

Our family tree

Winter 2010

A newsletter for the Employees and Friends of Wright Tree Service



"SAFETY FIRST" FOR CAMP BARNABAS

PHOTOS COURTESY SPRINGFIELD NEWS-LEADER

WRIGHT TREE SERVICE (WTS) EMPLOYEES spent time volunteering at Camp Barnabas near Purdy, Ill., in October to help create a safer environment for the more than 1,300 people with special needs who attend the camp each summer. The camp makes activities that people with special needs normally cannot participate in – such as canoeing, swimming, a high ropes course, and horseback riding – doable for anyone, no matter their disabilities. Once full of dead trees and wood, the camp's ropes course got the full WTS treatment, as Southwest Division's Project Manager Jeff East, General Foremen Afton Stanko

and Wayne Pinkly; Foremen James Standlee, Tony Berghold, Marvin Johnston, Nick Antonini, Duane Jones, and Jeremy Shrum; Trimmers Justin Ebbinghaus, Keith Standlee, and Steve Stockton; and Groundmen Jacob Johnston and Malachi Brown trimmed and removed many damaged and dying trees. In an interview with the Springfield, Mo., News-Leader, the camp director said "camp volunteers and staff weren't capable of doing the specialized trimming work," and "having the work donated by [WTS will] help the camp's budget during tough economic times." Way to go, WTS!



From the Treetop

By Kendra Julie Chapman,
Vice President of Administration



It's 2010, and just like that, another decade is behind us. A lot has changed in our work and home lives since Y2K — especially in the area of technology.

I can't remember the last time I walked into a bank or a Blockbuster. I pay the bills and

rent movies online, sometimes without leaving my couch. I carry my cell phone with me everywhere. I hardly ever get handwritten letters in my mailbox, and my mother is on Facebook. My kids can't imagine life without the Internet, and I recently heard about 94 percent of people who filed income tax returns for 2008 did it electronically.

But we didn't get to this technology-filled world in one day. Every new gadget took time to get used to.

The first time I used my credit card to buy something online, I was nervous. It took me a long time to remember to take my cell phone with me on errands and turn the volume up so I could hear it if someone called. I used to think e-mail was impersonal, my mother is always asking my kids questions about Facebook, and I certainly couldn't file my taxes electronically without TurboTax!

The same goes for changes in technology at Wright Tree Service. Each employee deals with new tools differently. It is important we take time to help each other during these times of transition.

No one at Wright Tree Service receives a paper paycheck. All of our employees get paid by electronic transaction. But that didn't happen overnight. We did it slowly and offered a lot of education and training to explain the benefits and details of the change. Some employees still prefer phone calls over e-mails, but the employees who are used to e-mail are helping them feel more comfortable with it. We're planning to transition most of our employees to an electronic timesheet by the summer of 2011, and that's also going to take time, education and training.

The future of Wright Tree Service and the vegetation management industry depends on technology — but it also depends on employees like you. Your hard work is the most valuable asset to our company. We implement new technology to help you. This saves money, and eventually enables us to be a more successful company.

The technology that will help make the Wright Tree Service of 2020 successful probably don't even exist yet, but here's to helping each other year after year with each new gadget to maintain the strong company we have today.

DIVISION 45

Random Act of Kindness

A Battle Creek, Mich., resident wrote a unique compliment in the *Battle Creek Enquirer* for WTS crews. "To the Wright Tree Service truck ... stopped for the red light ... the employee on the passenger side jumped out, went to a car in the next lane with a handicapped license, removed a cane from the top of the car, and gave it to the person inside," she wrote. "Someone was watching your act of kindness. Good job!" Caught in the act were Groundman Shawn Coon, the passenger, and Foreman Shawn Watkins, the driver. Both report to General Foreman Bob Kirby.

Quick Response

Foremen Mike Chadwick Sr. and Corey Olcheske, Trimmer Rick Hodges, and Groundman Patrick Jensen earned a "thank you" from a Climax, Mich., customer for their quick response in getting an access lane cleared of over-hanging trees. The customer wanted the crew, who reports to General Foreman Shad Witt, to know it was a "job well done."

Polite and Careful

A Bellevue, Mich., customer wrote to thank Foreman Shawn Watkins and Trimmer Joel Beach for being "polite at all times," careful around her electric fence and chicken coops, and "not once dropping a thing." The customer wrote, "You as a company are very fortunate to have employees like these guys." Shawn reports to General Foreman Bob Kirby, and Joel reports to General Foreman Chris Poling.

Good Job

Foreman Mike Dixon and Trimmer Brian Wood received a compliment from a Bellevue, Mich., customer, who called to say they "did a good job, were friendly to talk to, and answered all of my questions." Mike and Brian report to General Foreman Chris Poling.

CENTRAL DIVISION

Utility Thank You

Egyptian Electric Cooperative Association sent a heartfelt thank you along with t-shirts as "tokens of appreciation" to General Foreman Roger Farley and his crew members: Foremen Joshua Prochnow, Russell Gayer, Kevin Rhoads, and Francis Flory and Trimmers Kevin Anderson, Stephen Lee, Tyler Armstrong, and Scott Moorshead for their help restoring the electric system after "hurricane-like" storm damage. "Without the diligent effort and long hours of people like you, we would not have been able to restore the system as quickly as we did," the utility wrote. "We believe that speaks to the professionalism of those helping us."

Happy Holidays

Compliments from a Bettendorf, Iowa, family came in the form of a holiday card for one WTS crew. "Although we will miss our trees, you guys did a fantastic job," the family wrote. "Everyone was so polite and kind. Thank you! Merry Christmas, Happy New Year, and Keep Safe!" The crew was that of General Foreman Travis Platt: Foremen Chuck Stoll and Hernan Hernandez; Trimmers Brad Oliver, Raul Zuniga Lopez, (continued)

"WE COULDN'T HAVE DONE IT WITHOUT YOU!"

Division 45 Project Manager Andy Callahan and Foreman Joe Cook received a thank you from the Indiana Arborist Association's Tree Climbing Competition program chairs for their help with event set up, judging, and providing and operating two WTS bucket trucks throughout the competition. Great job, guys!

Juan Raul Linares, Hector Jimenez Linares, Javier Ascensio, Jacob Forbes, and Cesar Bedolla; and Groundman Abel Zuniga.

R-E-S-P-E-C-T

A customer in Moline, Ill. called in compliments for Foreman Tim Kisner and Trimmer Alfonso Vargas, who report to General Foreman Dan Roberson. The customer said Tim and Alfonso did a "good job" on his trees and "showed respect for his property."

Very Impressed

Foreman Gary Randolph and Trimmer Alex Wakeland earned compliments from a Moline, Ill., customer, who said they "did a wonderful job" trimming her trees. She was "very impressed with the work done" and especially thankful for the crew's clean-up work. Gary and Alex report to General Foreman Dan Roberson.

Customer Appreciation

A Waukegan, Iowa, customer called to thank the crew who took care of downed limbs in her yard after her neighbor called to report they were smoking and sparking. The customer, who had been feeling under the weather, was unaware of the situation and very appreciative of the crew's efforts. The deserving crew members were Foreman Dallas Dix and Trimmer Sean Thompson, who both report to General Foreman Wayne Fancher.

Impressive

Foremen Troy Phillips and Rick Bates, who report to General Foreman Wayne Fancher, received wonderful compliments from a customer in Ankeny, Iowa. Although she "had real concerns when she saw the truck pull up," the customer was very impressed with the WTS employees' knowledge, concern, and professionalism and thanked them for explaining "exactly what they were going to prune and why."

Angels to the Rescue

An Omaha Public Power District customer called in to say that the utility had "angels working for them" after Work Planner Bill McDowall, Foreman Omar Bernal-Cisneros, and Trimmer Ismael Rivera-Melgar rescued her pet African bird, which had escaped outside into the trees during a storm. The customer was very grateful they stopped to help her out and said they deserved "a big hand." The crew reports to General Foreman Jesus Vetencourt.

Wonderful Job

Foreman James Martin and Trimmer Jason Ahlf were complimented on their helpfulness, professionalism, and "the wonderful job they did trimming the trees," by a Davenport, Iowa, customer. James and Jason report to General Foreman Mitch Salek.

Colona Compliments

WTS crews under General Foreman Mitch Salek have received many compliments from customers in Colona, Ill. One customer called to compliment Foreman Randy Hake, Forewoman Amber Maske, and Trimmers Jason Ahlf and Cody Kaska on the high quality of work they performed, saying "they did a super job!" A second Colona customer called to compliment an excellent job done – in the rain – by Foreman Leo Marquez and Trimmer Tony Reed. A third customer called to praise Foreman Ed Caras and Trimmer Jason Ahlf, saying "they were very considerate, well-mannered, did a good job, and ... left the tree in perfect condition." Ed and Jason, along with Foreman Dan Hoenig and Trimmers Cody Kaska and Jason Shultz, received compliments from a fourth Colona customer who said they were "very nice and friendly."

Without a Trace

A customer called to compliment the work of Foreman Jose Andrade and Trimmer Brandon Madren. Pleased with the work as well as the clean-up, the customer said, "You couldn't even tell they had been there! They did an excellent job." Jose and Brandon report to General Foreman Wayne Fancher.

Roadside Excellence

A Greeley, Kan., customer wrote in to Kansas City Power & Light to thank WTS General Foreman Dan Williams, who stopped and changed her flat tire for her. Having worked a 12-hour overnight shift and "no longer able to budge those tight lugnuts," the customer was very appreciative of his help and said he was "very pleasant ... a great employee."

Courteous Trimmers

A Moline, Ill., customer called to compliment Trimmer Nick Stanton, who reports to General Foreman Dan Roberson, and Trimmer Matt Graves, who reports to General Foreman Doug Hansen, for being very professional, courteous, and willing to explain the work they were doing in his backyard.

Amazement

Foreman Sam Russell and Trimmers Jesse Roberson and Ronnie Roberson Jr., who report to General Foreman Dan Roberson; Trimmer Matt Graves, who reports to General Foreman Doug Hansen; and Foreman Brandon Reeves, who reports to General Foreman Mitch Salek, were complimented by an appreciative Mercer County, Ill., customer and his two young children, who were "amazed at the way they worked and the great job they did."

WTS and OPPD crews around the OPPD "Respect Trailer".



FIELD DAY TRAINING

WTS crews in the Omaha, Neb., area had Field Day Training with the Omaha Public Power District (OPPD) Forestry Department, complete with the OPPD "Respect Trailer," a trailer outfitted with electrical equipment for demonstration and training.



SAFETY DAY RAFFLE

WTS held a raffle for an Echo® trim saw at the IPL Safety Day. Pictured is the raffle winner, Indianapolis Power & Light Mechanic Jim Jones, with Division 45 Project Manager Andy Callahan.

So Patient

A Rock Island, Ill., customer complimented Foreman Dave Rodman and Trimmer Ronnie Roberson Jr. on the "good job they [did] trimming trees" and thanked them for being "so patient with residents who are moving in and out." Dave and Ronnie report to General Foreman Dan Roberson.

Kudos

Foreman Sam Russell and Trimmer Tom Jensen, who report to General Foreman Dan Roberson, received kudos from a Moline, Ill., customer, who wrote, "They stayed on task and got the job done" but were still "mindful" of clean-up and not leaving a tree unattractive. The customer wrote, "It was obvious that this crew [had] a competent leader. Thank you."

The Extra Mile

A customer in Moline, Ill., wrote in praise of Foremen Dave Rodman and Robbie Rose and Trimmers Mark Doubler, Kory Ludwig, Ronnie Roberson Jr., and Tom Jensen, all who report to General Foreman Dan Roberson. "You went that extra mile for me!" he wrote, calling the crew "genuinely concerned and responsible professionals," and writing, "because of them, I am assured that there are still hardworking men in America!" He also noted Robbie was a "most adept and incisively analytical" climber and Dave "projects a wonderful image to the public."

Very, Very Nice

A Davenport, Iowa, customer called the home office to commend Forewoman Amber Maske and Trimmer Jason Ahlf, saying they were "friendly, business-like, and very, very nice people ... the most polite business people I've met in a long time!" Amber and Jason report to General Foreman Mitch Salek.

Quality Service

Foreman Brian Hasse, who reports to General Foreman Mitch Salek; and Foreman Jesse Roberson and Trimmers Dave Apple and Mike Coers, who report to General Foreman Dan Roberson, were complimented by a Rock Island, Ill., customer who was "very pleased with the quality of service and the professionalism of the crew."

Awesome Job

An Iowa City, Iowa, customer called to compliment Foreman Tom Moore and Trimmers Paul Orona and Russ Schade on "the awesome job they did." The crew reports to General Foreman Doug Hansen.

MINNKOTA DIVISION

Thanks!

A couple from Stillwater, Minn., wrote to thank Trimmers Art Gilliland, Michael Lein, Colton Haavisto, Joe Taylor, and Rick Loushine, who report to General Foreman Ira Signalness, for delivering woodchips to their property. The couple "greatly appreciated it."

Keepers

A Riverland Energy Cooperative customer called to commend Foremen Erik Omundson and Neal Lindmeyer and Trimmers Nick Risler and Joe Partlow, who report to General Foreman Ken Venzke. The customer, who was dreading the trimming work on her property, came home and saw the job had been handled "wonderfully." She was thankful for the clean-up and noted she even received an apology from Bob for "footprints in the garden." The customer told the cooperative, "Keep the company who does the trimming, because they are awesome!"

MOUNTAIN DIVISION

A Great Crew

Foreman Bill McCormick and Trimmers Donald Derby and Marc Richardson, who report to General Foreman OJ Feay, received compliments from a Woodland Park, Colo., customer for their professionalism and superior work. The customer was especially thankful for Bill's willingness to explain what would be done on his property.

The Best Ever

The president of the Lakewood Green Homes Association in Denver, Colo., wrote to commend General Foreman Jamie Flores Rocha for "the excellent job he did in preparing [us] for the removal of 15 mature trees under power lines." She noted Jamie was "pleasant, patient, and willing to spend the time to discuss concerns," and said the work done by him and the crews was "the best we have ever received."

NORTH DIVISION

Appreciation

A customer wrote to compliment Foreman Mike Lewis and Trimmers Greg De Leon and Edmund Turner, who report to General Foreman Scot Lay. "I wanted to let you know how much I appreciate the crew," he wrote. "They were polite, friendly, professional, and very respectful to us and our property. Thanks for sending us this crew!"

That Extra Step

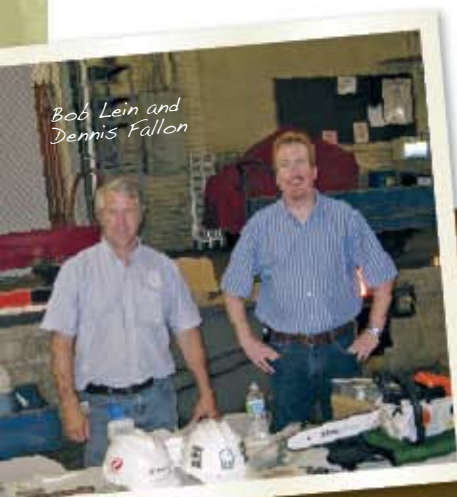
A Paxton, Ill., customer wrote to compliment Foremen Ronnie Horn, David Granzow, George Granter, and John Ditta and Trimmers Ernesto Arebalo, Scott Murphy, and Bob Moon, all who report to General Foreman Jake Lewis. "I appreciate the hard work, friendliness, and courteous manner that your employees showed," she wrote. "I know they considered my wishes as well as the safety factors. They certainly took that extra step in their work."

Brave Climbers

A big "Thank You!" and a "Well Done!" were earned by Foreman Paulino Ayala, who reports to General Foreman Joe Smith, and Foreman Russ Cooke and Groundmen Pat Wamsley and Josh Wilder, who report to General Foreman Scot Lay. A customer in Ballwin, Mo., complimented the crew on their courteous and professional manner while completing "dangerous-looking" work on a 50-foot tree.

Excellent Storm Work

Trimmer Jack Doyle Jr. and Foreman Duane Westhafer received accolades from a Peoria, Ill., customer, who called in to say they were very polite and she was pleased with the excellent storm work they did. Jack and Duane report to General Foreman Brad Moreland.



XCEL SAFETY FAIR

Minnkota Division Project Manager Bob Lein and Dennis Fallon, a supervisor from Xcel Energy, were a big hit at a safety fair for Xcel Energy employees in the fall. They displayed the new 60- to 70-foot lift, handed out Emerald Ash Borer information, and demonstrated proper chain saw safety.

Fine Work

A Watseka, Ill., customer called the home office to commend WTS crews for the “fine work” they had been doing in his area over the previous month. The customer said the crews were polite, helpful, hard working, and always did a wonderful job of cleaning up. He also thanked the crews for “honoring his request to do some work” while at his home. Receiving compliments are the following foremen and their crews, who report to General Foreman Jake Lewis: John Ditta, George Granter, Ronnie Horn, Jeff Emme, Tom Petruszak, David Granzow, and Trimmer Scott Murphy.

Safety First

Foreman Ernie Johnson and his crew prevented what could have been a tragic situation when, having spotted a service wire that was known to be energized downed in a front yard where several children were playing, they stopped to help. Ushering the children away from the wire and ensuring they stayed there until a utility employee arrived, the crew truly put safety first. Ernie and his crew were working under then Acting General Foreman Tracey Mibbs.

Mystery Crew Compliment

A customer contacted the home office with high praise for WTS crew members working in her St. Louis, Mo., neighborhood. The customer said the crews were “masterful at their jobs, very pleasant, courteous, and a real pleasure to have around.” She added that she hadn’t heard anything but praise for the crews from her neighbors, as well. We couldn’t track down who was involved, so congratulations to our mystery crew!

A Phenomenal Job

General Foreman Cesar Bustos and his crew received high praise from a couple in St. Louis, Mo., for a tree removal job on their property. According to the couple, the crew called ahead of time to tell the couple when they would

be there and arrived at exactly that time. They did “a phenomenal job,” cleaned up “like it was their own yard,” and were “not only exceptional at the job they did, but extremely polite and pleasant to work and visit with.”

Cottonwood Care

Several heavy branches of a cottonwood tree that “hung precipitously” over a St. Louis, Mo., customer’s garage were removed with “special care and professionalism” by Foremen Ruben Garza and Jose Orlando Garcia. The customer wrote to thank the duo, who reports to General Foreman Cesar Bustos, for “insuring the safety of [their] property” and “providing such a high level of service.”

Congratulations

A customer called to compliment the crews of General Foremen Rob Bellew and Scot Lay for the good work they had done at both her and her daughter’s properties along Manchester Road Great job to all involved!

Working Together

Foreman Jason Lucas and Trimmer Majeed Ali Sarhank, who report to General Foreman Scot Lay, were commended by a St. Louis, Mo., customer for “doing such a great job, working together, and being so courteous” while trimming near her home.

A TALE OF TWO SEASONS

North Division Foreman Timothy Secrease sent in these pictures of WTS hard at work after both a winter ice storm and a summer thunderstorm in Missouri. No matter the season, Timothy, Foreman Bryan Brown, and Trimmers Caleb Secrease and Randon Bellew keep the power on! The crew reports to General Foreman Dale Pewitt.



Trimming trees the Wright way

(L-R) Joe and Julio
hard at work.



Progress photo by Amy Miller

Local crewmen with Wright Tree Trimming Service out of Des Moines, Iowa, use pulleys, ropes and harnesses Thursday morning to complete some death-defying trimming on the 90-foot tall pines at the corner of Hillcrest and Edgewood streets in Jacksonville.

SOUTHWEST DIVISION

Stand-Out Storm Work

Foresters coordinating storm work for Empire District Electric Company noted the stand-out work of WTS Foreman Ricky Richardson Jr., General Foreman Curt Cline, and General Foreman Wayne Pinkly and his crews. Ricky "worked very quickly and very intelligently. He never once complained about anything, even after a long day when he was trimming well into the night." Ricky reports to General Foreman Larry Bryant. Curt Cline "constantly kept open communication with both [the forester] and his crew members." The foresters also noticed that they did not hear any complaints "about the long hours or the situations they were put in" from Wayne and his crews.

Beyond the Call of Duty

After several conversations and meetings with coordinators of Empire District storm work, a supervisor wrote to commend Project Manager Jeff East and

his crews "for the dedication and hard work put forth." He said "everyone was in agreement that WTS stepped up to the plate and went beyond the call of duty" with professionalism and positive, enthusiastic attitudes. "Job well done," he wrote.

Be Proud

A Baxter Springs, Kan., customer wrote to commend Foremen Kevin Kohley and Chance Shea, Groundman Alf Melton Jr., and Trimmers Clayton Collins, Jason Anderson, Josh Sullivan, and Darren Walton, who report to General Foreman Curt Cline; and General Foreman Dustin Walton for being "courteous, polite and professional" and treating her, her husband, and their property with respect. The customer wrote, "You can be very proud to have these men working for you ... we were very pleased." In another letter to Empire District, the customer wrote the "Wright Tree Service, Inc. crew ... is the best crew to do the trees near the power lines."

Couldn't Ask for More

Foreman Kyle Jensen and Trimmer Bill Garrison received compliments from an Empire District customer on "how great a job they did."

The customer said he "couldn't ask for a harder working, nicer, or more professional crew." Kyle and Bill report to General Foreman Larry Bryant.

THE WRIGHT WAY

PHOTOS COURTESY JACKSONVILLE DAILY PROGRESS

Lone Star Division Foreman Joe Foreman and Trimmer Julio Sanchez, who report to General Foreman Ken Collins, were pictured hard at work in the *Jacksonville Daily Progress* newspaper in May, completing "death-defying trimming on the 90-foot tall pines."

TRIMMING FOR SAFETY

PHOTOS COURTESY TIMES RECORD NEWS

Lone Star Division crews made the news in Wichita Falls, Texas in May. Trimmers Edmundo Garcia and James Craven were pictured at work in bucket trucks in a *Times Record News* story announcing Oncor's trimming work along high-voltage distribution lines in the southwest part of town. Edmundo and James report to General Foreman Billy Jackson.



James Craven



Edmundo Garcia

Donnie Wilkins



THE HIGHEST HEIGHT

Pacific Division Foreman Donnie Wilkins climbs high to remove a dead pine tree in Sacramento. Donnie reports to General Foreman Greg Yinger.

"They're a keeper!"

A customer included a special note for Trimmers David Devries and

Nathan Middleton in a SMUD customer satisfaction survey. "I'm really impressed with Wright Tree Service," she wrote. "They are fast, efficient, professional, friendly, and very thorough." After WTS trimmed some large trees in front of her property, she said, the area was cleaner than when they started. "Believe me," she wrote, "you don't want Wright Tree Service to get away. They're a keeper!" David and Nathan report to General Foreman Dave Martinez.

10 out of 10

A Sacramento, Calif., customer rated WTS 10/10 in an online review he did of the company. "These workers were very polite, very mindful of their responsibilities, and they did their jobs extremely well," he wrote. "These guys worked diligently. They took great care in their cutting, and the cleanup was superb. You never would have known that they'd just cut down a tree. The workers of Wright Tree Service showed their special mark in keeping the yards clean, in doing their jobs to perfection, and in just being approachable. They've ... proven their excellence."

First Class Crews

Crews working under General Foreman Dave Martinez received compliments in an e-mail from a Sacramento, Calif. resident who said he observes several WTS crews working for SMUD during his daily walk. "I am very impressed!" he wrote. "There is no doubt you have a first-class, well-trained group of people. They

always have their road signs and cones out in the proper place. I notice that the areas they leave look great and ... it appears that the crews keep [the equipment] in [good shape]. It's always a pleasure to see a "First Class" operation! Keep up the good work!"

LONE STAR DIVISION

A Job Well Done

General Foreman Billy Jackson and Foreman Jeremiah Jackson received enormous commendations in a letter in the *Times Record News* by a Wichita Falls, Texas, couple. "We received a letter informing us that workers would be in our neighborhood trimming trees around power lines ... from past experience, we expected the worst. What a pleasant surprise! The trees were being trimmed with care and to specification. All the work was done neatly, and all the debris and branches were cleaned up and hauled away. All the Wright Tree Service folks were very courteous and professional."

Nothing but Praise

An Oncor customer whose yard had gotten "rutted" had nothing but praise for the WTS crews working with General Foreman Jeff Mills, who immediately responded to his concern and brought in fill dirt. The customer said everyone from the chain saw operators to the foremen were professional and courteous.

Thanks from Oncor

An operations supervisor with Oncor passed along kudos to General Foreman Tony Morales and his crew from a customer who was very pleased with the job done on his property in early August. The supervisor also passed along his own thanks to all WTS employees who were involved in the job.

Very Pleased

A Round Rock, Texas, customer called Oncor to compliment the crews who report to General Foreman Jose Murillo. The customer said he was "very pleased with the service that the tree trimming company provided." Names of crew members were not found, so congratulations to the employees who were involved!

PACIFIC DIVISION

Lucky to Have Him

A Sacramento Municipal Utility District (SMUD) customer wrote to thank Trimmer Bart Frizzell for being "very responsive" to her concerns and quickly addressing her problem, adding that WTS is "lucky to have an employee like him." Bart reports to General Foreman Dave Martinez.

Reassuring

Trimmer Jason Perez and Foreman Jose Blanco Alvarez, who report to General Foreman Greg Yinger, received thanks from a SMUD customer for cleaning up "every branch or twig - even the sawdust and debris from the swimming pool," after removing a large tree and pruning another in her backyard. "They were courteous, friendly, and pleasant," she wrote. "They were very reassuring! I am impressed with how efficient and knowledgeable they are."



A 92 QIR

Crews working on Pacificorp property received a Quarterly Incentive Rating of 92 in the third quarter of 2009. The score, which is the highest the utility has ever awarded to a contractor, is based on productivity, safety, quality, customer service, and certification. The crews report to Project Manager Justin Cherry and General Foremen Jon Brown, Rick Dodgen, Steve Russell, and Kurt Schultz. Pictured is a frame the crew put together to honor their accomplishment. Congratulations to all!



TREE CLIMBING COMPETITION

WTS and WOS participated in the Fourth Annual Iowa Climbing Day Workshop and Competition in Jester Park near Des Moines. WTS Minnkota Division Safety Supervisor Ben Isbell and Central Division Trimmers Rob Benda and Ryan Lewis and WOS Foremen Shawn Warren, Jay Lewiston, Tyler Sutherland, and Caleb Adams-Brown completed the work climb, belayed speed climb, aerial rescue, and secured footlock events. Congratulations to all participants!



SAFETY HONOR ROLL



WRIGHT TREE SERVICE
CONGRATULATES THE FOLLOWING
EMPLOYEES WHO HAVE BEEN
ACCIDENT-FREE FOR
15 CONSECUTIVE YEARS:

Gaylen Ackerman

Terry Brack

Marcus Doppler

Mark Frank

Robert Hanson

Dennis Jacobs

Mike Laffey

Mark Nelson

Richard Nyhus

We also commend the following employees who have been accident-free for up to 14 consecutive years.



14 YEARS

Steve Richey
Dennis Rubitsky
Byron Stahl
Robert Tyson
Tobin Wood
Tracy Yahnke

13 YEARS

James Bennett
Tim Jennings

12 YEARS

Abel Bernal
Todd Discher
Gary Randolph
John Rogers

11 YEARS

Lance Even
Leonardo Ponce
Todd Powers

10 YEARS

Kevin Becker
Philip Boesenberg
Carl Braatz
Gary Claborn
Aaron Cox
Brian King
James Martin
Tim Monn
Benedicto Moran
Manuel Rodriguez
David Stapleford
Randy Sterry
Joe Valdez

9 YEARS

Charles Baker
John Bigham
John Brezinsky
Tim Cart

Jeffrey Gilmore
Jaime Gonzalez
Denis Green
Noel Lopez
Scott Schreiter
James Wetter

8 YEARS

Matthew Brown
Matthew Ohr
Jose Ponce
Joel Radel

7 YEARS

J. Alanis-Negrete
Roberto Alvarez-Rodriguez
Robert Anderson
Pedro Delgado Ovalle
Mark Flood
Francis Flory
Patrick Franzene
Tim Frink
Russell Gayer
Allen Hedike
Aaron Hendrix
Ivan Hernandez
Miguel Hernandez
Curt Houle
Anthony Lendt
Marvin Miller
Eduardo Orozco
Armand Palmero
John Seeber
Kimberly Self
David Swanstrom
Leonel Tabora

6 YEARS

Thomas Adams
Cassidy Arnold
Rafael Cerrato
Frederick Clark
Johnnie Dailey

Lance Edwards
Matthew Erickson
Earl Hall
Jose Herrera
Linda Hurst
Robert Kappelhoff
Chad Koecher
Richard Loushine
Gabriel Orozco
Orlando Pacheco
Jose Ramos
William Rigsby
Justin Siruta
Gary Thorgerson
Sean Tracy

5 YEARS

Shawn Adcox
Terry Bean
Jesus Bordonave
Craig Christianson
Chad Coffman
Shawn Feld
Robert Gray
Jason Hocking
Michael Ijams
Lester Imker
Jason Kamalakakis
Edgar Koester
Jorge Lopez
Joseph Marshall
Samuel Merced
Orlando Mora
Jeremy Mueller
Manuel Munoz
Ysaac Munoz
Scott Oermann
Fermim Oro
Mark Peterson
Joseph Pulera
Luis Ramirez Rivera
Billy Rex
Paul Reynolds

Vicente Robles
Jarod Rues
Christopher Saling
Timothy Secrease
Daniel Slover
Jose Solis
Matthew Swenson
Scott Swisher
Jose Tapia
Daniel Thorgerson
Javier Vidales
David Wallace
James Woodling

4 YEARS

Ever Vargas Acosta
Cesar Alvarado
Reyes Bonilla
Broderick Breakfield
Joseph Brooks
Nicholas Buchholz
Michael Calhoun
Sie Camacho
Sean Catron
Robert Clough
Randall Dejager

Brian Erickson
Jose Escobar
Mark Fournier
Johnny Fry
Bruce Fuchs
Pedro Fuentes
Felipe Gonzales
Roberto Graciano
Milton Gusman
Hector Gutierrez
Brannon Hall
Brent Hall
Bradley Halstead
Brian Harbison
Frankie Henson
Marcos Hernandez
Santos Herrera
Jack Hill
Scott Hilton
Vaughn Hoffman
David Hubbell
David Hughes
Arturo Jacome
Donald Kane
Terry Kane
Marlin King

Kinsey
Paul Lichlyter
Mitchell Lillie
Alvaro Mejia
Herberth Morales
Francisco Moreno
Rob Natzel
Craig Neblett
Aaron Nelson
Anthony Ohr
Herman Ohr
Wallace Payne
Bernardo Pulgarin
Bernardo Robles
Aurelio Rodriguez
Efrain Rodriguez
Jose Rodriguez
Jose Romero
Santos Ruiz
Roberto Salmeron
Aniseto Sandra
Boldomero Santamaria
Jake Schweisthal
Randall Thomas
Hugo Torres
Victor Torres
Efren Vargas

3 YEARS

Santos Abarca
Jorge Alfaro
Corbin Alger
David Alvarez
Nicholas Antonini
Hector Armendariz
Adam Arroyo
Jesus Benavides
Anthony Berghold
Ernest Bone
Peter Bork
Jon Brehmer
Eddie Briley
Joshua Bult
Ernest Byrne
Michael Cain
Jose Carrizalez
Margarito Cervantes
Matthew Chase
Ricky Clendenny
Lucas Clifford
Brandon Combes
Justo Condado
Victor Condado

Jerry Cox
Ricky Cravens
Jose Cruz
Shon Daniels
Pedro Delatorre
Mario Diaz
Michael Dixon
Alan Dobie
Jack Doyle
Russell Doyle
Kenneth Edens
Fernando Estrada
Julian Estudillo
Michael Finch
Jose Flores
Mark Fox
Jeffery Fredrickson
Moris Fuentes
Timothy Gardner
Bruce Gratzner
Matthew Hachfeld
Steven Hale
Jon Hampton
Jacob Hanson
Patrick Hardel
James Heckrodt
Troy Heinz
Erasmo Hernandez
Hernan Hernandez
Moris Herrera
Raymond Holliday
Keith Jackson
Kyle Jensen
Juan Jimenez
David Johnson
Stan Jones
Mike Kansier
Christopher Knight
Wilmer Landaverde
Gelacio Lara
Buddy Lichlyter
Hector Linares
Joshua Linz
Jose Lopez
Ramiro Lopez
Victor Lopez
Victor Maldonado
Darlin Martinez
Rodrigo Martinez
Johnathon Matheny
Ryan McClain
Ervin McCone
Brian McManus

Wilman Merlos
Carmelo Miranda
Erik Molina
James Mondy
Ryan Mumm
Russel Nichols
Terry Olcheske
Jesus Orellana
Yaimar Oro
Edward Pacholke
Javier Palacios
Osby Pendleton
Eugenio Prieto
Joshua Prochnow
Shawn Quaintance
Richard Ramey
Kai Regnier
Keith Resch
Pablo Rivas
Scott Roberts
Jose Rodriguez
Rigoberto Rodriguez
Victor Rodriguez
Michael Roll
Jose Romero
Jose Romero
Kevin Romero
Joshua Root
Emilio Salmeron
Jose Sanchez
Lucas Sandberg
David Schmidt
Jed Schweisthal
Douglas Seaman
Jeremy Shrum
James Staubs
Charles Sullivan
Erik Terwey
Chad Truax
Emmett Trudeau
Leonel Velasquez
Carlos Ventura
Francisco Ventura
Saul Ventura
Jose Violante
Joseph Wagner
Steven Wood
Mark Yahnke

2 YEARS

Ruben Adame
Scott Agler
Kevin Anderson

Ron Anderson
Sergio Arcos
Tyler Armstrong
Derek Aubuchon
Anthony Baca
Patrick Ballard
Edward Barnard
Cesar Bedolla
Francisco Bedolla
Randon Bellew
Brent Bergstrom
John Bernal
Kevin Bothner
Richard Bowen
Charles Bradley Jr
Chad Brinkman
Thomas Brumm
Eduardo Bruno
Charles Buntion
Joshua Byl
Jorge Campos
Luis Cano
James Capen
Jose Chavez
Ruben Chavez
Ted Cherry
James Christensen
Stephan Clements
Elijah Cloud
Michael Cole
Clayton Collins
Brent Colville
Miguel Cordova
Richard Crawford
Carlos Cruz
Jose Cruz
Gregorio De Leon III
Bradley Despot
Bobby Diaz
Joshua Dieckman
Steven Disrud
Travis Dulebohn
Daniel Durocher
James Ehlenbeck
Michael Elliott
Brian Emert
Adam Eppler
Jose Escobar
John Evans
Arnulfo Flores
Tony Flory
Matthew Fox
Peter Fredrickson

Murl

SPRING CHALLENGE 2009 WINNERS

FOUR DIVISIONS
WERE ACCIDENT FREE
DURING THE SPRING
CHALLENGE WEEKS
OF APRIL 6-24, 2009.
CONGRATULATIONS
TO EMPLOYEES IN THE
PACIFIC, SOUTHWEST,
LONE STAR, AND
MINNKOTA DIVISIONS!

Ryan Fredrickson
William Fritz
Mathew Frye
Rafael Garcia
Ronald Garner
Ruben Garza
Alfredo Godinez
Armando Gracia
David Halker
James Hance
Benjamin Harper
Christopher Harrison
Miguel Hernandez
Pedro Herrera
Carl Herschbach
Jimmy Hicks
Lee Hillesheim
Bryan Hylton
Aaron Jarvenpa
Jeremy Jetland
Jose Jimenez
Daniel Johnson
Ernest Johnson
Rick Johnson
Darryl Jones
Larry Jones
Jamie Kozlowski
Robin Kreisel
Matthew Kroening
Nathaniel Lee
Michael Lein
Todd Linskie
Lucas Loftin
Abel Lomeli
Isidro Lucas
Jose Luna

Kenneth Mange
Roy Manson
Austin Marriott
Giancarlo Martinez
Jose Martinez
Leonides Martinez
Margarito Martinez
Mark McElroy
Juan Mercado
Justin Messer
Tracey Mibbs
Cassidy Miller
Michael Mitchell
Uves Monroy-Barillas
Jesus Morrieta
Michael Nelson
Douglas Oliver
Erik Omundson
Michael Papenfuss
Jose Pedraza
Nelson Pena
Jackie Pendergrass
John Pentecost
Bernardo Perez
Justin Peterson
Ryan Peterson
Jesse Pollard
Boyd Rasmussen
Lewis Remund
John Rex
James Reynolds
Pedro Rivas
Ismael Rivera-Melgar
Jorge Rodriguez
Wilbert Rodriguez
Thomas Root

John Ruppert
Daniel Saatoff
Johnny Salcido
David Salgado
Elmer Salinas
Carlos Salmeron
Miguel Sanchez
David Sanders
Felix Santana
Jonathan Scheffler
Brad Shearer
Roberto Sigaran
Keith Smith
William Snyder
Gregory Spaid
James Standlee
Nathan Stania
William Stauff
Steven Steele
John Stults
Aaron Swallow
Charles Terrell
Santos Valdez
Henry Valdonado
Juan Valdovinos
Safio Villanueva
Lance White
Daniel Williams
James Wohlwend
Timmy Woods
James Young
David Zarnke
1 YEAR
Santos Abreu
Paul Adam
Jeff Adams

Christian Aiello
Timothy Aker
Shane Albertson
Cuauhtemoc Alcauter
Bucio
Juan Anaya
Drew Anderson
Jason Anderson
Johnny Anderson
Steve Antone
Eruvey Arguello
Jose Arguello
Frederick Argueta
Rigoberto Arregoita
Javier Ascencio
Andrew Aune
Joseph Axtell
Paulino Ayala
Zachary Bailey
Nicholas Bauer
Rowdy Baxter
Jeffrey Bennett
Larry Berg
Steven Brennecke

John Brezinsky III
Bryan Brown
Curtis Brozovich
Jeffery Cantwell
Pablo Carlos Jr
John Carlos
Pablo Carlos
Gustavo Carmona
David Carpenter
Wesley Carter
Andrew Castillo
William Castillo
Angel Castro
Jose Castro
Luis Ceja
Jose Cervantes Jr
Abel Chavez
Luis Chavez
Douglas Childers
Luis Cisneros
Omar Cisneros
Scottie Clark
Michael Clendenen
Michael Cochran

Matthew Coffey
James Colville
Luke Connelly
Brian Cook
Jesse Cook
Omar Cornejo
Josh Crabtree
John Cull
Keith Darmody II
Douglas Davis
Steven Davis
Ronald Debaun Jr
Eduardo Deleon Jr
Ramon Diaz
Guy Dillon
John Ditta
Kevin Doering
Lawrence Doone IV
Alfredo Duenes
Charles Ebbinghaus
Steve Ebsen
Ronald Ehram
Jeffery Emme
Vijay Eschbach

DECLARATION OF INTER-DEPENDENCE

For nearly 20 years, employees at WTS have participated in the "Declaration of Inter-dependence for Safety: We Are Our Sisters' and Our Brothers' Keepers" safety program. Originally developed by Art Fetting, a 46-year veteran safety professional, the program is based on the premise that each employee should assume the responsibility to be his or her sisters' and brothers' keeper – to approach fellow employees in a positive manner when unsafe behavior is observed. Each employee signs the declaration, pictured at left, and is provided with a booklet and wallet card as a daily remembrance. As we begin this new year, we are reminded that this commitment to safety and each other will ensure our continued success in working safely.

IN SESSION

Declaration of Inter-dependence

□ Art Fetting, 1996

When in the course of human events, it becomes necessary for an organization and its members to make a total uncompromising commitment to Safety for its future growth and for the good of all its employees,

And whereas, we the members of **Wright Tree Service, Inc.** do hereby resolve that we will do all in our power, and every moment of the day, to make Safety a value which we hold dear and integrate into our planning and in the fulfillment of our other goals and activities,

Therefore, we do hereby declare and acknowledge our dependence upon one another. For the practice of safety is both a personal and mutual obligation.

We state our commitment in this verse titled "Our Sister's and Our Brother's Keepers" ~

*We are our sister's and our brother's keepers.
For safety calls for our
Uncompromising commitment
To one another,
And to safety, too.
I promise I will positively inter-act
When I find you performing
In an unsafe manner,
And I expect positive inter-action
From you on my behalf
When I go wrong.
We are human, you and I
And accidents and injuries occur
When we forget or just react
Wrongly not doing what's right and reasonable
For our own safety.
We are our sister's and our brother's keeper.
Trusting in one another
For a safer world,*

And for the support of this declaration, with a firm reliance on the protection of Divine Providence, we mutually pledge to each other our lives, our futures and our sacred honor.

Larry Evans
 Juan Fernandez
 Juan Ferrer-Delgado
 Miguel Fierro V
 George Fitzgerald
 Jose Flores
 Lonnie Frank
 Santos Fuentes
 Anthony Germanceri III
 Joseph Germanceri
 Kevin Getchell
 Kevin Ginn
 Rene Gomez
 Robert Gonzales
 Rolando Gonzalez
 Tony Gordon
 John Grafen
 David Granzow
 Windell Griffin Jr

Eric Gustafson
 Arturo Gutierrez
 Rustin Hahn
 David Hamm
 Victor Hamm
 Kip Handrich
 Jason Harper
 Jereme Hartwig
 James Hayslip Sr
 Richard Hayslip
 David Hegwood
 Antonio Hernandez
 Gerardo Herrera
 Hjalmar Herrera
 Sergio Herrera
 Allen Hiebert
 William Hilburn
 Ronnie Horn
 Jonathan Hornback

Landon Horton
 Sean Huben
 Christopher Hudson
 Joshua Hulsebos
 Aldeny Hurst Jr
 Mark Huxman Jr
 Stephen Ihm
 Jason Ingram
 Jose Jaime
 Caleb Jennings
 David Jenson
 Gabriel Jimenez
 Marvin Johnston
 Anastacio Juarez Cruz
 Hugo Juarez
 Monjaras
 Artemio Juarez
 Gerald Julian
 Wayne Keirsej Jr
 Bradley King
 Duane Klinger
 Dennis Koenig Jr
 Kevin Kohley
 Micah Kral
 Joseph Kreibich
 Vickie Lacker
 Kyle Lagow
 Pedro Lainez
 Fred Lang
 Kevin Langdon
 Garardo Lara
 Javier Lara
 Neal Lindmeyer
 Steven Little
 Christopher Long
 Daniel Long
 Alejandro Lopez
 Negrete
 Adan Lopez
 Roberto Lozano
 Robert Lufsky
 Kenneth Lyons
 Michael Mahan
 Juan Maldonado
 Cardenas
 Joshua Marshall
 Michael Marshall
 Steve Martin
 Angel Martinez
 Moises Martinez
 Dennis McCollum
 William McCormick
 William McDowall III

Robert McClain
 Juan Medina
 Evan Meisman
 Daniel Mellgren
 Ricardo Mendosa
 Esequiel Mendoza
 Mark Mercer
 Michael Merriman
 Michael Messer
 Robert Mezo
 Ryan Mickan
 James Miller
 Jerry Miller
 John Miller
 Lance Milligan
 Sandra Milner
 Adolfo Miranda O
 Ulysses Miranda
 Robert Mock
 Jose Molina
 Scott Moorshead
 Anarbol Mora
 Jose Moreno-Rosalez
 Marcos Navarrete
 Chavez
 Phillip Naylor
 Gilbert Negrete
 Cody New
 Brandon Newgren
 Jeremy Nofsinger
 Robert Nyberg
 Adrian Oliver
 Richard Olson
 Juan Onofre
 Castaneda
 Jose Orellana
 Shane Page
 Lawrence Palazzo
 Martin Pantoja B
 Kenneth Parker
 Cory Pepin
 Felipe Perez
 Santiago Perez
 Alexi Perlman
 Arnold Petrie
 Thomas Petruszak
 Randy Pevler
 Dewayne Pfau
 Vaughn Pierson
 Luis Pinott
 John Pribble
 Jonathan Puente
 Scott Querio

Steve Radel
 Gabriel Ramirez
 Jasinto Ramirez
 Billy Ray
 Robert Reemts Jr
 George Reynolds
 Kevin Rhoads
 Ricky Richardson Jr
 Raul Rivas Salmeron
 Joel Rivera Carmona
 James Rivera
 Robert Roberts
 Brat Robertson
 Mark Robertson
 Reyes Rodriguez
 Hernandez
 Jose Rodriguez
 Victor Rodriguez
 Reynol Rosales
 Emigdio Rubio
 Jason Ruff
 Gilberto Ruiz Garcia
 Pablo Ruiz
 Norman Saenz-
 Gaytan
 Rafael Salamanca
 Larry Saling
 Alonso Salmeron
 David Salmeron
 Arnoldo Sanabria
 Juan Sanchez III
 Isabel Sanchez
 Raymundo Sanchez
 Salvador Sanchez
 Frank Saunders
 Dennis Scharffbillig
 Daniel Schneider
 Mark Schumer
 James Schupp
 Brandon Seaman
 Scott Shaw
 Randall Sheley
 Earl Simmons
 William Smith Jr
 Cornelius Smith
 Jason Smoke
 Noe Soto
 Josh St George
 Stephen Stark
 John Steele
 Daniel Stone
 Paul Stuthers
 David Sulzbach

Ashley Thiel
 Zachary Thiel
 Todd Thompson
 Brian Timmons
 Manuel Torres Perez
 Jared Trapp
 Levi Trenary
 Guadalupe Trevino
 Terry Trew Jr
 Terry Trew Sr
 Jerry Trivette Jr
 Jerry Trivette Sr
 Jesus Valdez
 Gonzalez
 Gilbert Valdez
 Marcos Valdivia-Pelay
 Dennis Vanwormer
 Rafael Varela V
 Jose Vargas
 Uriel Vargas
 Kelvin Vega Ojeda
 Jesus Vela Jr
 Abimael Velasquez
 Cirilo Velez
 Adam Velishek
 Francisco Ventura Jr
 Jose Ventura
 Manuel Ventura
 Rommel Ventura
 Vincente Virgen
 James Voiles
 Christopher Volk
 Freddie Walker
 Brent Watzel
 Adam Welch
 Duane Westhafer
 Joseph Wewer
 Christopher
 Wiesmann
 Corey Wilson
 Nicholas Wood
 Cameron Woodrum
 Manuel Ybarra Jr
 Jarrett Young
 Joseph Yunker
 Raul Zuniga Lopez

INTRODUCING RISK MANAGER ROCKY PALMER



WTS welcomed a new member to the team in early November: Risk Manager Rocky Palmer. Raised in Des Moines, Rocky is an ISU graduate with

a background in industrial engineering and banking and more than 20 years of experience in the insurance industry. He also comes to WTS with tree experience, having cleared many from the property where he has been building a home for the last four years. "I bought my first chain saw for the project," he said, "and I do, of course, wear the proper safety equipment!" Married for 27 years and the proud father of a daughter and a son, Rocky plans to resume his other hobby, metal working, after the house is finished. Rocky said he is looking forward to providing the support and service necessary to help WTS become more efficient and competitive. "Continuous improvement for the betterment of all" is my philosophy," he said. Welcome, Rocky!

GENERAL FOREMAN SCHOOL

THREE GENERAL FOREMAN SCHOOLS WERE HELD IN OCTOBER AND NOVEMBER. CONGRATULATIONS TO ALL PARTICIPANTS!

Front: Jose Lopez (Lone Star), Martin Sandoval (Lone Star), and Glen Crabtree (Mountain States). Middle: Joel Guitiz (Lone Star), Gustavo Rodriguez (Lone Star), Jerry Ray (Lone Star), and Bill Fox (45). Back: Oscar Salmeron (Lone Star), Chris Pratt (Lone Star), Rudis Ventura (Lone Star), and Pete Schmitt (45).



Front: Mitch Salek (Central) and Curt Cline (Southwest). Middle: Jerry Ledet (Division Supervisor, Lone Star), Joe Weldon (Mountain States), Juan Gonzales (Lone Star), and Billy Jackson (Lone Star). Back: Steve Olson (Central), Kurt Schultz (Mountain States), Shad Witt (45), Chris Poling (45), and Jeff Mills (Lone Star).



Front: Jamie Flores Rocha (Mountain States), Tony Morales (Lone Star), Rod Breakfield (Central), and Romeo Correa (Safety Supervisor, Lone Star). Middle: Reymundo Hernandez (Lone Star), Fidel Alvarez (Lone Star), Tim Wright (Project Manager, Lone Star), Dave Martinez (Pacific), and Gary Estel (45). Back: Dan Roberson (Central), Brett McCully (North), Vinnie Pavcovich (45), Earl Simmons (General Foreman, 45), and Ira Signalness (Minnkota).

ON THE MOVE

CONGRATULATIONS TO THE FOLLOWING EMPLOYEES WHO WERE RECENTLY APPOINTED, PROMOTED, OR CERTIFIED!

NEW GENERAL FOREMEN

- ▶ **Paul Mitchell**, Central Division
- ▶ **Steve Olson**, Central Division
- ▶ **Brett McCully**, North Division
- ▶ **Jesus Ortiz**, Lone Star Division
- ▶ **Jose V. Hernandez**, Lone Star Division
- ▶ **Dustin Walton**, Southwest Division
- ▶ **Afton Stanko**, Southwest Division
- ▶ **Rick Thompson**, Division 45
- ▶ **Dennis Ersamer**, Pacific Division
- ▶ **Boyd Rasmussen**, Minnkota Division
- ▶ **Benito Castaneda Huerta**, Lone Star Division
- ▶ **Steve Ford**, Division 45

NEW PROJECT MANAGERS

- ▶ **Jason Harper**, Division 45
- ▶ **Juan Gonzales**, Lone Star Division

NEW DIVISION SUPERVISOR

- ▶ **Jerry Ledet**, Lone Star Division

NEW TO THE FLEET DEPARTMENT

- ▶ **Alan Mace**, Equipment Coordinator
- ▶ **Jason Akins**, General Foreman/Driver

NEW ISA UTILITY SPECIALIST

- ▶ **Ira Signalness**, General Foreman, Minnkota Division

NEW ISA CERTIFIED ARBORISTS

- ▶ **Shawn Feld**, Foreman, Minnkota Division
- ▶ **Tim Frink**, Foreman, Minnkota Division
- ▶ **Chad Luckow**, General Foreman, Southwest Division
- ▶ **Randy Pevler**, Foreman, Mountain States Division
- ▶ **Dale Pewitt**, General Foreman, North Division
- ▶ **Brad Shearer**, Foreman, Minnkota Division
- ▶ **Ira Signalness**, General Foreman, Minnkota Division
- ▶ **Joe Smith**, General Foreman, North Division
- ▶ **Afton Stanko**, General Foreman, Southwest Division
- ▶ **Dorian Stauffer**, Foreman, Central Division
- ▶ **David Swanstrom**, Foreman, Minnkota Division
- ▶ **Bill Wood**, General Foreman, Central Division

Babies, Babies, Babies!

Summer and fall of 2009 were seasons of babies at WTS, with five babies and five grandbabies born to employees between June and November! Congratulations to all parents and grandparents.

Nancy Jacobson, employee records, and her husband Steve welcomed granddaughter McKenna Marie into the world on June 2. McKenna's parents are Nancy and Steve's daughter Christin and son-in-law Stephen, who live in Phoenix.

Payroll/Billing Manager Kristy Reynolds and her husband Todd welcomed a second baby girl, Alaina Rose, into their family on June 5. Alaina joins sister Hailey, age 2.

Chairman and CEO Scott Packard and his wife Amy became first-time grandparents on June 13, when their son Kyle and his wife Brittney welcomed a baby boy, Henry Scott.

Payroll/Billing Specialist Sarah Applegate and her husband Robert welcomed a baby girl, Layla Nicole, into their family on June 19. Layla is having lots of fun with big sister Lilly, age 3.

Payroll Supervisor Karen Widen became a grandma for the third time when her son Jamie and daughter-in-law Rebecca welcomed Abigail Lenora Widen on August 18. Big brothers Tanner, 2, and Jordan, 10, are already very protective of their baby sister!

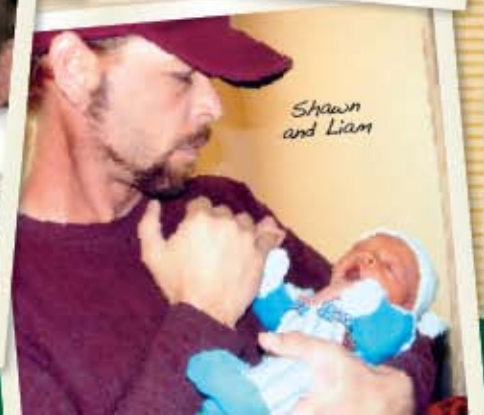
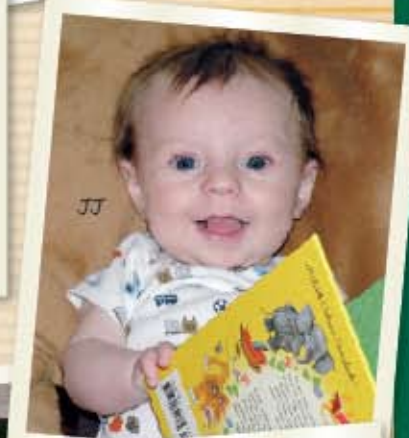
Programmer Brian Thomas and his wife CarrieAnn welcomed a baby girl, Ruby Annabell, into their family on August 23. Ruby joins brothers Isaac, 5, and Luke, 2.

Terri Smart, drug & alcohol compliance administration, and her husband Mark became first-time grandparents on September 2 when their daughter Kelly and son-in-law Andy welcomed Jackson James, who is already nicknamed "JJ," into their family.

Minnkota Division Supervisor Roger Hagen and his wife Patti welcomed granddaughter Lillian Grace to their family on September 22. Roger and Patti's son Adam and daughter-in-law Caitlin are the proud parents of baby "Lilly."

Central Division Foreman Chris Clark and his wife Valerie welcomed their first child, Xavier Paul, into their family on September 28.

Southwest Division Trimmer Shawn Smetana welcomed baby boy Liam Quinn to his family on November 7.



WEDDING BELLS

Congratulations to Central Division General Foreman Dan Williams and his wife, Susan, who were married on July 11, 2009. Best wishes from all of us at WTS!



MISS PINE CITY

Minnkota Division Foreman Allen Hedtke Sr. proudly announces the crowning of his daughter LeTeshia as Miss Pine City in July 2009. LeTeshia, who is currently a senior at Pine City High School, has been very busy with parades and other queenly duties since her crowning. She will attend Bemidji State University in fall 2010 to major in Elementary Education and Coaching. Congratulations!



ITCC THANK YOU

Rhonda Wood, an ITCC participant from the Western Chapter of the ISA, wrote to thank Wright Tree Service for its support of the 2009 competition. "It was a fantastic event because of generous folks like you, so thank you!"

ALLISON DAVIS

Bobbijo Davis, clothing manager, wants to thank everyone at WTS for their thoughts and prayers during her daughter Allison's long hospital stay in the fall. Allison is home and a very happy, healthy girl.



A Chili Halloween

The home office celebrated Halloween to the max this year with a chili cook-off and a costume contest. General Foremen still in Des Moines after that week's General Foreman School were guest judges for both competitions.

Right: The judges contemplating the chili entries — (left to right) General Foremen Chris Poling (Division 45), Shad Witt (Division 45), Curt Cline (Southwest Division), and Joe Weldon (Mountain States Division).

Below: (Back) Lora Wicker and Amy Thompson, (Middle) Stephanie Burkman, Karen Widen, Kristy Reynolds, Kristie Ortiz, and Nancy Jacobson, (Front) Brescia Cassellius and Jodi Murphy — in full costume.



"DADDY" FOR HALLOWEEN

Drew Dorsey, left, and Lincoln Akins, right, dressed up as their daddies for Halloween this year. Central Division Trimmer AJ Dorsey and Driver/General Foreman Jason Akins are the proud fathers and costume inspirations.



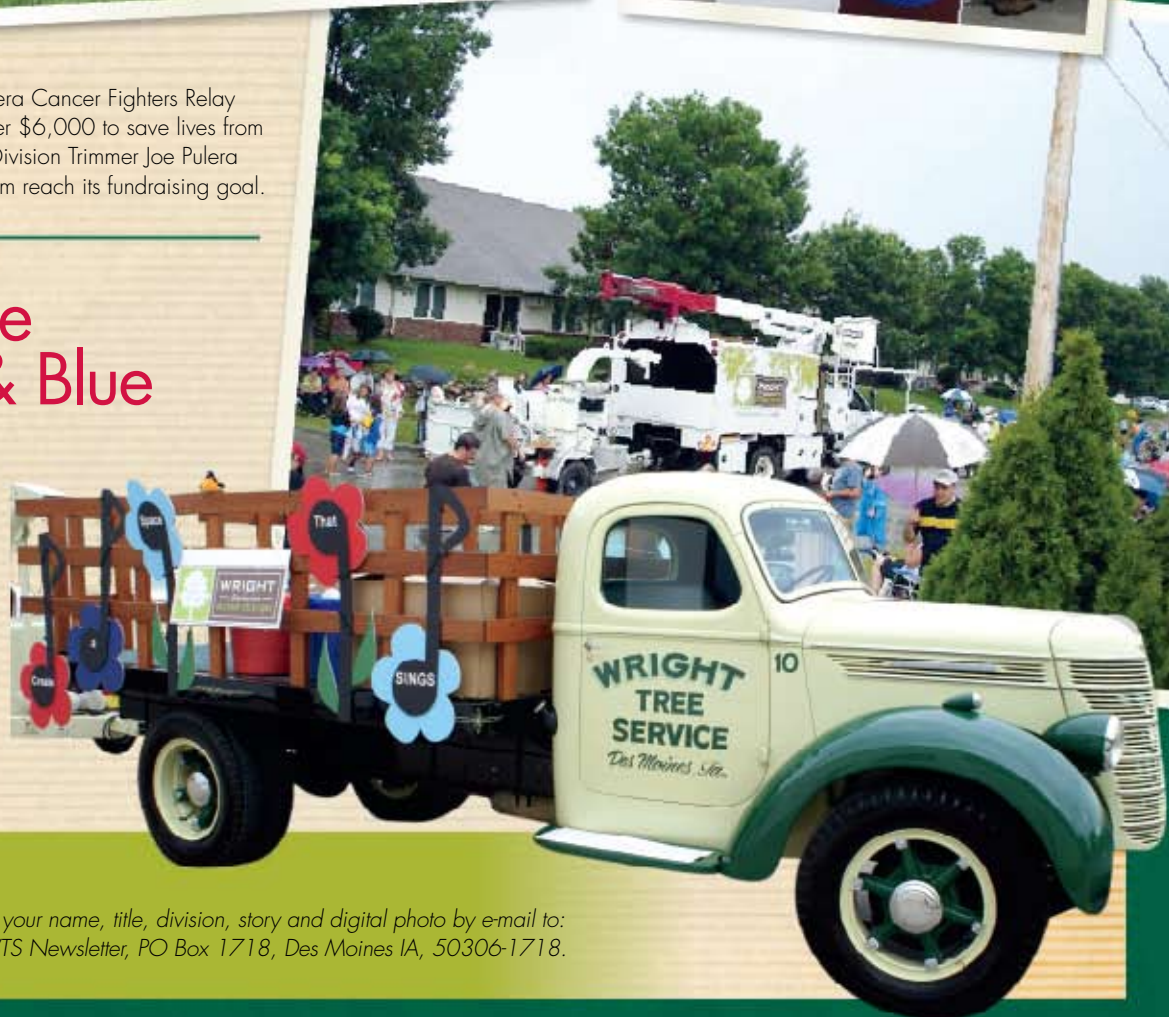
Relay for Life



Wright Tree Service sponsored the Pulera Cancer Fighters Relay for Life Team, helping them to raise over \$6,000 to save lives from cancer. Team member and Minnkota Division Trimmer Joe Pulera thanks the company for helping his team reach its fundraising goal.

Parade for the Red, White & Blue

WTS and WOS participated in the West Des Moines Independence Day Parade on July 3, this year themed "The Sounds of Freedom." The "Old Number 10" truck was on theme, decorated with flower music notes, and the candy-throwers and chipper were out again in full force!



We want to hear from you!

If you have news to share, please send your name, title, division, story and digital photo by e-mail to: news@wrighttree.com or by mail to: WTS Newsletter, PO Box 1718, Des Moines IA, 50306-1718.

HELPING THE HUNGRY

In September, a group from the home office teamed up at the annual Meals from the Heartland event to help package millions of meals for children in countries plagued by hunger and starvation.

(L to R, Top) Travis Yordi, Cesar Contreras, Bobbi Jo Davis, Terri Wubben, Wendy Eckhart, (L to R, Bottom) Scott Packard, Karen Widen, Kristie Ortiz, Stephanie Burkman, and Bonnie Strom

