!

Thank you so much for
traveling all the way
here to help out our
town!

Sincerely,
Christine, Nick, Logan, + Peter + D
Turner

THANK YOU
WRIGHT

LOVE

LCH

Thank you
just a quick note
you that we appreciate
your help here in Ridgefield.
We were so happy to see
trucks pulling into town
that help was on its way.
We are not accustomed to
damage the caliber of what
experienced with Irene.

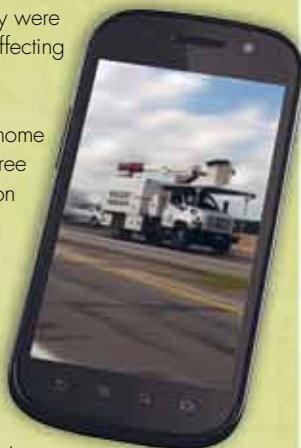
29 SYCAMORE LANE, RIDGEFIELD, CONNECTICUT

A Caravan of Help

A wedding planner in Toledo, Ohio, called the home office after noticing 28 Wright Tree Service trucks driving east in preparation for the aftermath of Hurricane Irene. "We don't go out of our way to thank each other enough. What your company is doing is really cool," she said. She added that as a military wife, she knows what our employees' families sacrifice when they're on the road. "I waved at all of them and gave them the thumbs up as they were driving by. It just made me realize this was affecting people all over the country." ►

A judge from Bellefonte, Pa., contacted our home office after witnessing a caravan of Wright Tree Service trucks moving through Pennsylvania on their way to help with storm damage on the East Coast. "Thanks for chipping in!"

A woman from Ridgefield, Conn., who was affected by Irene, wrote in to thank our crews. "We were so happy to see your trucks pulling into town, knowing that help was on its way. We are not accustomed to tree damage of the caliber we experienced here last week. Your crews came to our rescue and worked tirelessly to help us get back on track. They deserve our thanks. I only wish I could return the favor. Thank you! from the bottom of our hearts."



In the News

Connecticut newspaper *The Ridgefield Press* stopped to do a story when they found between 20 and 40 trucks, some of them from WTS, at a staging area in a middle school parking lot. Between jobs, the article said, the crews needed to wait for the safety clear. "We're just waiting for the linemen to ground the lines and make it safe," said Central Division Foreman Hector Ivan Jimenez Linares in the article. He and his crews had been working in Ridgefield for three days – "three long days," wrote the reporter. "We're working long hours – 12, 14, 15, 16 hours," said Linares.

A Wright Tree Service crew in Meriden, Conn., was photographed by *The Meriden Patch* newspaper on its tenth job of the day. "This tree ... was the trickiest one we have had all day," said Foreman Ryan Jackson. The crew, who reports to General Foreman Chad Fox in Jackson, Mich., also included Foreman Matthew Allen and Trimmer David McCormack.

▼ Ridgefield staging area

McCormack, Jackson and Allen taking a short break. ►



Incredible Work

A line foreman in charge of assigning duties to one of the Wright Tree crews in Connecticut found our website and emailed us to commend our employees for their "professional, courteous, safe and efficient manner." He said the crew "did an incredible job" on one very difficult removal in particular. "I am glad to have had the chance to work with these upstanding men," he said. The crew included Foreman Jake Perry and Trimmer Chad Gross. Both men report to Division 45 General Foreman Ken Carman.

From Ann Arundel County

A county executive in Annapolis, Md., sent his appreciation to all members of the Wright Tree Service crews who helped clean up after heavy storms hit the state. "Thank you!" he wrote.

From Connecticut Light & Power

A CL&P employee wrote to Division Supervisor Jeff East to thank our crews for their "exemplified excellence and professional work ethics." Overwhelmed with work requests from town officials and CL&P, he could not be at every job site. "Your crews gave me the confidence ... I trust them to do the job and restore customers without my presence," he wrote. "This is the first time I have ever sent out a thank you in the 24 years I have been with CL&P. Your crews have left an incredible impression on me. Thank you again, and please convey my gratitude to all your men." Congratulations to Foremen Nick Antonini and Jason Anderson

and Trimmers Bobby Henry, Steve Chacon and Kelly Walker. Nick's crew reports to General Foreman Greg DeJager and Jason's crew reports to General Foreman Jon Cates.

From Baltimore Gas and Electric

The President and CEO of Baltimore Gas and Electric sent a letter to thank Wright Tree Service for our assistance in restoration efforts. "Irene was one of the most damaging storms in our company's history, and we could not have completed our restoration to the nearly 750,000 customers whose service was interrupted without your help. We owe tremendous gratitude to [those] who left their homes and families so that homes and families in Maryland could have lights again. Please pass along my appreciation to all of your team members for their contribution and hard work."

A forester from Baltimore Gas and Electric wrote in to thank Wright Tree Service crews under Division Supervisor Cory Kobernick and Project Manager Pete Schmitt. "All of the men deserve praise for a job well done. It was several long days of hard work, under sometimes harsh elements, and they all worked safely and professionally. Every morning I would get requests from internal employees for the same tree crew they had the day before because, "Those guys were great," or "Those guys work hard." This says a lot. I was especially impressed with Pete Schmitt, whose organizational skills with the crews helped me out immensely. He had a hold on which crews were where at all times and let me know the minute any were free. This helped me out tremendously because there were several days that tree crews were hard to come by. Pete has a great demeanor, is focused on safety, and you can tell his men respect him a lot. Though I do not wish for another event like this one, if one were to occur, it would be my pleasure to work with Wright Tree Service again."



2011 STORM TEAM HURRICANE IRENE

ADAM C BARBEE • EDDIE R BRILEY • CLAYTON J COLLINS • WILLIAM S HILBURN • KENNETH BRIDGES • WILLIAM ALBERT ZIEMIANIN • NATHAN C STANDLEE • AFTON ROBERT STANKO • RAY L WOLKEN • KELLY ALAN SAYLOR • RENE D GOMEZ • JUSTO CONDADO • HUGO ABURTO TORRES • VICTOR CONDADO • GILBERTO RUIZ GARCIA • RIGOBERTO PRICILIANO • JUAN CARLOS APARICIO • MARCELO OLAIS • THOMAS CLAYTON COX • RONNIE GENE GILLESPIE • JOSE L SERRANO HERNANDEZ • KEVIN LEE THACKER • VIRGIL E DANFORTH • ROBERT JOHN HOLTON • BENJAMIN F HARPER • VICTOR GARCIA VILLASENOR • FERMIN SOLIS ZAMUDIO • TIMOTHY J AKER • CARLOS ANDRES BACA • GROVER CLEVELAND HOYLE • CORY EUGENE WAGONER • WILLIAM A WOOD JR • ROBERT E KIRBY • ROBERTO ALVAREZ-RODRIGUEZ • BRUCE A FUCHS • JESSE CHARLES POLLARD • MARGARITO CERVANTES • ALEJANDRO LOPEZ NEGRETE • ROBERT CLIFTON MOCK • MICHAEL ANTHONY TRAN • ROGER LEE FARLEY • JAMES L WOODLING • FELIPE HERNANDEZ PEREZ • WILLIAM COSME • EDY NOE RAMOS • JOSE LUIS DELGADO RUBI • DIEGO SAUCEDO • ELMER PEREZ HERRERA • ANGEL E ALVARADO RIVERA • JUAN FRANCISCO PINEDA • FELIX J ROMERO GUTIERRES • ALEJANDRO ARAUJO JR • RICARDO NUNEZ-LOPEZ • FILIBERTO SANCHEZ SANCHEZ • FRANCISCO HINOJO CARRAZCO • PEDRO HERNANDEZ HERNANDEZ • LUIS J VELASQUEZ • EDGAR D VAZQUEZ • JOSE L VAZQUEZ-RUIZ • MARTIN SIERRA NOYOLA • EDWIN ALBERTO MIR ORTIZ • MOHAMAD SOUDANI • HUSSEIN ABDULKADHIM MNSI • YEUDDY O JIMENEZ CAPELLAN • MARCELO VENTURA HERNANDEZ • GERARDO M VENTURA • WALTER A RODRIGUEZ DIMAS • ELIEZER OTERO TORRES • CESAR M SANTOS • CHAD T BERLIN • CHRIS ALAN POLING • RYAN JACOB JACKSON • STEVE CHARLES MARTIN • TRAVIS L CHAFFIN • CHARLES JOHN TERRELL • JOHN FRANKLEN EVANS JR • DANNY RAY MALONEY • MATTHEW GEORGE ALLEN • FRED V PARKER • SEAN T PARKER • WILLIAM DEAN BENSON • RYAN J PARTIN • DAVID SCOTT MCCORMACK • TRAVIS L WHIPPLE • CHAD M FOX • CHRISTOPHER LENHARDT • HUGHIE CORNELL CAPPS • CORY M KOBERNICK • RANDALL G DEJAGER • CAL MICHAEL SMITH • DOUGLAS S SMITH • EARL H SIMMONS JR • EDWARD JOSEPH BARNARD • MIGUEL HERNANDEZ CORDOVA • GREGORY L DEJAGER • JAMES W RIGHTNOWER • JAMES D MONDY • DAVID WAYNE LOUIS SANDERS • NICHOLAS GEORGE ANTONINI • CURTIS LEE BROZOVICH • MARK L MCELROY • WILLIAM REX GARRISON • BOBBY DEAN HENRY • WESLEY A CARTER • JEFFERSON R EAST • JERRY S HOYT • COREY L HOWER • JAROD M RUES • OSBY W PENDLETON • ARLIS GENE GREER • SHAWN A PERRY • SCOTT A SWEETWOOD • CASEY J BOWMAN • CALEB DOUGLAS JENNINGS • MATTHEW R SILDACK • JONATHAN CATES • MARVIN W JOHNSTON • FRANKIE D HENSON • MICHAEL C MERRIMAN • JEREMIAH ANDREW HARRISON • JESSE URIAH COOK • ALAN R DEES • ISIDRO CRUZ LUCAS • JASON M KAMALAKIS • JORDAN LEE HARRISON • JASON DANIEL ANDERSON • DAVID ALLEN SNYDER • JOSHAWA JEREMAY ARNOLD • MICHAEL G BRIDGES • STEVEN L CHACON • KELLY GENE WALKER • KEITH L JACKSON • TYLER P SIMMONS • CHRISTOPHER BLAIR SELOVER • MICHAEL R BENBOW II • DANIEL ROD RICHARDSON • JEREMY R WALLACE • CAMERON K EVELETH • TYLER L JOEHLIN • LEONARD E SHELDON • JOHN A CHEESEMAN • ADAM JAMES SCRIBNER • WILLIAM B WOODMANSEE • MILES M VANVALKENBURG • JERRY L BISHOP • ETHAN BRYCE CHEESEMAN • WILLIAM C WOODMANSEE • DANIEL SCOTT DUROCHER • BRANDON L SEAMAN • VICKIE MARIE LACKER • ZACHARY F THIEL • SCOTT R LESLIE II • JACOB THOMAS PERRY • BRAD L CRAWFORD • RICHARD FREDERICK DENTER • CHAD GREGORY GROSS • JOSE RAUL BOCANEGRA • ARRON L KRONER • CARLOS A TORRES • STEVEN LEE STOCKTON • MARK JOHN PITT • JERRY L TRIVETTE SR • ARNOLD ALBERT PETRIE JR • RUSSELL HOLLISTER • JOHN A POTTER • SEAN ERIC TYLER • CHRISTOPHER KELLENBERGER • JANELLE ELLEN KING • KEVIN GILLIAM • JOSE HERRERA • MARCOS D HERNANDEZ • ARMANDO PALMERO • BERNARDO PEREZ • JORGE ALFARO • JULIAN ESTUDILLO • SERGIO ARCOS • MATTHEW D COFFEY • JUAN CARLOS MEDINA • GERARDO LARA • JESUS VALDEZ GONZALEZ • GABRIEL JAMES HINOJOSA • GILPIN IRVING HAMMACK III • STEVE RODRIGUEZ • ALEXIS ACEVEDO PACHECO • DAVID M MCCANN • HECTOR VAZQUEZ DIAZ • CARLOS I RIVERA SANTIAGO • LUIS ARMANDO RODRIGUEZ • GEORGE ALAN GORTON • COREY ANDREW WILSON • BRIAN L LOUDERBACK • ROGER F BURCHAM II • STEVEN L TRUMBLY • BLAINE ASHTON STEWART • PETER F SCHMITT • JEFF W ADAMS • BRANDON SCOTT COMBES • SCOTT L MOORSHEAD • JOHN M ROONEY • TED ALLEN CHERRY • KEVIN L ANDERSON • MATTHEW S COLE • J MATTHEW SOMERS • JASON M ROSEVELT • RANDAL DAVID BEST WILSON • MATTHEW L WILBUR • BILLY JEROME HIGGINS • KELLEY STEVENS • RIGOBERTO GUZMAN • EDUARDO A OROZCO • VICTOR TORRES • FELIPE GONZALEZ • ERASMO HERNANDEZ • MARIO DIAZ • ALFONSO SEVILLA • NOE MEJIA CANO • GREGORIO RAMOS DE JESUS • EDUARDO OROZCO • HERMENE GILDO PATIAN • LUIS M DE JESUS MARTINEZ • FRANK M SALAZAR • JUAN DE LA FLOR SERCA • TRENT LEE JULIO GONZALES • VICTOR MENCHACA • ELIEZER LAUREANO ALVARADO • MAURICIO REYES • CARROLL W NICHOLS • JONATHAN DAVID POINTER • SEAN D VANOVER • MACK FLEMMING DICKERSON • CHANCE DEWAYNE KING • NORMAN TRAVIS WILLIAMS • TIMMIE J BAKER • CUAUHEMOC ALCAUTER BUCIO • VICTOR D LOPEZ • MIGUEL ANGEL RIOS • JOSE R ZAMBRANO VALDOVINO • GABRIEL OROZCO • NATHAN LEE CARLISLE • RAMON DIAZ • ORLANDO J MORA • JARED WALTER TRAPP • WALTER A PALACIO • SHANE MICHAEL HUX • CHRISTOPHER BYERS • MARK ERNEST NORMAN MILLER • RODNEY EDWARD WARRINER • THOMAS J WIPF • J REYES ALANIS-NEGRETE • YAIMAR ORO • REYES RODRIGUEZ HERNANDEZ • HUGO Y JUAREZ MONJARAS • JOSE L MORENO-ROSALEZ • DONALD R BORDERS • JORGE CRUZ TORRES • DANIEL R LAGUNA • TRAVIS DALE PLATT • ERIC S GUSTAFSON • JOHN C BIGHAM • CHARLES ARTHUR STOLL • RAMIRO CERVANTES • FERMIN ORO • LANCE A MILLIGAN • SCOTT D GREENE • SANTOS E RUIZ • HERNAN HERNANDEZ • DOUGLAS J OLIVER • JAVIER C ASCENCIO • HECTOR I JIMENEZ LINARES • JOSHUA MICHAEL ROOT • CHRISTOPHER L LONG • ISMAEL DEL REAL • FRANCISCO BEDOLLA • CESAR BEDOLLA • JUAN R LINARES • SALVADOR ADAME SALDANA • EDUARDO SALDANA • TYLER JORDAN MEYER • HAROLD D FISCHER • JOSE NUNEZ LOPEZ • MANUEL R SOLORZANO • FRANCISCO J SANCHEZ • JOSE GUADALUPE GARCIA • PEDRO SAAVEDRA • BRAD G GHAN • RAYMOND M HOLLIDAY • DAVID QUINTANILLA • CASEY WAYNE TENNIS • JOHN ANDREW BEDSWORTH • DUSTIN W ELLIOTT • ALEX LEVI MOLLOY • COREY ADAM BAKER

From the Treetop

By Terry McGonegle, SVP/CFO



September 30, 2011, marked the 10th year of Wright Tree Service being an employee owned company. Soon after being diagnosed with cancer, John R. Wright asked us to help him establish a plan to ensure the continued success of Wright Tree Service and its employees. After a great deal of research,

on August 8, 2002, the final Employee Stock Ownership Plan (ESOP) agreement was signed and made effective that fiscal year. John passed away less than three months later.

I believe we have proven that employee ownership was the best way to continue John's legacy. In 2001, Wright Tree Service had about 1200 employees working in 12 states. Today, the Wright Service Corp. family of four companies employs more than 2600 and operates in 28 states. Family remains our foundation, safety continues to be our highest concern, and the integrity that defined John's way of doing business keeps on.

Each and every employee should look back on the last ten years with pride. Our management staff has taken John Wright's vision and developed a plan for growth and success. But it is the employees in the field and office who execute this plan every day and have made our companies' achievements possible.

As far as the future is concerned, the sky is the limit. If every one of us continues to take care of our customers and ourselves as well as we have in the past, success is certain.

John would be proud. You should be proud also.

A Lesson from the Field

In July, Sarah Streeter, Terri Smart, Brianna Valentine, Bobbijo Davis, Lisa Mawdsley and Megan Dooly from the home office got the opportunity to test their skills in the field. The crews of Project Manager Jesus Vetencourt, General Foreman Bill McDowell and Michael Parker, and Workplanner Kyle Maupin spent the day teaching them how to climb trees, tie knots, and more. They even let them take a ride in the bucket truck!



Lending a Helping Hand

In an effort to help Omaha's forestry department cope with storm damage, Wright Tree Service employees recently volunteered their time and equipment to provide maintenance on the park's tree population. Elmwood Park in Omaha, Neb., is one of the city's premier outdoor recreational spots, but summer storms left damaged trees that were a hazard to the public.

Foremen Juan Valdovinos, Pedro Cepeda, Omar Cisneros, Hector Armendariz, and Marcos Valdivia; and Trimmers Luis Hernandez, Adan Lopez, Victor Rodriguez, Jorge Gomez, Tom Anderson, Gabriel Lopez, Pedro Elizondo and John Bernal. All of the men report to General Foreman William McDowell.

Central Division spent two consecutive Fridays in September helping out. Omaha's city forester sponsored the volunteer project, and after the work was done, the city planted new oaks in the park.

Workplanner Kyle Maupin championed the initiative, with help from Workplanner Michael Parker,



Not in Kansas Anymore

Central Division crews from Kansas teamed up with some Lone Star Division crews in Fairfield, Texas, this summer. With a promised high of 102 degrees – "in the shade, of course," wrote Lone Star Division Project Manager Ken Draper, they had some things to get used to!



CENTRAL DIVISION

Wonderful Work

An Omaha Public Power District customer from Papillion, Neb., called in to compliment our employees for doing a “great job” on her property. The customer said the crew was “wonderful and very professional.” Congratulations to the crew, Foreman Juan Valdovinos and Trimmers Pedro Elizondo, Wilbert Rodriguez and Adan Lopez, who report to General Foreman William McDowall.

Everybody Clean Up

Foremen Javier Ascencio and Juan Linares received warm praise from a customer in Topeka, Kan. The customer remarked that the crew arrived on time and worked hard throughout the afternoon. She appreciated their attentiveness to detail. “Guys were here by 8 a.m. and probably stayed until 1 or 2. They did such a wonderful job – they did not leave a scrap anywhere. Thank you, thank you, thank you. It was a job well done!” Both men report to General Foreman Paul Mitchell.

Appreciative Customer

A grateful Nacogdoches, Texas, customer called in to praise Foreman Steven Steele and Trimmer Donnie Borders for doing an outstanding storm restoration job, from trimming his tree to cleaning up. Both men report to General Foreman Tom Wipf.

Great Job

A satisfied customer in Leavenworth, Kan., extended a compliment to a crew working in her area. She thanked the employees for their respect and professionalism and said she appreciated their quick responses to questions and concerns. Crew members included Foreman Daniel Long, Trimmer John Jones, and their General Foreman Chris Lenhardt.

High Praise

General Foreman Ray Wolken received high compliments from a customer in Ottawa, Kan. The customer called the home office to say how much appreciated Ray meeting with him to talk about what was to be done and what a great job Wright

NORTH DIVISION

Courteous Crew

An Ameren customer from Morton, Ill., complimented the crew of Foreman Vaughn Pierson and Trimmers Patrick Moredock and Charles Davis on the great job they did trimming branches in his backyard. “They couldn’t have been more courteous, and they did an outstanding job of clean up,” he wrote. “They were truly outstanding representatives of your company.” The crew reports to General Foreman Dale Stout.

Focused Service

Foreman Randy Jackson and Trimmer Kenny Van Meter received warm praise from a customer in Divernon, Ill. The customer said the crew was polite and worked hard on a really hot day. She wanted to extend to the crew her thanks for the wonderful job done on her trees. The crew reports to General Foreman Teddy Wilson.

Thumbs Up

A customer from Urbana, Ill., called in to extend his appreciation to the Wright Tree Service crew who worked on his property. The customer said he was impressed by the diligence of the crew and their professional manner while completing the difficult and technical work. The crew working under General Foreman Jeff Gilmore included Foreman Kirk Yager and Journeymen Rob Lawlyes and Justin Lenfesty.

No Small Feat

The Chairman and CEO of Ameren Missouri wrote in to extend his sincere thanks to Wright Tree Service for coming to their aid during the devastating April tornados and thunderstorms. The torrential rain and winds uprooted and damaged more than 1,000 poles and tossed electric wires across streets and yards. “With help from Wright Tree Service, we were able to restore almost all of the 47,000 customers affected by these severe storms in 72 hours,” he wrote. “That was no small feat. Your crews’ skill and dedication were essential to our recovery and widely acknowledged by Ameren Missouri employees and customers.”



▲ Trimmer Dale Silbernagel sighting in the top cut of his notch.

The crew helps muscle a large pine to the ground. ▼



MOUNTAIN STATES DIVISION

Saving the Day

A homeowner approached Foreman Dan Williams and his crew one day in early October about a tree that had fallen onto the power lines near their work site. When Dan’s crew arrived at the scene, they saw the tree top had broken off and fallen onto the primary lines, pushing them nearly to the ground. Dan and his crew quickly secured the scene, began putting out ground fires, and sent a crew member to find a location with cell service to call the fire department and the utility. Until help arrived, Dan’s crew continued to fight the fire using backpack sprayers, fire extinguishers and other hand tools and successfully minimized the fire’s spread. The efforts of Foreman Dan Williams, Trimmer Eric Morell and Groundmen Robert Palmieri and Stephen Strupp were nothing short of heroic. (continued on page 7)

Fighting Back

Because of an aggressive beetle population, the Black Hills region of South Dakota has seen a lot of tree devastation. General Foreman Glen Crabtree’s crews have been helping Black Hills Power ensure reliable electricity by removing hundreds of pines killed by Mountain Pine Beetles each week.

Colorado Snowstorm

In late October a wet, heavy snowfall hit Colorado, causing significant outages on Xcel Energy's service territory in the Denver metro and north central Colorado. The outages left an estimated 140,000 customers without power. Twenty-two Wright Tree Service crews assisted in the restoration, beginning at 2 a.m. on Wednesday, October 26. Check out this YouTube video from Xcel of the work being performed!

Scan this QR code with your smartphone to view the video.



Responsible Work

The Cal Fire Battalion Chief passed his compliments on to Pacific Gas & Electric for a positive fire safety inspection of WTS crews. "From the foremen down to the crewmen, their interest and commitment to operating a safe program was apparent to me and the other Cal Fire staff who were present," he wrote. "The crews took pride in their equipment, and it showed." The deserving employees include General Foreman Chuck Ritter, Foremen John Pentecost, Jeramie Socey, Tom Davis and Tori Garcia, Groundman Marshall Varrone, Climbers William Sanchez and Damon Mireski, and Apprentice Climbers James Melton and Donald Springs. The employees report to Project Manager Nick Fox and Division Manager Rick Bonifas.

Men pictured, top row left to right: Pentecost, Verone, Sanchez, Melton, Springs, Davis; lower row left to right: Mireski, Socey, Garcia ▼



A+ Work

Three Pacific Division crews passed an Occupational Safety and Health Administration inspection in May with no violations. Keep up the good work!

▲ Men pictured, top row left to right: Foreman Augustine Garcia, Groundman Armando Caballero, Climber Martin Arredondo, Foreman Antonio Jaramillo Jr., Climber Juan Cervantes, Climber Burt Long, and General Foreman Greg Yinger.

Teaching One Another

Sharing a passion for teaching, General Foreman Greg Frizzell and Foreman Dave DeVries created a training program, designed to practice skills and situations that will help crews in tangible ways every day at work. Since the first training day, interest has grown and more men have participated. Awesome job! ▼



Paving the Way

The Pacific Division dedicated their time to help prepare the future home of a National Guard family as part of the Vets Housing Project through St. Vincent de Paul. General Foreman Benny Forsythe and his crew removed three and trimmed 11 trees to make the property safe and let additional light into the house, a foreclosed property that hadn't been lived in for more than a decade. **"We owe a tall debt of gratitude to the professionals of Wright Tree Service for applying their expertise to the trees," said the project.** This was the first of two homes that the crew will be working on. Crew members included Foremen Ray Yager and Steve Joy and Climbers Brandon Maryanski and Tyler Wood.

(continued from page 5) "You likely saved the life of the homeowner, who you had to stop on many occasions from wandering too close to the burning tree on the lines. Your responsiveness, safety, reliability, service and work quality on that day were noticed by the utility linemen, emergency workers and the landowner," said Safety Supervisor Chet Morrison. "Congratulations on a challenging job done safely and for making a positive difference for the utility and communities where you work."

Exceptional Commitment to Safety

Excel Energy Director of Vegetation Management James Downie emailed to say how impressed he was by Foreman Robert Stout's crew on an audit. When he got within 100 yards of the remote work site, Trimmer Mike Rensch stopped him to review their job briefing sheet, outlining the hazards at the site. "I know some of these guys, particularly trimmers and groundmen, might hesitate to confront utility personnel entering the worksite. This individual did not, and this is exactly the kind of real commitment to safety that we like to see." Mike and Robert report to General Foreman Jarrod Johns.

PACIFIC DIVISION

Lending a Helping Hand

Pacific Division Manager Rick Bonifas received an email from a Eugene Water and Electric Board supervisor, who wanted to extend a thank you to everyone from Wright Tree Service. The supervisor explained that heavy storms blew across Lane County, with 60 mph winds uprooting trees in a large section of EWEB's service territory. Wright Tree crews worked almost around the clock for three days to restore power. "They did a great job staying on top of making sure that crews were dispatched as needed throughout

the event. The crews themselves did an excellent job working professionally, safely and productively in very difficult circumstances." The supervisor said everyone at EWEB agrees that the crews made the restoration effort a success. Great work!

Top of the List

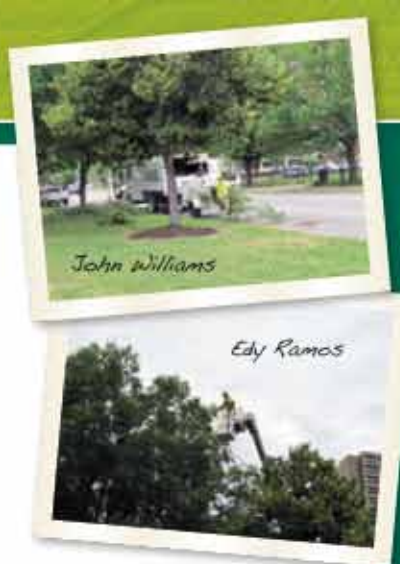
Foreman Paea Ngauamo and his crew, including Trimmer Brian Schmaltz and Apprentice Adam Gonnissen, received high compliments from a Clark Public Utilities customer in Washington. "Recently we read that Clark was the only public utility in the nation that made the top list in customer service. After our positive experience [with WTS] we can understand why," he wrote. "Please pass on our complimentary thoughts for an excellent job." The crew reports to General Foreman Dennis Ersamer.

Brother's Keeper

In early October, Foreman Tim Bullock noticed a potentially dangerous situation: a chipper break-away cable was hanging and clear of the bumper on a truck that was leaving the show-up to head for the work site. Bullock quickly flashed his headlights to stop the other driver, so he could notify him the break-away cable was disconnected. Because of Bullock's quick thinking and Brother's Keeper mentality, a dangerous situation was averted, ensuring the safety of people and property. "Your actions made a positive difference for the communities where we work, the utility that depends on our safe work decisions, and the other co-workers who see you help them to work safer," said Safety Supervisor Chet Morrison. Congratulations to Tim for being a great example of a Brother's Keeper!

Going Above and Beyond

A Sacramento Municipal Utility District customer wrote in to compliment General Foreman Greg Frizzell and his crew for handling a difficult tree trimming project. Frizzell came and removed some stumps from the customer's



property because the grinder couldn't reach them. He later followed up with the customer and helped her plant a new replacement tree. "They did a fantastic job and were a pleasure to work with," she wrote.

SOUTHEAST DIVISION

The Best Service

An EPB customer called with some positive feedback for a Wright Tree Service crew who came to trim trees on her property. She said it was the best service she has ever had and wanted to make sure the compliment was passed on. Congratulations to Foreman Bryant Stanfield and Groundman Napoleon Jackson. Both men report to General Foreman Aaron Swallow.

Good Business

A Trussville, Ala., customer emailed Division Manager Andy Callahan to thank him for his good business practices and his employees' great work. Callahan came to the customer's property to check on a crew, and the customer let him know they were doing "a great job." The crew included Foreman Sam Earl, Groundman Fred Killingsworth and Coordinator Jeff Johnson.

Caring for Louisville's Trees

◀ Wright Tree Service donated a crew to the city of Louisville, Ky., for a day to remove and trim trees that were damaged in recent storms. Multiple tree companies joined WTS in the effort. The city of Louisville set up the work zone, and Saf-Ti Co. donated all of the cones, signs and t-shirts for the participants. The Louisville mayor even hung a banner up to thank the crews for their hard work! The crew included General Foreman Cesar Santos, Foreman Josh Loewen and Edy Ramos and Trimmer John Williams.

Back to Normal

At the end of April, a devastating tornado and multiple storms ripped through Birmingham, Ala. The tornado tore apart structures, blew debris across houses, and picked up cars. General Foreman Cesar Santos and his crew from Louisville, Ky., joined General Foreman Buster James and his crew from Birmingham to help clear trees and restore transmission lines that were thrown hundreds of feet from their original places. Great job!

The Alabama Power Storm Center wrote Wright Tree Service to express their appreciation for the tireless work, dedication, professionalism, and commitment to service our employees exhibited during the April storm cleanup.



ALABAMA POWER
A BETHLEHEM COMPANY

April's Fury

Fall 2011 FAMILY TREE 7

Lights, Lights, Lights!

A Wright Tree Service bucket truck and crew installed lights on a 100 year old, 100 foot tall Norway Spruce in November. The project, done in cooperation with customer LG&E and KU Energy, was for "Lighting on the Lawn" at Ashland, a national historic landmark and the estate of Henry Clay, a Kentuckian Speaker of the House of Representatives who led the House to use its constitutionally allocated power to declare war for the first time in our nation's history in 1812. Helping out in some rainy conditions were Division Supervisor Cory Kobernick, General Foremen Vinnie Pavcovich and Ever Acosta, Foremen Don Johnston and Ed Barnard, and Climbers Miguel Cordova and Artemio Juarez.



Operation Cat Rescue

Trimmer Todd Prock and Foreman Arturo Gutierrez made the *Daily Telegram* in Adrian, Mich., for their heroic rescue of Sneakers the cat. Sneakers had been stranded 150 feet up in a neighbor's tree overnight when she was finally rescued. The article explained the cat is doing fine. "The ordeal didn't end her curiosity, though. Sneakers remains unafraid of the outdoors," it said. Both Prock and Gutierrez report to Division Supervisor Paul Dwight.

Foremen Travis Chaffin and Danny Maloney made quite an impression on a Michigan resident when they not only completed the job right, but saved a kitten, too. While working on a group of trees, the crew saw a kitten up in a tree they were getting ready to trim. Before going ahead with the job, the crew safely removed the kitten. "The poor thing had been up there at least four days," said the resident. "Our ladders weren't tall enough, and the fire department wouldn't help. Thank goodness your men were working on this group of trees and got the poor, scared kitty down. It's nice to see human kindness still exists." The crew reports to General Foreman Chad Fox.

Todd, Arturo
and Sneakers ▼



DIVISION 45

Kudos to the Home Office

A group of foresters from Consumers Energy gave high praise to Payroll and Billing Specialist Bonnie Strom for her attention to detail and commitment to helping others. The foresters said that Bonnie always catches errors and they like working with her. Congratulations, Bonnie!

Keep Up the Great Work

A customer in Lexington, Ky., commended General Foreman Vinnie Pavcovich and Foreman Ever Acosta for the great work they did on her trees. She said she wanted to give "a major compliment" to Wright Tree Service.

Working Toward the Goal

Division Supervisor Paul Dwight wrote in to thank all of the Michigan Wright Tree Service employees for their focus on safety and improvement. "Together we can reach our goal of zero incidents. We cannot do it without you. Great job everyone."

SOUTHWEST DIVISION

As Good as It Gets

A satisfied customer from Aurora, Mo., wrote in to extend a compliment to General Foreman Afton Stanko and his crew, Foreman Jeffery Cantwell and Trimmer Steve Stockton. "Just wanted you to know as their supervisor, they are as good as it gets – with great personalities as a bonus. Happy we got them," he wrote. Congratulations!

Perseverance

Foreman Travis Garrison and Trimmer William Garrison received high praise from a Springfield, Mo., customer. The crew removed a tree from the customer's yard as part of a line clearance project on a hot

summer day, with temperatures around 100 degrees. "They were both very politely efficient, definitely good representatives of your company," said the customer. Both men report to General Foreman Jason Yelton.

Exceeding Expectations

A repeat Wright Tree Service customer from Ozark, Mo., wrote in to commend Foreman Ryan McClain and Trimmer Jeremy Tinsley for their courtesy and workmanship. The crew removed three trees from her property, and she said this was the best service she had ever gotten from Wright Tree. "When they finished, there was no evidence they had been here, other than the trees were gone. The yard was cleaned thoroughly, no debris, nothing left except the stumps," she wrote. The men report to General Foreman Larry Bryant.

Quick Response

When a tornado came through Atoka, Okla., Wright Tree Service crews responded on their day off without knowing how much needed to be done. Within 25 minutes of the call, eight crew members were headed south to help with the storm patrol. Downed lines and debris from mobile homes, sheds, and houses created many hazards around and in the work site. An AEP Contract Transmission Forester wrote a letter to show his great appreciation to the crews. "Everyone with WTS is keeping an eye on one another. No part of the job was started until everyone was aware and responded with acknowledgement," he wrote. "The work was done with professionalism and pride that would make any company proud of these crews." The crew under General Foreman Michael Blain included Workplanner Jeff Rhodes, Foremen Larry Bear, Cameron Powell and Dwight Gibson, and Trimmers James Lishbrook, Joe Tulsa and Dustin Rhodes.

Job Done Right

A pleased customer from Branson, Mo., wrote in to personally thank Trimmers Ryan McClain and Jeremy Tinsley for the right-of-way maintenance they performed on his property. "They did an excellent job, and we are most pleased with the results," the customer wrote. "They are a credit to your organization and are the best publicity you can have." Both men report to General Foreman Larry Bryant.

Success

A pleased City Utilities customer from Springfield, Mo., complimented Foreman Jeremy Hansen and Trimmer Brandon Shields on the good job they did on his property. The customer appreciated the professional manner of the crew. Both men report to General Foreman Jeremy Shrum.

LONE STAR DIVISION

Outstanding

A pleased customer called Oncor to compliment our crews for an "excellent job" trimming the trees in his backyard. Worthy of praise are Foremen Joshua Sandoval, Benito Sanchez, Dustin Dobbins, and Antonio Resendiz and their crews, under General Foremen Martin Sandoval Sr. and Martin Sandoval Jr. and Project Manager Jerry Ray.

Commendable Men

A satisfied customer from Waco, Texas, wrote in to commend our employees on their "courtesy coming to the door, their workmanship, and their professionalism." The customer was thankful to the crews for staying after 5 p.m. on a Friday to complete their work. Congratulations to the crews of General Foremen Reymundo Hernandez and Gustavo Rodriguez and Foreman Jorge Lopez, who report to Project Manager Jerry Ray.

Courteous Crew

A customer in Fort Worth, Texas, commented on the quick and courteous work of the crew under General Foreman Benito Huerta. The crew responded to a call within ten minutes and removed all the limbs on the customer's shed. "It was all handled in an excellent manner," he said. The crew included Foreman Ramon Huerta, Trimmers Juan Melendez and Rafael Reyes, and Groundman Miguel Rivas.

You're Appreciated

An Oncor crew dedicated two days to help with storm work after severe wind and rain hit the area. An Arlington, Texas, customer emailed to thank the crew for their time. "They trimmed very well," he said. "I appreciated their efforts and that they cleaned all the brush accordingly." The crew included Foremen David Alvarez and Rene Eduardo Nunez, Trimmer Alexi Perlam and Groundman Rene Aguilera. All report to General Foreman Carlos Hernandez.

Praise

A pleased customer in Arlington, Texas, wanted to extend praise to the crew working on his property for completing a "job well done." Crew members included Foreman Jesus Orellana and Trimmer Santiago Perez. Both men report to General Foreman Donaldo Ortega.

High Compliments

The crews under General Foremen Reymundo Hernandez, Gustavo Rodriguez, Martin Sandoval and Jose Murillo received high compliments from a couple in Waco, Texas. The couple said that the crews came at the specified time and did a great job trimming trees. All employees report to Project Manager Jerry Ray.

Grand Adventure

A group of Oncor crews recently impressed a customer from Waco, Texas, who lives on five acres with animals. The crews took care not to disturb the animals and kept



their gates closed. The customer was extremely pleased with their "courteous and professional" manner and great job cleaning up. The crews on the job work under General Foremen Gustavo Rodriguez, Reymundo Hernandez, Martin Sandoval Sr. and Jose Murillo, who report to Project Manager Jerry Ray.

Right on Time

A satisfied Oncor customer wrote in to praise a group of Wright Tree Service crews who trimmed a section of trees near electric lines on his property in Waco, Texas. "The crews notified me well in advance that they were coming to my area, and after I contacted them, a supervisor called on two occasions to confirm when they would be working near my house. The on-site crews were very courteous and professional and explained exactly which trees needed to be trimmed." Deserving of praise are the crews of General Foremen Raymundo Hernandez, Martin Sandoval Sr., Martin Sandoval Jr., Jose Murillo and Donaldo Ortega.

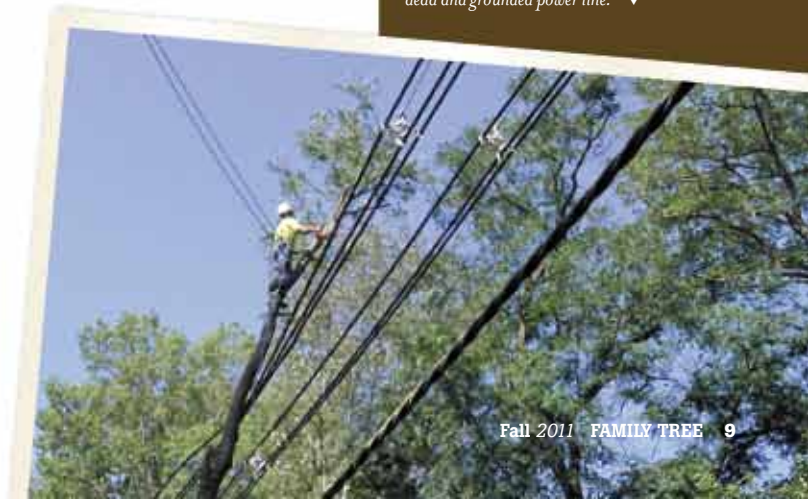
Working Together

◀ A whole team of Wright Tree Service crews came together for storm feeder work in Waco, Texas. The crews completed the whole street in a short time frame, working together. The crews under General Foremen Raymundo Hernandez, Gustavo Rodriguez, Martin Sandoval Sr., Martin Sandoval Jr., Jose Murillo and Donaldo Ortega were the ones working hard; all report to Project Manager Jerry Ray.

Rave Reviews

A CL&P senior arborist wrote in to compliment a group of our employees who teamed up to restore power in a number of neighborhoods. "I've been hearing nothing but rave reviews regarding the expertise and hard work ethic of the Wright crews," he wrote, noting he was impressed by the crews' training in both climbing and bucket work. "They have been professional and cooperative. It's been a pleasure to work with real tree men who run a tight ship." The arborist wanted to thank Division Supervisor Jeff East, Safety Supervisor Chad Berlin, General Foremen Greg DeJager, Jon Cates, Bill Wood, and Scott Hoyt, as well as Hoyt's Foremen George Gordon and Jarod Rues.

A Wright Tree Foreman removes a tree from a dead and grounded power line. ▼



Helping Out

General Foreman Jesus Ortiz's crews lent some helping hands in April after a forest fire. The crews cleared the right-of-way so Oncor could rebuild the power lines. Kudos to Foremen Jose Soto, Juan Cerna, and Oscar Rodriguez and Trimmers Juan Valle, Santiago Gonzales, and Erik Martinez.

Taking lunch after a hard day's work. ▼



Can You Find the Gator?

Project Manager Ken Draper had quite the scare while on site near Palestine, Texas. When Ken walked around the back of a piece of equipment, an alligator lurched out of some water near it! Ken escaped unhurt, but he said he never expected to find a gator in Texas. Watch out!

Tough Spot

Walking into a complicated situation, Project Manager Juan Gonzalez impressed an Oncor customer with his positive attitude and work ethic. "He worked with me in a very constructive manner to get his job done, while paying respect to my concerns," wrote the customer. "I was very, very pleased with his performance and his crew's performance in working with me to solve the tree and power line problems, while keeping the health of the trees in mind." The customer said Gonzalez also

gave him information regarding the power lines to his house, which would result in a safe solution if the customer pursued some removal work. Great job, Juan!

Early Morning Tree Tackle

No time is too early to tackle a tree project! After a string of bad storms in Lancaster, Texas, a couple of Wright Tree Service crews went down to help. A customer wanted to pass on "much deserved kudos" for a job well done in the worst of circumstances. "At 2:30 in the morning, your local crews were out in the corn fields trimming trees from the power lines in order to get our power restored as quickly as possible, which certainly surprised us!" wrote the customer. "Returning the next day, the crews continued, trimming on our property. Every member of the crew has been nothing less than stellar. Every member has been polite, considerate and apologetic and has done everything in their power to make this project as comfortable on us as possible." The customer was especially impressed when the crews cleaned up and raked the debris from his front yard.

The seven crews included Foreman Fredy Benitez and Trimmers Jose Chavez, Santos Herrera and Juan Anaya; Foreman Domingo Picena and Trimmers Victor Rodriguez, Ricardo Villegas, Jorge Rodriguez and Edwin Rivas; Foreman Bryan Herman and Trimmer Josh Justus; Foreman Jose Loyola and Trimmers Juan

Garcia and Alfonso Soto; Foreman Julio Alvarado, Trimmers Adolfo Sosa and Simon Arredondo and Groundmen Robert Stemm and Jose Calvillo; Foreman Jeremy Bradley and Trimmer Dennis Jones; and Foreman Tommy Morris and Trimmer Kenneth Cummings. The crews all report to General Foreman Oscar Salmeron.

Above and Beyond

A serviceman sent a compliment to General Foreman Rafael Garcia and his crews for the outstanding job they did working with him during an emergency night call. "They probably don't get the recognition they deserve the majority of the time. They are extremely hard working, courteous to the customers, work safe, and go above and beyond to do their job well at any time of day or night." Keep up the great work Rafael!

MINNKOTA DIVISION

Professional Rapport

A customer wrote in to commend a crew under General Foreman Herb Coy on a highline clearing project they did on his property. "The job was extensive and difficult due to the steep topography and deferred maintenance over the past years," he wrote. "This crew demonstrated a highly professional rapport with me in addressing my concerns while still accomplishing their goal." The crew included Foremen Ryan Mumm and Steve Ihm and Trimmers Jim Wetter and Paul Clauer.

15 Minutes of Fame

General Foreman Carlos Hernandez and his crew received a special visit while on the job in May. Larry the Cable Guy drove up with a group of Dallas Cowboys cheerleaders, who performed a routine for the crew and the utility linemen they were working with. The clip was later shown on Larry's show, *Only in America!* The crews included Foremen Walmer Hernandez and Jose Ventura, Trimmers Fredy Molina and Levin Ventura, and Groundman Angel Mora.

Compassionate Crew

General Foreman Herb Coy and his crews received a compliment from a Viroqua, Wis., customer for their “professional and wonderful job.” The customer was concerned about us trimming trees that had been damaged in the storm, but she said the crew was attentive to her concerns. “The man assured me that they would be careful when trimming the tree. I was very pleased with the end result; my husband didn’t even notice the tree had been trimmed until I told him about it a few days later.” The crew included Foremen Dan Thorgerson and Gary Thorgerson and Trimmers Dave Wallace and Matt Swenson.

Job Well Done

A customer from Sparta, Wis., was pleasantly surprised when a crew came to cut down a tree she was dreading getting trimmed. She wanted to commend the “two young gentlemen” for a job well done. “The tree survived, and so did I,” she said. The crew included Foreman Dan Thorgerson and Trimmer Dave Wallace, under General Foreman Herb Coy.

Amazing Work

A pleased customer from Sioux Falls, S.D., wrote in to thank our employees for their “amazing” job trimming trees on his property. “They were polite and cleaned everything up very nicely,” he said. Congratulations to the crew, Foreman Mike Nelson and Trimmers Clint Hostetler and Cassidy Arnold. The crew reports to General Foreman Mike Harris.

Safety First

A satisfied customer in Sioux Falls, S.D., extended a compliment to a crew working on his property. “Recently a two man crew came from Wright Tree Service to trim a very large maple next to my home. Trimming trees of that size is always dangerous, but this crew worked safely and efficiently,” he wrote. “They were extremely courteous and did a great clean-up.” Crew members included Foreman Larry Bingham and Trimmer Robert Smoke, who report to General Foreman Mike Harris.

Great Leadership

Foreman Philip Radel and his crew received high praise from a customer in Woodbury, Minn. The crew removed brush and trees, and Radel helped educate the customer about the power poles on his property. “The crew was friendly and worked efficiently,” the customer wrote. “I’m writing to especially compliment Foreman Philip Radel. He is a friendly, knowledgeable, responsive and courteous employee.” The crew included Trimmers Joel Radel, Lewis Remund, Chad Brinkman and Cassidy Miller, who report to General Foreman Dan Hawker.

Help at Camp Sunrise

When storms and high winds caused heavy damage, a Wright Tree Service and Xcel Energy crew went down to Camp Sunrise in Minneapolis, Minn., to help. The camp is sponsored by YouthCARE, a nonprofit organization that directs educational, employment and leadership programs and

services for urban youth. The crews spent a day at the camp clearing downed trees and trails. “We appreciate this support a great deal!” said a note from the campers and staff. The crew included Foremen Dan Mellgren and Ricky Olson, who both report to General Foreman Jim Engelke.

Best Ever

The Minnkota Division held a safety meeting in August, and a representative from American Transmission Company wrote in to say that it was one of the best meetings he has ever attended. The crews presented in groups on topics including poisonous plants, spraying foliage, inspecting outriggers and proper hydration. “The topics were well-researched and often supported by personal anecdotes. But apart from the content of the meeting, I was impressed by the way the crew treated each other and the absence of bad language,” he said. “I felt like I was among an elite group of professionals.” General Foreman James Bock led the meeting along with his crews, Foremen Peter Bork, Thomas Brumm, Mike Ellis, Chris Lemke, Mark Remich and John Seeber; Trimmers David Brandenburg, Luke Connelly, Seth Kauffeld, Edgar Koester, Matthew Kroening, Gerardo Reyes, Richard Schmidt, William Stauff and Jamie Watkins; and Workplanner Jeffrey Wood.



New Equipment

The Minnkota Division has added a new piece of equipment to their transmission fleet: a 2001 Timbco 425d. The machine will be used to help clear new right-of-way.



A Holiday Record

Wright Tree Service was part of a record holiday tradition this year, helping customer Minnesota Power & Light with Duluth’s annual Community Christmas Tree. Foreman Brad Shearer and Trimmer Jacob Knudson helped move and decorate the biggest tree to date, which was 75 feet tall, 27 inches in diameter, and 13,000 pounds. The tree was cut down to 55 feet and carried by crane from its original owner’s backyard to a flat bed trailer for a trip downtown to the Lake Superior Plaza. After three days of preparation and 6,000 lights, the tree was ready for all to enjoy!

Spring Safety Challenge

Congratulations to the 111 General Foremen listed* for successfully completing the Spring Safety Challenge

March 21 – April 8. That's 93 percent of all Wright Tree Service General Foremen and their crews!

CENTRAL DIVISION

Roderick Breakfield
Cory Edwards
Mitchell Frye
Kevin Hough
Scott Jerry Hoyt
Brandon Magee
Paul Mitchell
Steven Olson
Travis Platt
Daniel Williams
Thomas Wipf
William Wood
Jesus Vetencourt

NORTH DIVISION

Jason Bryant
Cesar Bustos
Nick Ditta
Jeffrey Gilmore
James Heckrodt
Gary Higgins
Bryon Honea Jr.
Samuel Hott
Shawn Huff – PM
Dennis Koenig
Scot Lay
Jacob Lewis
Brett McCully
Bradley Moreland
Don Parrish
Dale Pewitt
Garry Rodgers
Dale Stout
Teddy Wilson

MOUNTAIN STATES DIVISION

Glen Crabtree
Jaime Flores Rocha
Tim Hanson - PM
Jarrod Johns
James Swisher
Joseph Weldon

PACIFIC DIVISION

Curtis Edwards
Dennis Erspamer
BJ Forsythe
Gregory Yinger

SOUTHEAST DIVISION

Andy Callahan – DS
Cliston James
Earl Simmons – SS
Aaron Swallow

DIVISION 45

Timmie Baker
James Bannister
Timothy Briggs
Kenneth Carman
Ronald Carman Jr.
John Clayton
Miguel Duarte
Paul Dwight – DS
Gary Estel II
Steven Ford
Chad Fox
William Fox
Ronnie Gibson
Jason Harper – PM
Richard Hayslip
Keith Jackson
Garry Jones Jr.
Robert Kirby – PM
Cory Kobernick – DS
Vincent Pavcovich
Mark Pitt
Chris Poling
Cesar Santos
Terry Southerland

SOUTHWEST DIVISION

Thomas Acker
Chad Berlin – SS
Michael Blain
Larry Bryant
Jonathan Cates
William Cline
Arthur Colbert
Gregory Dejager
Jefferson East – PM
Tony Gadola – DM
Rafael Garcia
Chad Luckow
Scott Ogden
Jerry Pinkly Jr.
Rocky Soliz
Afton Stanko

LONE STAR DIVISION

Santos Aguilera
Fidel Alvarez
Kenneth Collins
Kenneth Draper – PM
Juan Gonzalez – PM
Joel Guitz
Imber Hernandez
Jose Hernandez
Reymundo Hernandez
Carlos Hernandez
Ventura
Benito Huerta
Billy Jackson
Joel Lopez
Jose Lopez
Antonio Morales
Jose Murillo
Riley O'Quinn
Jesus Ortiz
Donaldo Ortega
Pacheco
Chris Pratt
Rigoberto Reveles
Gustavo Rodriguez
Jose Rodriguez
Oscar Salmeron
Martin Sandoval Jr.
Ross Self
Milton Ventura – PM
Rudis Ventura
Timothy Wright – PM

MINNKOTA DIVISION

James Bock
Martin Campbell
John Church – DM
Herbert Coy
James Engelke
Wayne Fancher
Jeff Harris
Michael Harris
Daniel Hawker
Ben Isbell – SS
Bob Lien – PM
Arjan Lighthawk
Boyd Rasmussen
Scott Schweisthal
Ira Signalness
Ken Venzke – PM
Gene Weiss

Turkey Safety Challenge

Congratulations to the 115 General Foremen listed* for successfully completing the Turkey Safety Challenge

October 10 – 28. That's 91 percent of all Wright Tree Service General Foremen and their crews!

CENTRAL DIVISION

Cory Edwards
Roger Farley
Brandon Magee
Travis Platt
Thomas Wipf
Mitch Frye - PM
William McDowall
Jerry Hoyt
Kevin Hough
Roderick Breakfield
Steven Olson
William Wood
Daniel Williams
Paul Mitchell
Jerry Black – DM
Greg Williams -DS
Randy Rempe - SS

NORTH DIVISION

Byron Hartssock
Dale Pewitt
Gary Higgins
Brett McCully
Scot Lay
Jason Bryant
Ricky Clendenny
Dale Stout
Donald Parrish
Jacob Lewis
Jeffrey Gilmore
Teddy Wilson
Cesar Bustos
Sam Hott
Robert Bellew
Garry Rodgers
Brad Moreland
Bryon Honea Jr.
Tracey Mibbs
Nick Ditta
Danny McMillen – PM
Shawn Huff – PM
Marty Pingel – SS
Phil Heinz – DM

MOUNTAIN STATES DIVISION

James Swisher
Jarrod Johns
OJ Feay
Glen Crabtree

PACIFIC DIVISION

Dennis Erspamer
BJ Forsythe
Gregory Yinger
Curtis Edwards

SOUTHEAST DIVISION

Aaron Swallow
Cliston James
Joseph Singley
Walter Calvin
Jeffrey Johnson
Andy Callahan – DM

DIVISION 45

Ronnie Gibson
Steven Ford
Pete Schmitt – PM
Tim Baker
Ben Harper
Matthew Coffey
Daniel Smith
Chad Fox
James Bannister
Keith Jackson
William Fox
Kenneth Carman
Mark Pitt
John Huizenga
Vinnie Pavcovich
Anel Rivera Jr.
Timothy Briggs
Cesar Santos
Robert Kirby – PM
Paul Dwight – DS
Earl Simmons – SS

SOUTHWEST DIVISION

Aaron Nelson
Arthur Colbert
Rafael Garcia
Michael Blain
Jeffery Rhodes
Thomas Acker
Jerry Pinkly Jr.
William Cline
Jonathan Cates
Larry Bryant
Gregory Dejager
Afton Stanko
Jason Yelton
Jeremy Shrum
Scott Ogden
Jeff East – DS

LONESTAR DIVISION

Juan Gonzalez – PM
Jerry Ray – PM
Tim Wright – PM
Milton Ventura – PM
Carlos Hernandez
Ventura
Jose Rodriguez
Jesus Ortiz
Martin Sandoval
Reymundo Hernandez
Gustavo Rodriguez
Joel Guitz
Ross Self
Donaldo Ortega
Riley O'Quinn
Kenneth Collins
Joel Lopez
Antonio Morales
Fidel Alvarez
Chris Pratt
Billy Jackson
Craig Benson
Benito Huerta
Jose Lopez
Rudis Ventura
Santos Aguilera
Oscar Salmeron
Rigoberto Reveles
Imber Hernandez
Jose Hernandez
Jorge Lopez (acting)

MINNKOTA DIVISION

Michael Harris
Jeff Harris
Scott Schweisthal
Ira Signalness
Dan Hawker
James Bock
Boyd Rasmussen
Herb Coy
Martin Campbell
Arjan Lighthawk
Wayne Fancher
Ken Venzke – PM

*Names and positions are current as of the conclusion of each challenge.

ON THE MOVE

Congratulations to the following employees who were recently appointed, promoted, or certified!

NEW GENERAL FOREMEN

- ▶ James Bannister, Division 45
- ▶ Craig Benson, Lone Star Division
- ▶ Walter Calvin, Southeast Division
- ▶ Ron Carman, Division 45
- ▶ Matt Coffey, Division 45
- ▶ Byron Hartsock, Southwest Division
- ▶ John Huizenga, Division 45
- ▶ Jeff Johnson, Southeast Division
- ▶ William McDowall, Central Division
- ▶ Aaron Nelson, Lone Star Division
- ▶ Jeremy Shrum, Southwest Division
- ▶ Joseph Singley, Southeast Division
- ▶ Dan Smith, Division 45
- ▶ Anel Rivera, Division 45
- ▶ Ever Acosta, Division 45
- ▶ Jason Yelton, Southwest Division
- ▶ Ray Walken, Central Division

NEW PROJECT MANAGER

- ▶ Jesus Velencourt, Operations

NEW DIVISION SUPERVISOR

- ▶ Jeff East, Southwest Division

NEW DIVISION MANAGER

- ▶ Andy Callahan, Southeast Division

CARNEGIE CERTIFICATIONS

Safety Supervisors Chet Morrison (Pacific/Mountain States) and Earl Simmons (45) recently completed the Dale Carnegie Training Course. Morrison was voted a top candidate by his fellow classmates and received the "Outstanding Performance" award. Dale Carnegie Training is an internationally recognized program that emphasizes practical principles and processes in programs that offer people the knowledge, skills and practices they need to add value to the business. Congratulations to Chet and Earl!

MOVIN' IN THE HOME OFFICE

- ▶ Pam Cherry, Reception
- ▶ Lisa Mawdsley, Risk Management Compliance Administrator
- ▶ Jessica Myers, Human Resources Administrative Assistant
- ▶ Deanna Schulze, Accounts Payable
- ▶ Erin Schweers, Payroll/Billing Specialist
- ▶ Sarah Streeter, Risk Management Assistant
- ▶ Roberto Tello, Help Desk Analyst

NEW TCIA CERTIFIED TREECARE SAFETY PROFESSIONALS

- ▶ Adam Barbee, Southeast Division Safety Supervisor
- ▶ Jason Harper, Division 45 Project Manager

NEW ISA CERTIFIED ARBORISTS

- ▶ Jon Paul Chavez, Mountain States Division Foreman

General Foreman School

Two General Foreman Schools were held in April and September. Congratulations to all participants!



April Attendees ▲

(Left to Right) Top Row: Greg Frizell (Pacific), Buster James (Southeast), John Clayton (45), James Heckrodt (North), Tim Briggs (45), Adam Barbee (45), Keith Jackson (45). Bottom Row: Curtis Edwards (Pacific), Miguel Duarte (45), Tracy Mibbs (North), Ron Gibson (45), Chad Berlin (Southwest), Jason Bryant (North).

Sept. Attendees ▼

(Left to Right) Back: Dan Hawker (Minnesota), Steve Ford (45), Ben Harper (45), Marty Campbell (Minnesota), Jeremy Shrum (Southwest), Paul Dwight (45), Santos Aguilera (Lone Star), Tim Baker (45), Josh Beaver (CN Utility Consulting). Front: Randy Rempe (Central), Aaron Swallow (Southeast), Jeff Gilmore (North), Danny McMillen (North), Craig Benson (Lone Star), Terry Southerland (45), Jim Swisher (Mountain States), Garry Rodgers (North), Bryon Honea (North).



Aaron Swallow going through the trooper treatment ▶



IN MEMORY

Wright Tree Service sends deepest sympathies to our late employees' family and friends.

Mike, Tylor and Roger will be missed as members of the Wright Tree Service family.



Mike Miller

Michael "Mike" George Miller, 73, passed away at his home in Commerce City, Colo., on June 16, 2011. He was born December 15, 1937, in North English, Iowa. Mike honorably served in the United States Army and worked for Wright Tree Service from 1961 until his retirement in 2003.

He began as a Trimmer, worked through the ranks, and retired as a Division Supervisor. In retirement he enjoyed gardening, reading, studying Colorado history, collecting antique bottles and insulators, and spending time with his grandchildren.



Tylor Clark

Wright Tree Service Trimmer Tylor Wayne Clark, 19, of Bosworth, Mo., passed away on July 3, 2011. Tylor, who worked under Foreman Leland Galbrecht, died due to injuries sustained in an automobile accident. He was born in Kansas City, Mo., on August 24, 1991.

Tylor's father and brother, Earl and Richard Clark, also work for Wright Tree Service. Tylor attended Missouri Valley College in Marshall, Mo. He enjoyed basketball, softball, track and field, and business.



Roger Brown

Roger Elmer Brown, 57, passed away on September 7, 2011. Brown, of Nacogdoches County, Texas, was in a car accident on his way to work as a mower operator for Wright Tree Service. Lone Star Division Project Manager Jerry Ray said he always requested Brown because he was the best: "He was a good guy and a hard worker. He will be very missed."



Roger Hagen Retires After 40 Years

Roger Hagen, Minnkota Division Supervisor, announced his retirement after 40 years with Wright Tree Service. Roger held nearly every position at the company, starting as a Groundman on the Lake Region Electric Cooperative property and later tackling new challenges as a Foreman, General Foreman and eventually a Division Supervisor.

Roger's career path took him to Iowa, Oklahoma and Wisconsin. "In that time, Roger worked with hundreds of employees, helping to pass along the values of hard work and loyalty that all of us at Wright Tree Service consider to be the greatest asset we have in our industry. I hope Roger knows that he and Patty will continue to be a part of the Wright Tree family for years to come," said Minnkota Division Manager John Church.

From all of us at Wright Tree Service, we wish Roger all the best. Thank you again for your loyalty, hard work and dedication to our company.

Climbing Champion

Foreman Edmund "EJ" Turner won the International Society of Arboriculture Midwestern Chapter Tree Climbing Championship held in Kansas City in June. Turner, an ISA Certified Arborist, then traveled to Australia for the ISA Annual Conference in July to represent the chapter. The president of the ISA Chapter applauded Turner for his excellent example.

"EJ is attentive and inquisitive, obviously using this time to better himself as an arborist and safety officer, which told me he took safety and training seriously, the mark of a leader," he said. Way to go, EJ!





Serving Our Country

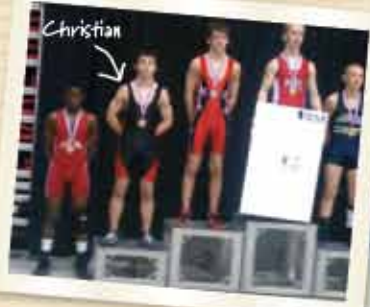
Lone Star Safety Supervisor Romeo

Correa was deployed to Afghanistan in June for military police duties. Romeo has served in the armed forces for almost 11 years. He is an E-6 and will be in western Afghanistan, near the Iranian border, until early 2012. Thank you for your service, Romeo. We're proud of you!

Wrestling Star

North Division Safety Supervisor Marty Pingel's

grandson Christian Coronado won 4th place at the 8th Grade Illinois State Wrestling tournament. Awesome job!



New Horizons

Minnkota Foreman Nate Hawker, son of Minnkota General Foreman Dan Hawker, is leaving Wright Tree Service to begin a teaching career. Nate is an 8th grade social studies teacher at St. Clair High School in St. Clair, Minn. Nate has worked as an Applicator and Foreman for the last four years, filling in where needed. We wish you luck, Nate!

Minnkota Division Project Manager

Ken Venzke earned his private pilot's license in September. Watch the skies – this guy is flying high! Way to go, Ken!



Rockin' & Racin' for the Cure

The home office Wellness Committee put on "Rock for the Cure," a benefit for the Susan G. Komen Foundation. **Equipment Coordinator Alan Mace's** band the Misfit Toyz played, and the night was a success – more than \$1,000 was raised! A special thank you goes out to **Contract Administrator Kelly Pettijohn** for making the quilt for the raffle!

A group from the home office also walked and ran in the Race for the Cure on Saturday, October 22. **Payroll/Billing Specialist Lauri Hast** finished the 5K in just 25 minutes! Kt Marie Scarcello, Kristy Reynolds, Sam Mintle, Wade Myers, Wendy Eckhart, Steve Pietzyk, Brescia Berg, Scott Packard, Terry McGonegle, Will Nutter, Jen Reinier, and many of their family members were also among the 20,000 Des Moines area participants.



◀ Alan rockin'

◀ Kristie Ortiz and Bonnie Strom



◀◀ Jen Reinier, Kt Marie Scarcello, and Wendy Eckhart raffling

◀ Jen Reinier and her family smile for a photo before the big race!

Bunch of Characters

These home office employees got into the Halloween spirit by taking part in our annual costume contest. **Karen Widen** took first place and bragging rights with her devil costume.

Back: Pam Cherry, Kristy Reynolds, Dritan Zhuja, Jessica Myers, Karen Widen, Brescia Berg, Jaclyn Wallentin, BobbiJo Davis, Julie Chapman Front: Nancy Jacobson, Brianna Valentine, Lisa Mawdsley, Lora Wicker, Lindsey Cobie. ▼



John Wright Memorial Scholarship

2012 applications for the John Wright Memorial Scholarship will be available February 15, 2012. Established in 2008, the scholarship is available to entering or returning undergraduate students who plan to enter the arboriculture industry after graduation. For more information on this scholarship, visit www.treefund.org/scholarships.

Babies!

Southwest Division Trimmer Ronald Kobel and his wife Jennifer welcomed their son Owen on July 7. Owen weighed 8 lbs 10 oz and was 19 inches long.

Division 45 Project Manager Paul Dwight and his wife Nora welcomed baby boy Blake Anthony to the world on May 3. Blake weighed 6 lbs 14 oz and was 19 1/2 inches long.

Lone Star Division Project Manager Ken Draper welcomed granddaughter Avery Lunn Plummer to the family on October 2. Avery, who was 7 lb 10 oz, is the second baby for Ken's daughter Darci and son-in-law Thomas Plummer. Big brother is Thomas Gage.

Payroll/Billing Specialist Cindi Cummings welcomed grandson Lane Edward, born September 8, 2011 to her daughter Kristin and son-in-law PJ.

Nancy Jacobson, HR/Risk, and her husband Steve welcomed grandson Preston Michael on September 2. Preston, who was 6 lb 11 oz and 19 1/2 inches long, is the second baby for Nancy's daughter Christin and son-in-law Stephen Hall, who live in Phoenix, Arizona.

We want to hear from you! If you have news to share, please send your name, title, division, story and digital photo by e-mail to: news@wrighttree.com or by mail to: WTS Newsletter, PO Box 1718, Des Moines IA, 50306-1718.

FAMILY CLIPPINGS



Owen



Thomas, Thomas and Avery



Kristin and Lane



Preston



Blake

Meals from the Heartland

Several people in the office lent a helping hand to Meals from the Heartland, an organization composed of volunteers who package meals for delivery to starving people around the world. In one week, volunteers across Iowa prepared and packaged 4.2 million meals!

▼ Back row: Lindsey Cobie, Travis Yordi, Dean Porter, Lora Wicker, Julie Chapman, Will Nutter, Steve Pietzyk. Middle row: Stephanie Burkman, Will Porter, Nina Cohn, Cyndi Pannkuk, Brianna Valentine, Ting Zhang, Sarah Streeter. Back row: Kelly Pettijohn, BobbiJo Davis, Jennifer Reinier, KtMarie Scarcello, Michelle Eggleston, Samantha Mintle.

