



Our family tree

Hurricane Irma and Harvey

CATEGORY 5 HURRICANE IRMA was the strongest Atlantic basin hurricane ever recorded according to the National Hurricane Center. The hurricane ravaged through the Caribbean and Southeast U.S. in September, leaving more than 16 million people without power. Here are some shocking numbers and facts about Hurricane Irma:

70,000 The square mileage of Irma's tropical storm force winds. That's larger than the area of Florida, which is 65,000 square miles.

300 miles The diameter of those tropical storm force winds, which is about twice as wide as Florida's peninsula.

185 miles per hour The top strength of Irma's maximum sustained winds (though it has since dropped). 1992's Hurricane Andrew, the most destructive hurricane to hit Florida, had maximum winds of 175 miles per hour. Florida Gov. Rick Scott warned that Irma was "bigger, faster and stronger" than Andrew. *Source: CNN*

A total of 653 Wright Tree Service (WTS) employees under the direction of 43 General Foremen (GF) were deployed to three service areas, including Florida Power and Light (FPL), Tampa Electric Company (TECO), Duke Energy, and Georgia Power to respond to Hurricane Irma. These crews came from 22 different home utilities and 12 states. In addition, WTS had 1 Regional Manager, 3 Division Managers, 3 Safety Supervisors, and 3 Project Managers on site. The crews helped restore power and rebuild storm damaged distribution and transmission lines for the millions of utility customers who were without power.

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By the Numbers

40,270 man hours for Hurricane Harvey

14,406.50 hours with Duke Energy for Hurricane Irma

119,446.50 hours with FPL for Hurricane Irma

2,384 hours with Georgia Power for Hurricane Irma

11,090 hours with TECO for Hurricane Irma

187,597 total man hours for both Hurricane Harvey and Irma

176 total WTS personnel for Hurricane Harvey

653 total WTS personnel for Hurricane Irma



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HURRICANE IRMA EMPLOYEES DEPLOYED AARON EUGENE MOWERY • AARON MICHAEL JOHNSON • ABEL ALEGRIA PINEDA • ADALBERTO CRUZ • ADAM DAVID ODER • ADAM MCCLAIN • ADAM PRESTON HERRELSON • ADAM WILLIAM LEVIS • ADIAN PEREZ BLANCO • ADRIAN U TORRES ALCAUTER • ALBERT F GARROW JR • ALBERT PAUL FIELDS • ALDO RODRIGUEZ LEAL • ALEJANDRO R HERNANDEZ • ALEX TODD HIGBIE • ALEXANDER NILE KELLER • ALEXIS ACEVEDO PACHECO • ALEXIS DE LOS SANTOS • ALEXIS HERNANDEZ RODRIGUE • ALFONSO SEVILLA • ALFREDO CARRILLO HERNANDE • ALFREDO MONTANO GODINEZ • ALFREDO SOTO III • ALLEN RAY SEATON • ANDRE J CURELL • ANDREW CHARLES SANFORD • ANDREW GENE JONES • ANDREW MICHAEL CORMIER • ANDREW P SPREEMAN • ANDREW R GODSY • ANTHONY H BAKER • ANTHONY JEROME MCCRAY • ANTHONY LEANDER SHOWERS • ANTONIO DEVON HENRIQUES • ANTONIO VALDEZ • ANYER R RIVERO CAUSILLA • APOLINAR GALEANA ARGUELLO • ARIOLVIS SUAREZ RODRIGUEZ • ARLANDO LOPEZ • ARLIE BO BOWEN • ARLIS GENE GREER • ARMANDO ORTIZ • ARMANDO PALMERO • ARMANDO PAVON RIPOLL • ARNULFO MAX ORANDAY • ARTURO G GUTIERREZ • AUSTIN RYAN ROBINSON • AUSTIN WILLIAM OGLE • BARTON JOSEPH REYNOLDS JR • BERNARD SILVAS • BERNARDO PEREZ • BILLY J BOWLES • BOBBY LEE DANIEL • BOONE MICHAEL TYLER • BRAD MICHAEL PARKS • BRADEN THOMAS BENSKIN • BRADLEY GARRET MORRIS • BRADLEY JOE BAUMGARTNER • BRANDEN CHASE ANTHONY • BRANDON ERIC MONTERO • BRANDON LEE HOUGH • BRANDON LEE THACKER • BRANDON SCOTT COMBES • BRANDON SCOTT FURMAN • BRANTON OLIN WYMER • BRAT W ROBERTSON • BRIAN AVILES • BRIAN D DODD • BRIAN G WALKER • BRIAN L LOUDERBACK • BRIAN THOMAS WALDEN • BROCK E CAIN • BROCK MATTHEW CRISS • CAMERINO RODRIGUEZ ACOSTA • CAMERON N W GIROUX • CAMERON ROSS KUNSELMAN • CARL D CRAWFORD JR • CARLOS A CRUZ • CARLOS ANDRES BACA • CARLOS E SOSA SARDUY • CARLOS ENRIQUE AQUINO • CARLOS GONGORA TORRES • CARLOS IXCOY PU • CARLOS RODRIGUEZ LAUREANO • CARTER JAMES DISHAM • CASEY DANIEL REEVES • CASEY J BOWMAN • CESAR CABRERA • CESAR NAPOLEON MARTINEZ • CHAD HIRTZINGER • CHAD RYAN SMITH • CHAIM MARKUS MCMILLIN • CHANNING B S PREECE • CHARLES J SULLIVAN • CHARLES N SPAULDING III • CHARLES THOMAS WRIGHT • CHRISTIAN MONTUJO FRADERA • CHRISTIAN ZAVALA • CHRISTOPHER ALAN MONTS • CHRISTOPHER ALLAN KIRK • CHRISTOPHER BLAIR SELOVER • CHRISTOPHER D JOHNSON • CHRISTOPHER DAVID ERKER • CHRISTOPHER PAUL CLARK • CHRISTOPHER R BURCHFIELD • CHRISTOPHER R GILLERA • CHRISTOPHER S PARDEE • CHRISTOPHER T WHITEAKER • CIRILO ANTONIO VELEZ • CLAY SAMUEL STREET • CLINTON GEORGE BALDERSON • CLINTON JOSEPH WIDERBERG • CODY ALAN KEELER • CODY JOSEPH BRUNS • CODY LEE LAIRD • CODY MICHAEL SMITH • CODY R STAMPER • COREY ANDREW WILSON • COREY L OLCHESKE • COREY MICHAEL WILLIAMS • CORNELL DEMARCO MCCLENDON • CRAIG DENNIS TACKETT • CURT HIRTZINGER • CURTIS EUGENE MOORE • DAER COLON REYES • DAKOTA BRIAN NARANJO • DAKOTA BRYSON SINGER • DAKOTA IRA TURNER • DAKOTA JAMES STURGUSS • DAKOTA JUSTIN SNOW • DAKOTA LAYNE NIXON • DALTON JAMES STROMLUND • DAMON HUNTER ALLEN • DANIEL ALEXANDER BRISCOE • DANIEL BRIAN WILLIAMS • DANIEL FRANCIS M NIELSEN • DANIEL J MEREDITH • DANIEL J PETE • DANIEL KENNETH SLOVER • DANIEL L CRABTREE JR • DANIEL LEE FAVORITE • DANIEL PEREZ TREVINO • DAVID ANTHONY ANDERSON • DAVID BRIAN CARPENTER • DAVID JAMES MCKNIGHT • DAVID KEITH ADAMS • DAVID L JAEGER • DAVID L SMITH • DAVID LEE CANNON • DAVID LEE COFFELT • DAVID MICHAEL JOHNS III • DAVID ROBERT SOMERVILL • DAVID SEGURA LUCAS • DELFINO FLORES-SALAZAR • DENNIE LEE MARTIN JR • DENNIS CRAIG RUSHING • DEREK SCOTT KEAN • DERRICK TRENTON MCDONALD • DESMOND ANTHONY DRIGGERS • DEVIN MONTRIEL LYNN • DEVON JAMES MATIAS JANSEN • DEVON CAIN ROETS • DIEGO TORRES MONTEERRUBIO • DOMINIQUE WHITLEY • DONALD E RIGGS • DONALD G BENNER • DONALD LEE LEWIS • DONALD LEE MILLER • DONNIE KAYE PHILLIPS • DOUGLAS CHASE WILLARD • DOUGLAS RICE JR • DOYAL DEAN MORGAN JR • DRAKE ALLEN MCDONALD • DUSTIN L HART • DUSTIN ROY WALTON • DUSTIN ROY WALTON JR • EDDIE R BRILEY • EDDIE RICHARD COLLINS • EDER F TORRES LOPEZ • EDRICK ALBERTO RIVERA • EDUARDO SALDANA • EDWIN ESTA HILL • EDWIN FRANCISCO FIALLOS • EFRAIN GONZALEZ CARMONA • EFRAIN SANCHEZ JR • EFREN VARGAS • ELDER A SOLIS AGUILAR • ELEAZAR MONTERO LAZO • ELIDER L LEYVA RUIZ • ELISEO FLORES QUINTANA • ELIUD MERCADO RADILLA • ELMER G PEREZ HERRERA • EMMANUEL DUIS • ENRIQUE PUEBLA • EVARISTO MORALES CORREA • EVER V ACOSTA • FELIPE C GOMEZ LOPEZ • FELIPE GONZALEZ • FELIPE HERNANDEZ PEREZ • FELIX D CAMPOS PELEGRIN • FELIX FEBO OLIVERA • FERMAN HERNANDEZ • FERNANDO G VILLAFANA • FILIBERTO SANCHEZ SANCHEZ • FILIMON MORALES REYES • FLORENCIO ESPINOZA DIAZ • FLOYD CHRISTOPHER SMITH • FRANCISCO D SOLER HECHAVA • FRANCISCO HINOJO CARRAZO • FRANCISCO JOSE HINOJOZA • FRANK LEE SAUNDERS • FREDDIE L WALKER • GABRIEL OROZCO • GARY LYNN NORWOOD • GARY MICHAEL ZIENERT • GAVIN DWAYNE BELCHER • GAVYN MICHAEL SIMMONS • GERARDO DIAZ MARTINEZ • GERARDO E VELAZQUEZ ROBLE • GERARDO LARA • GERARDO M VENTURA • GERMAN CASTANEDA • GERMAN CIPRIAN GUICO • GERMAN MENDOZA • GIL HERNANDEZ • HECTOR ARMENDARIZ • HECTOR 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GARCIA • JOSE GUADALUPE TORRES JR • JOSE HERRERA • JOSE L ARREDONDO VALDEZ • JOSE L NIEVES • JOSE L OLIVERAS QUINONES • JOSE L VAZQUEZ-RUIZ • JOSE LUIS GALLARDO • JOSE R ZAMBRANO VALDOVINO • JOSE T RODRIGUEZ BELLO • JOSEPH ANDREW HILL • JOSEPH CAPPAS RIVERA • JOSEPH LAYNE GRIMES • JOSH A BRUNGER • JOSHUA AARON PETERSON • JOSHUA ALONZO BRYANT • JOSHUA CHARLES BLACKBURN • JOSHUA CHARLES GREEN • JOSHUA D KERR • JOSHUA JOSEPH HUDSON • JOSHUA JOSEPH SPANGLER • JOSHUA MICHAEL HUDSON • JOSHUA ST GEORGE • JOSHUA TAYLOR CLEVELAND • JOSHUAH C MEADE • JOSUE A MONTERO LAZO • JUAN A MIRANDA ARELLANO • JUAN C ALVARADO MONTANO • JUAN CARLOS FIGUEROA • JUAN CARLOS MALDONADO • JUAN FRANCISCO MORALES • JUAN J VALDOVINOS • JUAN M HERNANDEZ • JUAN NIETO • JUAN R LINARES • JUAN RAMON MELGAR • JULIO C PUEBLA MORA • JULIO CESAR ARIAS • JULIO CESAR MORALES SOLIS • JULIO HERNANDEZ JR • JULIO PLAZA-MOLINA • JULIO ZARCO • JUSTIN D HARVEY • JUSTIN L OWENS • JUSTIN MICHAEL HENSON • JUSTIN WAYNE GODDY • KAEALAN M RAY • KEITH ALLEN MULLINS • KEITH MICHAEL NICHOLS • KENNETH DEAN SOUTHERLAND • KENNETH M MANGE • KENNETH R SPERRY • KENNETH W CARMAN • KENNY LEE FRIEND JR • KEVIN C SCOTT • KEVIN J HOUGH • KEVIN JAMES BUSH • KEVIN L ANDERSON • KEVIN LEE VANWIE • KEVIN SCOTT ELDRIDGE • KIRK ALAN TROXEL • KODIE JO DENNIS HOUGHTON • KORY A GRAHAM • KYLE GARY ANTHONY SCHULTZ • KYLE HARRISON DRIGGERS • KYLE R KAUFMAN • KYLE S ROBERTS • KYLER IVAN ROSE • LAMOND DALE SECRET JR • LANCE ANTHONY TARANTO JR • LARRY A GREENWOOD • LEE MARTINEZ • LESTER KEVIN CAIN • LEVI KENNETH MAIN • LINO VASQUEZ ROJAS • LOREN MONROE PRUITT JR • LUCAS ANTHONY ADKINS • LUCAS CHARLES BLASZCZYK • LUIS ARMANDO RODRIGUEZ • LUIS CANO • LUIS CERVANTES ZAVALA • LUIS F ROSAS ARVIZU • LUIS M DE JESUS MARTINEZ • LUKE AMUND MILLER • MAGDIEL SALAS • MAIKEL CASTRO QUINTANA • MANUEL J MORENO SALMERON • MANUEL R SOLORZANO • MANUEL YBARRA JR • MARCELINO SANCHEZ CUTINO • MARCO A LOPEZ-GARCIA • MARCOS CASTRO • MARCOS JUAREZ • MARCUS ALLEN HUMPHREY • MARCUS DEWAYNE PARKER • MARGARITO CERVANTES • MARIANO MERCADER • MARIO DIAZ • MARIO MANCILLA GARCIA • MARIO ZARATE • MARK A FOURNIER • MARK BRADLEY NICHOLS • MARK JOHN PITT • MARKIE ELOUISE MCGUIRE • MARKO PONJAVIC • MARTIN JOSH LOMELI • MARTIN PONCE • MARVIN W JOHNSTON • MATT RYAN DAVID • MATTHEW BERKLIN MEADOWS • MATTHEW EUGENE ROUNTON • MATTHEW JAMES DUSEN • MATTHEW PURVIS SMITH • MATTHEW ROBERT CLINE • MAURICIO NAVARRO • MAX DEAN ADAMS II • MAXIMILIANO RIO-VARGAS • MELVIN ALFRED MONROE • MELVIN DANIEL LISTER • MICAH ANDREW STATEMAN • MICHAEL A DICE • MICHAEL ALAN SANDERS • MICHAEL ANTHONY MATA • MICHAEL ELVIN CURRANT • MICHAEL J MACLEAN • MICHAEL JOSEPH COLLINS • MICHAEL JOSEPH JOHNS •

OUR VISION

- ▶ WTS will continue to be recognized by utilities as providers of the highest levels of quality, service, responsiveness, reliability and value.

OUR MISSION

- ▶ To enable gas and electric utilities to provide reliable service to their customers by ensuring that transmission and distribution lines are clear of vegetation.
- ▶ To provide attractive value appreciation to our employee owners.
- ▶ To provide team members with an environment that enables them to achieve their personal and professional goals.
- ▶ To make a positive difference in the communities we serve.

OUR VALUES

- ▶ **SAFETY** It is our highest concern.
- ▶ **INTEGRITY** We abide by the highest ethical standards.
- ▶ **QUALITY** Our service is mission critical to our clients.
- ▶ **TEAMWORK** It is how we operate.
- ▶ **INNOVATION** We deliver creative solutions for our clients.
- ▶ **FAMILY** It is our foundation; it is who we are.

MICHAEL L FRANKLIN • MICHAEL LEE CHARLES • MICHAEL LLOYD ADAMS • MICHAEL S PEAK • MICHAEL TROY ANDERSON • MICHAEL WAYNE MITCHELAR • MICHAEL WAYNE SPILLMAN • MIGUEL A DOMINGUEZ • MIGUEL A SALAZAR HERNANDEZ • MIGUEL ANGEL MARQUEZ • MIGUEL ANGEL SALAS JR • MIGUEL ROJO MORENO • MIKEL JEREMY DEAL • MIRZET KLINAC • MITCHELL J FRYE • MITCHELL LEE BROWN • NATHAN DAVID OLSON • NATHANIEL E VAN ALST • NATHANIEL L STATTLER • NICHOLAS BERRY MCMAHUS • NICHOLAS BRADLEY POLHAMUS • NICHOLAS BRIAN WILLIAMS • NICHOLAS HUNT • NICHOLAS LYLE BAKER • NICHOLAS M WOOD • NILE SAVAN BEAR • NOEL CONADO BARUCH • NORBERT ADAM BOES • NORMAN FELICIANO GONZALES • OMAR GRANADOS • ORLANDO DEWAN HARDY • ORLANDO J MORA • ORLENIS GONGORA REYES • OSCAR L LOPEZ • PATRICK W FRANZENE • PATRICK WAYNE WILSON • PAUL JOSEPH BOVAN • PAUL R E REYNOLDS • PEDRO CEPEDA-LERMA • PEDRO HERNANDEZ HERNANDEZ • PEDRO ROSALES SANTOS • PEDRO SAAVEDRA • PERRY J BANTA • PETER A FREDRICKSON • PHILIP DELL ICENHOUR II • PHILLIP GEORGE PROSHEK • RAFAEL A RIVERA MATOS • RAFAEL E PADILLA ALBINO • RAINE ALEXANDER WILLIAMS • RALPH DANIEL JONES • RAMIRO JUAREZ AGUIRRE • RAMON SANCHEZ • RANDALL G DEJAGER • RANDALL SCOTT EAVES • RAUL GONZALEZ • RAUL MORALES • RAY L WOLKEN • REGINALD A ROHR • RENE D GOMEZ • RENE MATOS MATOS • RICARDO CALDERON • RICARDO FLORES • RICHARD ALLEN GIPSON JR • RICHARD EDWARD GOSS • RICHARD L OLSON • RICHARD LOGAN • RICHARD UVALLE • RICKY GLEN SHEARER JR • RICKY J SLONE II • RIGOBERTO GUZMAN • ROBERT A HAMER • ROBERT AUSTINT HURLEY • ROBERT L CHILDRESS • ROBERT L CUTINO ZAYA • ROBERT L HEMMEN • ROBERT P BELLEW • ROBERT PAUL NAVARRE • ROBERT SHAWN GRAVES JR • ROBERT T RATCLIFF • ROBERT W POTARF • ROBERT WILLIAM LOGAY • ROBERTO ALVAREZ-RODRIGUEZ • ROBERTO ARRELLA HINOJOSA • RODERICK C BREAKFIELD • RODNY ROIG MARTINEZ • RODRIGO HUMBERTO PALACIO • RODRIGO PEREZ ROJAS • ROGER F BURCHAM II • ROGER L FARLEY • ROGER LEE FARLEY • ROGER S SOUTH • ROLANDO RODRIGUEZ • RONALD M GARCIA MORGADO • RONALD B CARMAN JR • RONALD J EHRSAM • RONALD L WILLIAMS • RONNOLD MICHAEL HUBBLE • ROSARIO ZARCO FUENTES • RUBEN CARRILLO LOPEZ • RUBEN SALDANA ADAME • RUDIE M FRANK • RUSSELL C MORRIS • RUSSELL C G MORRIS JR • RYAN ALLEN COOPER • RYAN J PARTIN • RYAN JOSEPH SILVERS • RYAN MICHAEL SKILES • RYAN ROCCO KEMPLIN • RYAN SCOTT REYNOLDS • RYAN W FREDRICKSON • SALVADOR ADAME SALDANA • SAM GERARD RIZZO • SAMUEL BARTLE MANUELE • SAMUEL D THACKER • SAMUEL NAHSHON TUSCHHOFF • SAMUEL RAUL VALDES • SANTIAGO ANIBAL ORTIZ LOP • SANTOS E RUIZ • SCOTT A SWEETWOOD • SCOTT D DUNDEE • SCOTT E BLACK • SCOTT RYAN STOKES • SEAN T PARKER • SELVIN A PEREZ PEREZ • SERGIO ARCOS • SERGIO PEREZ HERRERA • SHANE DAVID CURTIS • SHANE MICHAEL MUSSON • SHANNON L FECK • SHAWN A PERRY • SHAWN MICHAEL PETSCH • SHELDON G SCHEIBELER • SIDNEY ALDEN FISH • SILVERIO SANCHEZ VALENCIA • SIMON MONTERO • SOLOMON RANDALL WILLIAMS • STEPHEN GERALD RURKA • STEVEN D OLSON • STEVEN L CHACON • STUART MARK ADAMS JR • TANNER BLAKE FLUTY • TANNER KEITH HIXSON • TANNER S STRINGFELLOW • TAYLOR THOMAS FARR • TEDDY C GREEN III • TEDDY T WILSON • TEODULO JUAREZ OLIVA • TERRENCE LAMONT DEAN • TERRY DANIEL ALANIZ • TERRY WAYNE DECARLO • THOMAS A PEWITT • THOMAS D ROOT • THOMAS E WOLFORD • THOMAS F BAIRD • THOMAS JOSEPH VOGEL • THOMAS MATTHEW MALISZEWSKI • THOMAS SOTO JR • TIMOTHY ALAN KELLEY • TIMOTHY DOUGLAS DONNER • TIMOTHY E MONN • TIMOTHY KYLE HALL • TIMOTHY MICHAEL CORRIN • TODD A MILLS • TOMAS BERMUDEZ • TORREY LEE GOODALL • TRACEY E YAHNKE • TRAVIS CHASE HIGH • TRAVIS JAMES DEKINE • TRAVIS MICHAEL MAYNARD • TREVIN GREGORY HORN • TREVOR F LORENZ • TREVOR THOMAS GREENWALD • TYLER BLANE RIMA • TYLER L JOEHLIN • TYLER LEE FARMER • TYLER P SIMMONS • TYLER R COLE • UBALDO ZARCO CAMPOS • URIEL VARGAS • VICTOR A CHAVARRIA • VICTOR M PANTOJA CEDILLO • VICTOR MENCHACA • VICTOR TORRES • VIDAL A GAMEZ DUBON • VINCENT ANTONIO WILLIS • VINCENT PAVCOVICH • VINCENT SALVATORE SCENNA • VINCENT SALVATORE SCENNA • WAYNE LEE WILSON • WESLEY A CARTER • WESLEY DEAN SMITH • WILLIAM ANDREW REYNOLDS • WILLIAM CODY WOODS • WILLIAM DEAN BENSON • WILLIAM HENRY HARRINGTON • WILLIAM J MCDOWALL III • WILLIAM WAYNE VONBARGEN • WILLIE B WILKERSON • WILSON F LOPEZ HERNANDEZ • YARI PACHECO-SANTIAGO • YONI Y RIVERA HERRERA • YUNILDE TEJAS PELAEZ • ZABIAN VAUGHN MORRIS • ZACHARY DANIEL BROWN • ZACHARY RICHARD HUNTLEY • ZACHARY TYLER WILLIAMSON • ZACKARY DALTON GOODRICH • ZEF MICAKAJ

WTS received a record number of calls, emails, letters and photos thanking employees for their hard work and long hours. The caravan of vehicles, equipment and employees were hard to miss as they made quite the impression traveling across the country!

CATEGORY 4 HURRICANE HARVEY had a diameter of 280 miles with winds of 130 miles per hour during its first landfall in August. It was downgraded to a tropical storm when it made another landfall near the Louisiana-Texas border. According to CNN, an estimated 27 trillion gallons of rain was dumped over Texas and Louisiana during a six-day period. There was 51 inches of rain, a record from a tropical cyclone in the continental U.S. and there was 75 billion dollars in estimated losses. An estimated number of 300,000 people were without power after Harvey made landfall.

HURRICANE HARVEY EMPLOYEES DEPLOYED ABEL ABARCA MORA • ALEJANDRO CHAVEZ • ALEJO RESENDIS MARTINEZ • ALFRED CARDENAS • ALFREDO RODRIGUEZ JR • ALVIN BENTANCUR JR • ANDRES PAYA N GARCIA • ANDREW FRANK WILSON • ANDREW MARK GALLOWAY • ANDREW PHILLIP RIOS • ANGEL HERNANDEZ • ANTONIO DEJESUS MARTINEZ • ARMANDO CAMACHO • ARTHUR G COLBERT • ARTHUR GLENN CLIFF • ARTURO VARELA • AVELINO GUTIERREZ JR • BENITO RAMIREZ HERNANDEZ • BILLY JUSTIN WILLIS • BOBBY J IKER • BRADLEY HICKS • BRIAN KEITH PEEPER • BRUNO ALEJANDRO MOYANO • CARLOS M CORVERA ALVARADO • CARLOS ROBERTO MARTINEZ • CHARLES RAYMOND CRAWFORD • CHARLES W HADLEY • CHARLEY HICKS • CHRIS TYREASE WILSON • CHRISTIAN DEWAYNE MYERS • CODY TYLOR REINOEHL • COMMANCHE S W BEAVER • DALTON G PIEROT • DAMON FRANK RICHARD • DANNY LEROY LONG • DAVID ANTHONY MAGGARD • DAVID WAYNE VILLARREAL • DAYDREAN JAMES MALONE • DENNIS W MITCHELL JR • DEVIN LEE MACK • DION PATRICK LARDI • DONALD SCOTT DYER • DYLAN CORDERO MCCARTHY • EDUARDO RIVERA • EDUARDO VELA • ELOY E ZAPATA-CABRERA • EMMANUEL SOTO FRANCO • ERASMO BOBBY AMAYA • ERASMO GARCIA TINAJERO • ERICK MIRANDA HERNANDEZ • ERICSON LLOYD PARRISH • ERIK JOVANY MARTINEZ • EUGENIO LOZANO • EVER A MUNOZ QUINTANILLA • EVERETT N LONG • FELIX WAYNE MACK • FRANCISCO VILLASANA • FRANK DALE MCMURRY JR • FRANKLIN A CASTRO CANALES • GABRIEL HERRERA • GEORGE FIELDS • GERARDO ESCOBEDO JR • GERMAIN CASTRO ACUNA • GERMAN RESENDIZ RIVERA • GILBERTO S RIOS • HECTOR LUIS CORREA RIO • HECTOR MORALES DE LA CRUZ • HERIBERTO HEREDIA • HUGO A VASQUEZ CHAVARRIA • ISRAEL RAMIREZ GARCIA • JAMES P STANDLEE • JAMES RUSSELL NICHOLAS • JAVIER RAMIREZ PALACIO • JEFFERY L RHODES • JEFFREY CARRILLO • JEREMY G PIGEON • JERRY RAY MENDENHALL • JESUS HERNAN GARZA • JESUS MOISES RODRIGUEZ • JESUS PRIETO MORALES • JESUS RAYAS GASPAR • JESUS U MEDINA ARREGUIN • JIMMY HICKS • JIMMY SANCHEZ ESTRACA • JOE CONNARD SCHUTTE III • JOHN FRANCIS NELSON • JONATAN ISAAC PERLA • JORGE IBARRA RAMIREZ • JOSE A MOYA MENDOZA • JOSE ALFREDO PEREZ • JOSE ANTONIO QUINTANILLA • JOSE C ALVARADO • JOSE CONRADO FERNANDEZ • JOSE FELIZ DIAZ • JOSE GARCIA • JOSE H HERRERA • JOSE JAVIER SILVA • JOSE L CEREZO PEREZ • JOSE M JASSO PEREZ • JOSE M SALCEDO • JOSE MAURICIO APARICIO • JOSE NELSON CARCAMO • JOSE S VALLADARES • JOSE SALVADOR MORALES • JOSE VALDEZ • JOSHUA FERNANDO ACOSTA • JUAN B GALINDO TORRES • JUAN ESPINOSA MAYA • JUAN G PEREZ MENDEZ • JUAN MARTIN VINA JR • JUAN ROBERTO QUINTANILLA • JULIO CESAR RIVERA-LUNA • JUSTIN J RODRIGUEZ • JUSTINO SANTIAGO BESARE • KEVIN C LANDERS • KEVIN CARRILLO • KIRBY DALE COLLINS • LARRY D JONES • LEE ROY THOMPSON • LEONARDO PONCE • LUCKO SELF JR • MARCO ANTONIO GARZA JR • MARIO A GALINDO TORRES • MARIO SALCEDO • MARTIN GRACIANO • MATTHEW RYAN RYMAN • MATTHEW RYAN WOODYARD • MAURICIO LOPEZ • MAURICIO RODRIGUEZ • MICHAEL BRADLEY MULLINS • MICHAEL WAYNE MCCARTHY • MIGUEL A MADRIZ SALCEDO • MIGUEL A VELOZ • MIGUEL MUJICA-GARCIA • NELSON O TURCIOS • OSCAR GUERRERO • OVIDIO SANCHEZ • PATRICK G LARDI • PEDRO DIAZ • PEDRO RESENDEZ VILLANUEVA • RAFAEL GARCIA • RAFAEL RIOS AYALA • RAFAEL VARELA V • RAMIRO ALCARAZ • RAMIRO E CASTILLO AMAYA • RAUL MARTINEZ JR • RAYMUNDO TREJO MEDINA • REYNALDO CONEJO-PIZANO • RIGOBERTO REVELES • ROBERT A HUFF • ROBERT EARL DAVIS • ROBERTO RIOS AVILES • ROBERTO RIOS RUIZ • ROWDY JOEL BOMGREN • RUBEN GONZALEZ BAUTISTA • RUBEN LOPEZ-OVALLE • RUBEN MARIN • SALVADOR CARRANZA • SALVADOR PEREZ • SERGIO ALEJANDRO MOYANO • SERGIO V HUARACHA • SETH DEVAN LOPEZ-CERVANTE • SIE J CAMACHO • SILVERIO D FERNANDEZ • SIMON TYLER RODRIGUEZ • SKYLER CHRISTOPHER WILSON • STANLEY NEAL SHIFLET • STEPHEN ADAM ANGLE • STEPHEN K COX • STEVEN RAY SPRINGSTEEN • VALENTINE RENTERIA VAZQUE • VICTOR CABRALES HERNANDEZ • WALTER MUNOZ QUINTANILLA • WAYNE ROACH • WILSON MUNOZ TORO • ZACHERY ANDREW TITILE



▲ After 16 days, crews from Clarksville, Tennessee were able to make their trek home.

NEW, ON THE MOVE & CERTIFIED

Congratulations to the following WTS employees who were recently appointed, promoted and certified!

NEW

- ▶ Brad Bedini, GF, Division 65
- ▶ Christina Brown, Administrative Assistant, Division 45
- ▶ Javier Cantu, GF, Southeast Division
- ▶ Teigen Carel, Payroll and Billing Specialist, Corporate Office
- ▶ Mike Dice, GF, Division 65
- ▶ Betsy Hildreth, Payroll and Billing Specialist, Corporate Office
- ▶ Lori Johnston, Accounts Payable Clerk, Corporate Office
- ▶ Mandi Kruse, Payroll and Billing Specialist, Corporate Office
- ▶ Marcelo Mendoza, GF, Division 80
- ▶ Joe Partridge, Division Manager, Division 80
- ▶ Addie Pieters, Payroll and Billing Specialist, Corporate Office
- ▶ Mackenzie Riley, Administrative Assistant, Division 65
- ▶ Lori Ruble, Payroll and Billing Specialist, Corporate Office
- ▶ Andrew Spreeman, GF, Division 65
- ▶ Wes Tregilgas, Safety Manager
- ▶ Ann Trimble, Payroll and Billing Specialist, Corporate Office
- ▶ Megan Weichers, Payroll and Billing Specialist, Corporate Office
- ▶ Jamie Wieben, Payroll and Billing Specialist, Corporate Office
- ▶ Christine Wilson, Payroll and Billing Specialist, Corporate Office

ON THE MOVE

- ▶ Ever Acosta, Project Manager, Southeast Division
- ▶ Scott Addington, GF, Division 45
- ▶ Nate Alexander, GF, Pacific Division
- ▶ Eric Bagalay, GF, Division 65
- ▶ Alejandro Banda, GF, Lone Star Division
- ▶ Perry Banta, GF, Division 65
- ▶ Elisa Boekhoff, Data Administrator, Corporate Office
- ▶ Jason Brown, GF, Southwest Division
- ▶ Mitch Burchard, GF, WTS of the West
- ▶ John Church, Regional Manager, Divisions 45 and 65
- ▶ Rafael Cisneros, Project Manager, WTS of the West
- ▶ Mike Cooks, GF, Division 65
- ▶ Lindsay Cox, Staff Accountant, Corporate Office
- ▶ Edward Davis, GF, Division 45
- ▶ Benny Forsythe, Division Manager, WTS of the West
- ▶ Gary Gaston, Project Manager, Division 65
- ▶ Omar Granados, GF, Southeast Division
- ▶ Timothy Gust, GF, Lone Star Division
- ▶ Mike Hammerquist, GF, Pacific Division
- ▶ Dustin Hart, GF, North Division
- ▶ Chad Hirtzinger, GF, Division 45
- ▶ Nathan Johnson, GF, North Division
- ▶ Lori Jones, Contract Administrator, Corporate Office
- ▶ Bob Kirby, Division Manager, Division 65
- ▶ Vickie Mangold, Payroll and Billing Supervisor, Corporate Office
- ▶ Ashley Mefferd, Payroll and Billing Supervisor, Corporate Office
- ▶ Esequiel Mendoza, GF, Lone Star Division
- ▶ Sam Mintle, Senior Contract Administrator, Corporate Office
- ▶ Paul Mitchell, Project Manager, Division 55
- ▶ Scott Moorshead, GF, Mountain States Division
- ▶ Damon Muscarella, GF, North Division
- ▶ Chris Posten, GF, Division 65
- ▶ Nathan Quist, GF, Division 25
- ▶ Jeni Rasmussen, Payroll and Billing Supervisor, Corporate Office
- ▶ Jon Spicer, GF, Pacific Division
- ▶ Samuel Tuschhoff, GF, Central Division
- ▶ Alison West, Payroll and Billing Supervisor, Corporate Office
- ▶ Josh Wildeboer, Safety Supervisor, Division 45

CERTIFIED

New American Payroll Association
Certified Payroll Professional

- ▶ Kristy Reynolds, Payroll and Billing Manager, Corporate Office



From the Treetop



By Rick Bonifas, Regional Manager, Pacific Division and WTS of the West

Our core values are the very compass that has guided our company's great history and will continue to drive our successful future.

Our core values form the cornerstone on which we perform work and conduct ourselves. In an ever-changing world, core values are constant. The values bring meaning to how we interact with each other, and what strategies we engage to fulfill our mission. They are the practices we use every day in everything we do; they really are our company's identity. They can never be compromised – either for convenience or short-term gain.

So how do we stay true to our core values while growing and evolving?

1. Stay true to our family roots. In 1933, John L. Wright founded WTS, accompanied by his wife Harriet. The early years were extremely difficult, but in 1938, the business had grown enough for John to quit his part-time job and focus solely on the family business. So we pledge to keep family as our cornerstone!

2. Have clear communication. Articulate what the core values are and why they are the most important thing we can do as a company.

3. Recruit the right employees. Abiding firm to our core values will help us make better hiring decisions, hold our teams to higher standards, and work together more effectively toward the company goals.

4. Focus on employees. When employees see safety, integrity, quality, teamwork, innovation, and family at work, they get a clear vision of who we are and that gives them a reason for what they do.

5. Demonstrate and see our values at work in our employees. From my first day of employment back in March of 2005, up until today, I have personally seen these values at work in our employees. I have witnessed our "Brother's and Sister's Keeper" philosophy at work, the unfailing commitment for the safety of one another. I have seen our men and women working by the highest sense of honesty, moral and ethical standards. I have witnessed the professionalism and pride in the quality of work. Employees have challenged the status quo and come up with creative solutions. I have seen how we have come together as a family in difficult times. I have witnessed teamwork, comradery, selflessness, hard work, sacrifice and dedication to providing the highest level of quality and service that our customers have come to expect. This work ethic is contagious and will continue to challenge other employees to carry on these very core values.

These are the things we can hang our hats on at the end of each day and is the reason why we hold our heads high! These are the values that make me very proud to be a part of the WTS family!

Safety Education & Training

TRAINING TOOLS SPOTLIGHT:

A HEALTHY SAFETY CULTURE



By Jim Lorrigan, Safety Manager

Having a strong safety culture is the buzz phrase in today's workplace. No matter your occupation, it should be part of your life. When I arrive at a jobsite I can usually tell within minutes if a strong safety culture is present. Let me give you an example: Picture a five-man crew working in a backyard; one person dragging brush out to the curb. He has his safety glasses hanging around his neck and no one says anything. The trimmer up in the tree has one point of attachment and no hearing protection while using a chain saw, as the rest of the crew looks on. The chip truck parked at the curb has one wheel chock down, and one sign is set out 50 feet behind the truck. The keys are in the ignition, and the cones are dropped in a sloppy manner. There is work being completed by experienced workers, but there is no healthy safety culture in sight.

When workers recognize these unsafe work habits and safety violations and correct them with each other, only then are we on the road to developing a healthy safety culture.

Employees watching out for each other, good communication between workers aloft and ground personnel, jobsite and drop zone identified and secured, all personal protective equipment (PPE) being properly worn, and training and coaching being done on a regular basis without being instructed to do so – all of this indicates a strong safety culture is present.

WTS has produced several videos that illustrate the importance of following the training provided, along with adhering to approved work methods, being your Brother's and Sister's Keeper, and being professional at all times. Go to the WTS website and check them out. I assure you that you will see something new each time you view them.

Stay Tuned!

In October, WTS traveled to Arlington, Texas to shoot the fifth safety video focusing on jobsite set-up! Stay tuned for the video to be released in 2018. Here's a behind the scenes look! ▼



SUBMIT A SAFETY SUGGESTION! At Wright Tree Service, safety is our number one value.

If you have a safety suggestion, compliment, concern or general comment, we invite you to submit it to our safety suggestion box. Find it online at www.wrighttree.com, or use your smartphone to open the QR code on the left. The code will direct to the safety suggestion box, allowing you to submit your suggestion easily from your mobile device.

Challenge Coins

Through the Challenge Coin program, WTS's CEO, president, vice presidents of operations, and safety and risk managers recognize employees with special coins when they go above and beyond in exhibiting our company's values. Those deserving of the recognition since May include:

CEO COINS

- ▶ Senior Contract Administrator **Sam Mintle**, Corporate Office
- ▶ Foreman **Remington Miller**, Division 25
- ▶ Foreman **Will Monroe**, North Division
- ▶ Trimmer **Dustin Richards**, Division 25
- ▶ Trimmer **Kyle Wallace**, North Division

SAFETY COINS

- ▶ Foreman **Damon Allen**, Southeast Division
- ▶ Foreman **Sean Catron**, Minnkota Division
- ▶ Foreman **Tyle Cole**, Southeast Division
- ▶ Foreman **Kyle Driggers**, Southeast Division
- ▶ GF **Jeff East**, Southeast Division
- ▶ Foreman **Alekzandr Echelle**, Southeast Division
- ▶ Foreman **Teddy Green**, Southeast Division
- ▶ Division Supervisor **Jerry Ledet**, Lone Star Division
- ▶ Groundman **Russell Morris**, Southeast Division
- ▶ Groundman **Daniel Nielsen**, Southeast Division
- ▶ Foreman **Todd Ostoff**, Minnkota Division
- ▶ Trimmer **Shane Purdie**, Minnkota Division
- ▶ Trimmer **Juan Rodriguez**, Minnkota Division
- ▶ Foreman **Dean Shelton**, Southeast Division



GF School

GF School is a weeklong program held multiple times a year. Attendees participate in various trainings and presentations to learn more about elements that affect their jobs as WTS employees, such as accounting, safety, risk, human resources processes and procedures, payroll, bids and contracts, fleet, marketing and communications, and more. Several corporate office employees and departments present throughout the week to provide each attendee with information to help them do their jobs better. Local Department of Transportation (DOT) officers, policemen and equipment manufacturers also present on safety-related issues and inspection processes.

The goal of GF School is to provide valuable information on how to be an effective manager and leader while learning current industry best practices and regulations. Whether you've been in your role for a few months or years, there is always something new for attendees to learn. GF School is a great opportunity to network with other employees and learn best practices from each other.

In June, fourteen employees gathered at the corporate office in West Des Moines, Iowa, for GF School. Congratulations to all participants!

▲ (Left to right) Back: Cole Soper (Division 65), Ryan Ebbert (Division 80), Omar Granados (Southeast Division), Damon Muscarella (North Division), Erik Terwey (Minnkota Division), Chris Gaston (Division 25), Ira Signalness (Safety Supervisor, Minnkota Division), Scott Smith (Mountain States Division), Juan Espinosa (Division 80) and Nate Johnson (North Division). Front: Brandon Magee (Safety Supervisor, Central Division), Hector Vazquez (Division 45), Tony Morales (Lone Star Division) and Emanuel Hernandez (Mountain States Division).

Corporate DOT Audit Award

Through the DOT Audit Program, Risk Manager Rocky Palmer recognizes employees with branded duffle bags when they have successfully completed a random DOT audit on a WTS truck and have received written documentation from a DOT officer. Those deserving of the recognition since last fall include:

- ▶ **Casey Bowman**, Foreman, Central Division
- ▶ **Clayton Bruch**, Foreman, Mountain States Division
- ▶ **Brian Church**, Foreman, Southeast Division
- ▶ **Alekzander Echelle**, Foreman, Southeast Division
- ▶ **Julio Garcia**, Foreman, Lone Star Division
- ▶ **Dave Hanson**, Foreman, Minnkota Division

- ▶ **Chad Koecher**, Foreman, Minnkota Division
- ▶ **Tommy Pearson**, GF, Central Division
- ▶ **Justin Peterson**, Foreman, Minnkota Division
- ▶ **Carlos Torres**, Foreman, Central Division
- ▶ **John Zwart**, Foreman, Southeast Division



SPRING SAFETY CHALLENGE MAY 7 – 27



Congratulations to the 186 GFs and leaders who successfully completed the challenge, submitting the required training documents for their crews. That's nearly 83 percent of our crews!

These crews have demonstrated that safety training is important and is possible to be completed on an ongoing basis. Unlike past challenges, we made significant changes to the challenge rules, the criteria to qualify for a prize, and ways to engage in the challenge.

A SPECIAL SHOUT-OUT goes to Central Division, North Division, Division 25, WTS of the West, Southeast Division, Division 45, Southwest Division, Minnkota Division and Division 80 for successfully submitting tailgate and video training documents for every crew in the division, winning the additional prize!

CENTRAL DIVISION John Bigham · Rod Breakfield · Matt Brown · Nate Demby · Lance Even · Roger Farley · Kevin Hough · Noah Killian · Stephen Lee · Brandon Magee · Bob McCoy · William McDowall · Doug Oliver · Steve Olson · Tommy Pearson · Sam Tuschhoff · Dustin Walton · Corey Wilson · Teddy Wilson · Raymond Wolken

NORTH DIVISION Jason Bryant · Nick Ditta · Gary Higgins · Bryon Honea · Ron Horn · Samuel Hott · Dan Klein · Christopher Lorenz · Nicholas Lorenz · Marvin Miller · Michael Mitchel · Damon Muscarella · Jeremy Parish · Don Parrish · Matthew Rayfield · Garry Rodgers · Jason Scott · Dale Stout · Nathan Wallen · Joe Wewer

DIVISION 25 Mike Bell · Rocky Brashear · Chad Chaney · Eric Davidson · Larry Drumm · Daniel Favorite · Steven Ford · Chris Gaston · Ron Gibson · Shawn Jenkins · Justin Lawhorn · Robert Malone · Joshua Meade · Juan Nieto · Darrell Pardoe · Fernando Perez · Adam Pritts · Samuel Thacker · Darren Valens

MOUNTAIN STATES DIVISION James Cooper · Glen Crabtree · Jaime Flores · Emanuel Hernandez · Jarrod Johns · Scott Moorshead · Scott Smith · Jeremiah Wildeboer · Joshua Wildeboer

PACIFIC DIVISION Mike Allen · Brandon Burke · Royce Fewkes · John Pentecost · Kyle Richardson · Tyler Sorensen · Steve Stevens · Shawn Woody

WRIGHT TREE SERVICE OF THE WEST Joseph Bickel · Rafael Cisneros · David Hatton · Larry Ratliff · Steve Smedley · Robert Spitler

SOUTHEAST DIVISION Ever Acosta · Jeff East · Omar Granados · Pedro Hernandez · Robert Hinojosa · Diego Saucedo · David Tabor · Brian Walker · Joey Williams · Charles Wright

DIVISION 45 Ron Carman · Wesley Carter · John Clayton · Albert Garrow · Rafael Graneros · Rigoberto Guzman · Kyle Lagow · Dave Locke · Jose Lopez · Jose Serrano · Cole Soper · Hector Vazquez Diaz

SOUTHWEST DIVISION Tom Acker · John Bedsworth · Chad Berlin · Larry Bryant · Arthur Colbert · Randall Dejager · Rafael Garcia · Scott Ogden · Jeff Rhodes · James Standlee

LONE STAR DIVISION Santos Aguilera · Raul Alvarez · Jason Chumbley · Michael Clark · Kenneth Collins · Romeo Correa · Brian Crowe · Cecilio Dominguez · Roberto Graciano · Joel Guitz · Carlos Hernandez · Jose Hernandez · Reymundo Hernandez · Walmer Hernandez · Benito Huerta · Jose R. Lopez · Chad Mcmillan · Tony Morales · Donald Ortega · Rigoberto Reveles · Jose Rodriguez · Oscar Rodriguez · Martin Sandoval Jr. · Ross Self · Jose A. Suarez · Milton Ventura · Rudis Ventura

MINNKOTA DIVISION Nicholas Buchholz · Martin Campbell · Jim Engelke · Arnulfo Flores · Jeff Harris · Mike Harris · Daniel Hawker · Bob Lien · Boyd Rasmussen · Bill Schumal · Scott Schweisthal · Erik Terwey

DIVISION 80 Rogelio Arredondo · Sie Camacho · Marshall Duncan · Ryan Ebbert · Juan Espinosa · Rigoberto Espinosa · Silverio Fernandez · Jesus Garza · Heriberto Heredia · Felix Hernandez · Jose Jasso · Mauricio Rodriguez · Marco Ybarra · Eloy Zapata

CORPORATE OFFICE All Employees

GF SAFETY SECRETS



Every Wednesday during the Spring Safety Challenge, GFs shared their tips, tricks and tools of the trade. We have provided a brief description of some of those messages.

GF Rafael Garcia

from Southwest Division has been working with WTS for 13 years. He doesn't make anyone do anything that he is not willing to do himself. His crews embrace the Brother's and Sister's Keeper motto. He believes that if you embrace the motto, you can be successful at WTS.



GF Scott Schweisthal

from Minnkota Division challenges supervisors to look for the positive in their crews and individuals. A pat on the back goes a long way. A happy crew is a safe and productive one. Give credit where credit is due.



GF Charles Wright

from Southeast Division has been working for WTS for three years. He feels that you must have full buy-in from all crew members. Being your Brother's and Sister's Keeper isn't just a work-related commodity but a way of life in every aspect. His crews go back to the basics on a daily basis. Like the old saying, "You have to walk before you run." This also applies to safety. If we all follow the rules, no matter how big or small they may seem, we'll all be set up for a safe, successful and fulfilling career.



HURRICANE IRMA

Iowa Pride

A Florida resident wrote a post in a Facebook group called "I grew up in Iowa!" saying she was returning to Florida after evacuating because of Hurricane Irma when she came upon a WTS truck. Her and her friend noticed that the truck said West Des Moines, Iowa, so they rolled down their windows to yell, "Go Iowa!" Being an Iowa native, the woman wanted to make sure WTS knew that they noticed the truck and the company's assistance during this time. The post was shared more than 330 times and liked more than 1,500 times!

HURRICANE IRMA

Intricate Rigging Operations

Southeast Division Trimmer Orlando Hardy went above and beyond to get power restored at a mobile home park in Okeechobee, Florida. GF Charles Wright and crew set up an intricate rigging operation, tying into one tree and then transferring over to the uproot pine tree laying on the pole. A huge audience witnessed the work. Everything went according to plan. GF Charles Wright commented, "Orlando has done an excellent job for us and displays the company's values exceptionally well."



A Florida resident complimenting Southeast Division GF Charles Wright and several crew members

"Charles and his guys were great and everyone was polite. It couldn't have been any better. I really admired everyone who has come out to help, especially considering the crews driving to a place where there was a hurricane, staying at places that likely didn't have power, and then going out to help others and working long days."

A Florida resident complimenting Southeast Division GF Charles Wright and several crew members

News from the Branches

HURRICANE IRMA COMPLIMENTS

"Thank you for your hard work and dedication. God bless America!"

"Hurricane Irma knocked out our power for 5 days, and tonight, thanks to your crews, and Florida Power and Light, we have electricity, and AC. We have gone as long as 12 days without power in past hurricanes, so we were thrilled to have it restored so quickly. Your crew was professional, friendly, and hardworking and we are very grateful. Thank you Wright Tree Service!"

"General Foreman Jeff East, Foreman Dean Shelton and their crew worked with all the residents along Bayshore so we could minimize the tree cutting while maximizing what Gulf Power required. This crew cut 'neat and clean.' This crew was professional while being aware/compassionate toward all of our critters living within the trees and tree cutting area. Many thanks to this crew. Hopefully, the same crew who were called to Georgia, due to storm emergencies, will be the same crew returning to complete our tree trimming. Again, attaboy to your crews!"

A Florida resident complimenting Southeast Division GF Jeff East, Foreman Dean Shelton and several crew members

"Charles Wright and crew did an excellent job at getting the lights back up and running. Thanks, guys!"

A Florida resident complimenting Southeast Division GF Charles Wright and several crew members

"No one thinks about the tree trimmers when they have lost power and are waiting for the linemen to turn it back on, but we did. We were fortunate enough to meet three of your employees: Christian Zavala, Gene Greer and Alex Higbie. These hot and tired tree trimmers worked tirelessly to make sure the area was safe for us and for the people who came afterward to repair the lines. We were thrilled to learn they were from an area very close to where we used to live. They took a few minutes out of their day to chat. Because of their work, we got our power back and have returned to a sense of normalcy."

Your company is better because of these three men. We are thankful for their service. Please recognize them in a way that their co-workers know what rock stars they are! Thank you for sending them to help when they were truly needed."

A Florida resident complimenting Central Division Foremen Gene Greer and Alex Higbie, and Trimmer Christian Zavala

"I just wanted to say thanks to your crew who cleared the power lines on our street Thursday so that our power could be restored. Your crew was the first help we had of ANY kind and we are thankful and grateful for everything they did. It's brutally hot, but they stuck with it all day! My neighbors were suffering, but knowing that your guys were getting things ready for the linemen cheered everyone up. We now (4 days later) have power restored to our entire street, thanks in no small part to you. Thank you again for being willing to help out in disaster areas, leaving your families to help ours. I am forever grateful to you all."

"I just want to give a huge thank you to your crew, who were down here in Cape Coral, Florida after the hurricane to assist with clean up. These guys were out here for countless hours breaking their backs to get us up and running again! Thank you so very much! Great job done by all!"

"Corey and Tyler made a huge difference. We appreciated all of your help, friendliness, awesome demeanors and great personalities. It was such a pleasure."

A Florida resident complimenting GF Corey Wilson and Foreman Tyler Rima

"Thank you so much for coming to South Florida to help with the aftermath of Irma! Your trucks were in my neighborhood today in full force and helped out so many of us who lost trees or had trees hanging on power lines. Your company is a blessing. Thank you to your wonderful hard workers!"

"Two of your trucks were involved in the restoration of Hurricane Irma here at our home. The men were nothing but professionals and very polite. We cannot thank your company enough for your expediency in sending your men."

"Shout out to all the people who came to help us here in South Florida. You left your families and lives to help put ours back together. God bless you!"

"I live outside of Nashville and on my way home from work yesterday I saw a caravan of Wright Tree Service trucks heading south. My immediate thought was 'I hope they are heading to Georgia/Florida to aid in the clean-up, restoration and rebuilding of our cities that suffered from Hurricane Irma.' I would

personally like to thank the owner and all of the employees of Wright Tree Service for your dedication and commitment to those in need. I wish there were more companies like yours."

"Just passed a convoy of your trucks. They are obviously heading to Irma's path. Drivers were focused, friendly, and respectful. Thanks for being proactive for those who will need your services."

"I just want to give a huge shout out and THANK YOU for all of the help to us in Florida after Hurricane Irma! I was one of the evacuees and during my drive out and also on my return home two weeks later, your trucks were by FAR the most of any other tree or utility company that I saw on the highways! You all rock!"

"I got hit by Irma and your guys are here helping out. They are cutting the trees that fell behind my house as we speak. They are doing a fantastic job and I am so appreciative that you sent them down here. I really cannot thank you enough!"

HURRICANE IRMA

From PPL Electric Utilities

PPL Electric Utilities Vegetation Project Manager Stephen Dahl wrote a letter to President and COO Will Nutter to recognize the outstanding support he received from Wright Tree Service, specifically from Central Division employees. Throughout the two week storm restoration effort, PPL was very impressed with the teamwork and comradery demonstrated by vegetation contractors from different companies and different states working together in extreme heat and hazardous conditions to restore power to millions of Florida residents. "I would like to recognize the outstanding support I received from General Foreman Ray Wolken. It was a pleasure to work with such a dedicated, responsive, and positive leader. During daily work planning meetings, Ray's crews were spoken very highly of by the PPL line foreman and supervisors who managed PPL and contract line resources. I specifically would like to recognize and thank one crew in particular. Mike Spillman, Cody Stamper, and Dakota Snow with their backyard lift consistently made quick work of some difficult situations leading to happy customers and happy linemen. The exceptional performance and professionalism demonstrated by Ray, Mike, Cody and Dakota reflect great credit upon themselves, Wright Tree Service, and the utility line clearance industry."



HURRICANE IRMA

From FPL

An arborist working on behalf of FPL wrote a compliment about North Division Project Manager Rob Bellew and GF Scott Dundee. "Over the last two weeks, I had the pleasure of working with Rob Bellew out of Missouri and Scott Dundee out of Illinois, and their crews during the Hurricane Irma restoration here in South Florida. Both Rob, Scott and all of their crew members are truly outstanding gentlemen. They take their work seriously and get the job done in the safest manner possible with great results. Their hard work and dedication to the job helped to clear vegetation throughout our area and allow for power to be restored to hundreds of thousands of customers in the Boca Raton management area. We encountered many obstacles during this restoration process and they were all handled with forethought, patience and class. These two groups of men are amazing at what they do! It was great to work alongside these Wright crews, and although I hope we don't get another hurricane any time soon, I look forward to the next time I have the opportunity to work with Wright Tree Service."

HURRICANE IRMA

From TECO

A TECO arborist sent an email to Chairman and CEO Scott Packard about the great work Central Division Project Manager Danny Williams and team did. "I just wanted to tell you thank you for the response to the storm. Daniel Williams and his team (GFs and safety personnel) were a pleasure to work with. They were all very professional and did a great job. Daniel was also very helpful with all the timesheets from all those folks. Please pass along the thanks within your organization."

HURRICANE IRMA PHOTOS



▲ Division Manager Cory Kobernick sent in a photo of Southeast Division crews from Kentucky holding strong.

Division 65 GF Ken Carman and crews. ▼



Southeast Division GF Jeff East and crew. ►



Dear all wright tree
servicers
thank you for
helping everyone
in Jupiter farms
(you) make me
feel safe.
from
Phillip

▲ Minnkota Division GF Jim Engelke sent in a photo of a letter that a child wrote to WTS.

◀ Southeast Division Crews.
Southeast Division GF Robert Hinojosa and crew worked on this massive tree! ▼



Southwest Division Foreman Marvin Johnston sent in this photo while doing storm work for Hurricane Irma. ▲



▲ (Left to right) Back: Foremen Daniel Trevino and Donnie Riggs, Project Manager Mark Pitt, Foreman Drake McDonald, GF Dan Favorite, Foreman Corey Olcheske, and Trimmer Fernando Villafana. Front: Trimmers Miguel Dominguez, Marcus Parker, Zach Brown, Sam Rizzo, Josh Brunger, Aaron Mowery and William Reynolds. Not pictured: Trimmer Travis Dekine.

The crew worked for 4,769 incident-free man hours over the course of 17 days.

"Just want to express my thanks to your company for sending your hard working team to help us recover from Hurricane Irma. I don't know their names but each one of those exhausted guys responded to our thanks with smiles, a thumbs up, or 'You're welcome!' Good people working for a giving company. The people of Iowa are fortunate indeed! Many thanks!"

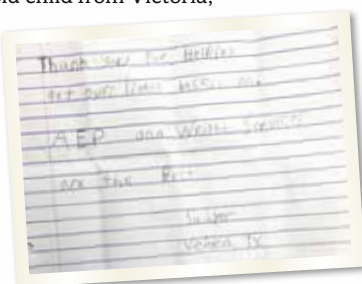
"I just wanted to thank your workers for being in Florida after Irma. I live in Highlands County and we were all out of power, the whole county. Your crews were out working so hard clearing the path for the power company. It's a phenomenal blessing to have you down here working so hard for us as we try to regain normalcy. Thank you so much again and God bless!"

HURRICANE HARVEY COMPLIMENTS

"Just passed a convoy of your trucks. My assumption is they are headed to help the people in Houston, Texas. So nice to see others helping out others. This world needs more people like you. Thank you for your services."

"A BIG TEXAS THANK YOU! I saw at least five trucks heading south toward the Texas coast to what, I imagine, is to help with recovery from Hurricane Harvey. Very cool. I was very proud and super appreciative!"

A seven-year old child from Victoria, Texas gave Southwest Division General Foreman Rafael Garcia this note. ►



CORPORATE OFFICE

To thank payroll and billing supervisor, Alison West, for all of her hard work, Southeast Division GF Charles Wright delivered a box of chocolates to her while visiting the corporate office for GF School in April.

GF Charles Wright and Alison West ►



"Thank you all. I love Wright Tree Service. I plan to retire with this company. It's the best place I have ever worked."

An employee sent this note to the corporate office

CENTRAL DIVISION

"We are incredibly impressed with the Wright Tree Service crew that worked on our huge backyard maple. The crew worked for two and a half days on our tree. It was a complicated situation with giant branches hanging over wires, garden sheds, prized hosta gardens and a very difficult area to access the tree. The two crews are hands down the best, most efficient, careful and competent group of men who have ever worked on our house or yard area. So, thanks for sending such a great team to Rochester!"

A Rochester Public Utilities (RPU) customer complimenting Foremen Hernan Hernandez and Hector Jimenez, and Trimmers Francisco Bedolla and James Bruce

"We had a volunteer project for community youth at the Kansas City Ice Center and two employees of Wright Tree Service, Corey Wilson and Tommy Pearson, volunteered their time and efforts to help give our kids a better area to skate in. It was greatly appreciated by everyone there. They were very hard workers and without their help, we would not have completed the project. I can't really put down on an email all of the great comments and appreciation that everyone felt towards both of these guys, but it definitely made a huge difference. Thank you for allowing both of these guys to show what great customer service Wright Tree Service provides to their communities!"

A Board of Public Utilities (BPU) employee complimenting General Foremen Corey Wilson and Tommy Pearson

"Bob took extra care and time working with us. We have trees in our yard that we planted many years ago. One tree needed to be trimmed from the power lines. We did not want the tree trimmed the normal 'L' cut. This would destroy the look of the tree. He took time to supervise the cut. The result was very nice, and did not ruin the look of the tree. Thank you for having staff that cares for the customer."

An Omaha Public Power District (OPPD) customer complimenting General Foreman Bob McCoy



HURRICANE IRMA

Rewarding Experience

While at a staging area in a mall parking lot in Tampa, Florida, at least 10 different people stopped to offer water, homemade cookies, pizza, packed lunches and more in the 45 minutes that Division 25 Division Manager Ken Venzke, Southeast Division GF Joshua Meade and crew were there for. A family of four had their daughters use sign language to let the crew know how much they appreciated the work the men were doing. All of this really made the work a rewarding experience.



HURRICANE IRMA

High Praise

The mayor of Plant City, Florida stopped Central Division Project Manager Danny Williams one morning to express his gratitude for how our employees were representing WTS. He said that with all of the crews working there that they have had more compliments about those "Wright Tree guys from Des Moines" than anyone else. The mayor wanted to make sure that it would be expressed how grateful the community was that our people were there. The 'Yes, ma'am,' and 'Yes, sir,' have won over the people and he was greatly appreciative of the extra efforts made. "The GFs and crews have great attitudes and have really done a terrific job trying to stay busy on down time and be productive when on tickets."

CENTRAL DIVISION

Familiar Faces

The Kansas Arborists Association Arborists Training Course class poster featured two of our very own, GF Steven Lee and Foreman Oscar Lopez. The photo was taken during their aerial rescue demonstration last year.

NORTH DIVISION

Brother's and Sister's Keeper in Action

WTS Foreman Zack Norris noticed something was not right when the crews resumed their work. The primary wire began to gallop and sway, so he advised all crew members to get down and stay clear of the wires. Zack went into the next yard where he could see a private tree service company doing work on an oak tree overhanging a 7,200kv single phase. The trimmer from the private tree service company had one of their ropes hanging on the primary, and once the trimmer got the rope free, he began to set the rope on a large section of the lead overhanging the primary. Zack could quickly tell that the lead was too large and would not clear the wires, and that this method the crew was attempting would not work. He notified General Foreman Chris Lorenz and was advised to stop the crew before someone was injured. Unfortunately, by the time Zack, Chris, Acting Foreman Rodrigo Perez and Journeyman Trimmer Don Robbins made it to the private tree trimming crew, the trimmer had already started cutting the lead. The lead came off flat, and the end dropped about 10 feet, striking the primary and pushing it into the neutral wire, causing it to burn in half and fall into a nearby tree and across a chain link fence. The WTS crew assessed the area and determined the lines were still energized. The trimmer from the private tree service company instructed his ground crew to send up a power pruner, so he could cut the lead free from the primary. The WTS crew advised the trimmer that the power pruner was not insulated and that he could not cut the lead free with it because he would be electrocuted, due to the lead being energized from making contact with the primary wire and not to make contact with the chain link fence until the wires were de-energized.

"Your crews are doing a wonderful job! Particularly, the two men I met. They were very polite and considerate. They let me know they were going to be working in my yard, and exactly what they were going to do. They cleaned up all dropped branches and left the area very clean."

A Westar Energy customer complimenting Foreman Jose Gallardo and Trimmer Juan Melgar

"Thank you so much! I had talked to one of your employees to see if they would trim some more branches from this tree. He said they would get it done. The tree is below my lines now. So thanks again for listening to me, and cleaning up my tree problem."

A Westar Energy customer complimenting several crew members

"The crew did a great job. They were very careful with my new fence and were very polite!"

A Westar Energy customer complimenting several crew members

"The crew did a fantastic job and were very professional."

A Westar Energy customer complimenting several crew members

"I wanted to let you know how impressed I was with the crew, especially during the funerals



that took place this week. The crew was very respectful and did a great job cleaning up."

A Calvary Cemetery employee complimenting General Foreman Luis Burgos, Foreman Jonathan Rivera and Trimmer Ignacio Sanchez

"Nice guys and they're doing a fantastic job. Our neighborhood appreciates the work they are doing for KCP&L. Thank you."

A Kansas City Power and Light (KCP&L) customer complimenting several crew members

"Our neighborhood was damaged due to a wind storm. Our tree was split down the middle and fell over on our neighbor's fence and pulled lines out. It was a huge mess. Wright Tree Service cut and got the tree down

to the ground so that power could be restored. You did a great job in helping get our power back on. We are so thankful because my wife has serious health issues and cannot breathe or handle hot, humid weather. You were so efficient and really knew what you were doing."

A KCP&L customer complimenting Foremen Mike Spillman and Casey Bowman, Trimmers Cody Stamper and Cody Bruns, and Groundmen Dakota Snow and Kyle Carnes

"I wanted to let you know what an exemplary job that Tommy and his crew did at our house. We had storm damage that left us with a tree with a split/rotten base. One part of the tree was on our house, one part that was left standing could have fallen on our house and another could have fallen on power lines. Tommy assessed the situation and reassured us that he would have a crew to our house first thing the next morning to take care of the risk. As promised, he had a large crew at our house and they removed the risk to both the power lines and our house. I know that guys have been working day and night due to the storms and damage around the city. Tommy showed up, listened to my concerns and was very understanding. He recognized the risks and mobilized a team. I cannot speak highly enough of the job that Tommy and his crew did. They are great representatives of your company."

A KCP&L customer complimenting GFs Tommy Pearson and Ray Wolken, Foremen Shawn Perry and Mike Spillman, Trimmers Cody Stamper, Peter Savedra and Jesus Saldona, and Groundmen Ryan McLain and Boone Tyler

◀ (Left to right) Peter Savedra, Shawn Perry, Mike Spillman, Tommy Pearson and Jesus Saldona.

NORTH DIVISION

"These guys have parked on this farm three or four times before in the past 10-12 years, and there has never been more respect with this crew than ever before, by far, and I know it's because of Matt. He makes sure there is respect among his workers and himself, and also toward me. I've never seen anyone handle as many people as he has and have complete control over these guys at all times. You really have something here, and you need to keep it as it is. I just thought I would drop you a line and thank you for having such a crew as his because it's hard to find."

An Ameren customer complimenting GF Matt Rayfield and several crew members

"Common courtesy goes a long way and your crew is very polite and considerate. Nice group of young men. It is refreshing to know that professionalism hasn't died. Kudos to your team!"

An Ameren customer complimenting Foremen Charlie Hurt and Derek Hardy, and Trimmers Justin Barber, Mike Wood and Jeremy Mason

"I wanted to express my thanks to your crew for their prompt response and work under very difficult circumstances as a result of the power outage. That effort was first rate professional."

An Ameren customer complimenting Foremen Andy Will and Phillip Sayles, and Trimmers Ivory Rush and Kyle Nixon

"The crew was very professional and did a great job cleaning up!"

An Ameren customer complimenting Foreman Rodd Ringhausen, and Trimmers Josiah Roberts, Jarrod Pruitt and James Sprague

"Damon and crew did a great job after the storm. I didn't think anyone could get it done and I wanted to thank them!"

An Ameren customer complimenting GF Damon Muscarella, Foreman Tim Zini and John Krietner, and Trimmers Donald Droste and Josh Halley

"I just wanted to compliment the crew who worked in front of my house today. They were incredibly professional and did an excellent job! The crew went above and beyond in picking up debris in my yard and thoughtfully trimming my very beloved oak tree. I truly appreciate the time they took. Many others would not have been as professional and considerate. Thank you for a job very well done!"

An Ameren customer complimenting Foremen Devin Muscarella and Josh Stephens, and Trimmers Monty Webster and Rob Noll

"Dan and Levi did a great job. They were professional and very personable. Assets to your company."

An Ameren customer complimenting Foreman Dan Hopley and Trimmer Levi Weishaupt

"Just wanted to say THANK YOU! Your crews did an excellent job. Everyone we talked with was courteous and professional."

An Ameren customer complimenting Acting Foreman Casey Lamb, and Trimmers Blake Richter and Brad Zellers

"These gentlemen were so professional and so experienced for their young age. They were so polite and were the face of your company. I have nothing but accolades to say about these two men. They could not have been more thoughtful. They worked diligently."

An Ameren customer complimenting Foreman Will Monroe and Trimmer Kyle Wallace

"Wright Tree Service was in my yard this morning trimming trees around the power lines. I was very surprised and pleased to not only see them pick up all the branches and chop them up, but then they came back with a leaf blower and a rake, and cleaned up all the leaves. I did not expect them to do that and was very pleased with their cleanup process. Kudos!"

An Ameren customer complimenting several crew members



▲ (Left to right) Foreman Chris Barnes, GF Nick Ditta and Trimmer Tyler Roarks

NORTH DIVISION

Saluting Branches

On September 20, employees took part in the Third Annual Saluting Branches event, Arborists United for Veterans Remembrance. The event contributed to the safety, health and beauty of the urban forest at veteran cemeteries across the United States. There were more than 2,200 volunteers (a 50 percent increase from 2016) from 467 companies and organizations who put in an estimated 17,600 hours of work in one day across the country. More than \$2.2 million dollars in arboriculture services were donated. North Division had employees at the Danville National Cemetery volunteering their time to remove many of the hazardous trees that posed a threat to headstones and those visiting their loved ones.

NORTH DIVISION

Volunteering with IBEW Local 34

In July, GF Marvin Miller's crews spent a Saturday doing volunteer work organized by IBEW Local 34. The crews took down several large trees at Crittenton Centers in Peoria, Illinois.

(Left to right) Foremen Brad Jefford, Edwin Kozel, Brandon Irons and Kyle Nixon, and Trimmers Joseph Reinholdt and Ryan Wood ▼



NORTH DIVISION

Swift Action

A little girl crashed her bike and was screaming. Foreman Alex Carr, and Trimmers Paul Dunklau, Jeremy Nailor and Joshua Wewer heard the screaming and immediately came running to help the girl. Her leg was caught between the tire and the fender. The crew worked together quickly to get the little girl's leg free. It was a serious situation and if it weren't for the crew's swift actions, the girl could have lost her leg according to the doctor. The family called WTS to make sure the crew was recognized and wanted to let them know how appreciative and grateful they were for their help.

DIVISION 25

Dale Carnegie Graduates

In July, GF Robert Malone graduated from the Dale Carnegie Immersion Seminar. Robert earned the "Best Prepared Award" and the "Outstanding Performance Award." Congratulations, Robert!

*Project Manager
Brad Shearer
congratulating
Robert Malone!*



"Ron returned with a crew and did general clean up, and cut off that dead limb. They did as much as humanly possible to make me happy, and for that I am thankful."

An Ameren customer complimenting GF Ron Horn, Foreman John Grafen and Trimmer Jesse Dumontelle

"I was very pleased with your men today. It was an extremely hot day and they had been out there working all day trimming around power lines in the neighborhood. They knocked on my door to let me know they would be in my yard. I greatly appreciated this since I have a dog. They made sure to close my gates when they left, and cleaned up my yard. They even took a branch that fell out of my tree during a storm a couple nights ago (I really appreciate this being 40 weeks pregnant and having a husband that works long hours). They went above and beyond their job duties without being asked. Thank you for your hardworking team. I would recommend your services in the future."

An Ameren customer complimenting Foreman Lucas Raith, Trimmer Charles Kitchell and Groundman Jason Olliges

"Thank you for supplying the mulch for my Eagle Project at Cam Peairs in Bloomington, in April. I was able to completely cover one whole trail and the beginning of another trail. I really appreciate Bryon and how he was able to deliver the mulch at such a late notice. Without his help, I would not have been able to complete my project on the scheduled date."

A Normal, Illinois, resident complimenting GF Bryon Honea

"Your workers were next door to my parents' house. I had a flat tire and your guys stopped to help me change it. They had it done in less than five minutes. I want to say a big thank you to those men. Chivalry is not dead! Well done guys and keep up the great work."

An Louisiana, Missouri, resident complimenting GF Nate Wallen, Work Planner Kyle Hogan and Trimmer Zach Porter

DIVISION 25

"I am SO impressed with this crew. Not only did they contact me the same day about my trees, but came out the very next morning to check them out and evaluate the situation. Now it's the second day after my contact and they have been here since 9 a.m. working hard. The guys even removed an extra tree near the lines that had all the leaves die on it between now and the last time they were here. I cannot tell you how much worry this has taken off my family! I appreciate how nice and professional EVERYONE on the crew is. Thank you! Thank you! Thank you from the bottom of my heart! I just can't tell you enough how impressed I am with how the whole situation was handled."

A FirstEnergy customer complimenting GF Chris Gaston, Foremen Tim Roberts, Bradley Davis and Nick Rohrbaugh, and Trimmers Mike Roberts, Tim Kirby, Doug Baker, Gary Shingler, Joe Welling, William Walsh and Chris Bolyard

"I had received a message from my husband that he had slid off the road and down an embankment leaving his vehicle stuck in mud. After arriving to try and assist him, an employee stopped to make sure we were okay. After learning of the predicament, he attempted to find us help and while he was awaiting for his fellow workers to arrive, he successfully helped me push my husband's car out of the mud. Your employees are very kind and compassionate in areas not found in their job description. Without the help of this employee I do not know that we would have been able to get my husband's car out for free. Definitely will speak highly of this company until the end of days."

A Hampshire County, West Virginia, resident complimenting GF Chris Gaston, Foreman Bradley Davis and Trimmer Bryan Carter

"Your workers were very friendly to my children who wanted to serve them refreshments."

A FirstEnergy customer complimenting Project Manager Brad Shearer, GF Justin Lawhorn, Foremen Kelly Ely and Brandon Friend, and Trimmers Scott Slicker and Patrick Hutchinson

MOUNTAIN STATES DIVISION

"I wanted to let you know what a super job the crew was doing. They are great."

An Xcel Energy customer complimenting Foreman Alberico Castro and Trimmer Bernardo Robles

MOUNTAIN STATES DIVISION

WY-CO Job Fair

In May, Project Manager Chris Lenhardt participated in the WY-CO Workforce Partnership Regional Job Fair in Loveland, Colorado. More than 50 companies and organizations were represented with WTS and Chris being the only representation for vegetation management.



"I want to compliment your crew as they did a superb job. They are very careful in what they are doing and they communicate very well. They always checked to make sure that everything was going okay."

An Xcel Energy customer complimenting GF Emanuel Hernandez, Foreman Bernardo Robles, and Trimmers Filipe Jose and Benito Gonzalez

"This crew was outstanding in their service. They cleaned up every leaf that fell from their work. They got right to the job and setup was amazing to watch. They put their cones out and did the job fast and clean. You should be proud of this crew. Thanks for having a good, honest service. Hats off to you."

An Xcel Energy customer complimenting GF Emanuel Hernandez, Foreman Jose Herra, and Trimmers Jose Alvarenga and Felipe Jose

"I was very satisfied and pleased with the crew. I wanted to make sure that Juan got the acknowledgement he deserves for his outstanding cooperativeness and kindness to me."

An Xcel Energy customer complimenting GF Emanuel Hernandez, Work Planner Juan Sanchez and several crew members

"I spoke to Emanuel today and he was very professional."

An Xcel Energy customer complimenting GF Emanuel Hernandez

"A crew cleared trees and branches that were near the power lines at our house today. I just wanted to let you know what a wonderful job they did. They communicated with courtesy before starting. They worked efficiently and took time to clean up when they were finished. This crew deserves to be praised for a job well done!"

An Xcel Energy customer complimenting GF Scott Smith and several crew members

PACIFIC DIVISION

"I just wanted to take the time to thank your company for the professional service I received from your crew. They were courteous and efficient."

A Grays Harbor Public Utility District (PUD) customer complimenting Foreman Terry Lonborg, Trimmer Mike Kelly and Apprentice Josh McClain



PACIFIC DIVISION

Complete Makeover

This summer, Foreman Mike Hebert and Groundman Matt Grause completed mowing projects for PacifiCorp in Albany and Eugene, Oregon.

Here are some before and after project photos showing the huge difference they made!



SOUTHEAST DIVISION

Blue Angels Soar

While GF Jeff East, Foreman Dean Shelton and Trimmer Colton Gunter were working in Pensacola, Florida, Jeff was able to capture the U.S. Navy's Blue Angels soaring above them.



"I just wanted to take the time to thank your company for the professional service I received from your crew. They were courteous and efficient."

A Grays Harbor PUD customer complimenting Foreman Derek Bedford, and Trimmers Scott Heiner and Colin Vento

"They were amazing. I was so impressed. We appreciated everything they did for us."

A PacifiCorp customer complimenting Forest Technician John Dura, Lead Foremen Ken Johnson, Foremen Zeno Schuetze and Jason Reed, Trimmers Bill Medina and Justin Johnson, Apprentice Luke Nichols, and Flaggers Dayne Joachim and Brandon Sherrill

"I wanted to make sure someone knew how good these guys are, how hard they worked, how polite and it was very much a pleasure to have them do the work. They did a tremendous job. You've got a good crew."

A PacifiCorp customer complimenting GF Mike Allen, Foremen Russell Wytcherly and Jim Morton, Trimmer Mike Douglas, Apprentice John Ray, and Groundmen James Johnson and Ron Tustin

"I drive a special needs school bus and have to enter an apartment complex to pick up one of my students. This morning, the crew was set up in the driveway and about to begin work. It was apparent that I wasn't going to be able to get past them to get to the back of the

complex. Juan offered to move so that I could get by. He was extremely courteous and was able to quickly move the cones and truck. They waited until I exited the lot to put the truck back and resume their job. As a bus driver, we encounter a lot of rude people. It was refreshing to have someone so nice and willing to go out of their way to help me. A huge thank you to Juan and Jake. They deserve recognition!"

A Eugene, Oregon, resident complimenting Foreman Juan Delgado and Trimmer Jake Landstra

WRIGHT TREE SERVICE OF THE WEST

"Your team was very professional."

A Truckee Donner PUD customer complimenting several crew members

SOUTHEAST DIVISION

"Some of your tree trimmers were doing work on my property. As I approached them, I was stopped by a young man telling me I could not go into their work area. I explained to him that I had to go feed my livestock. He spoke to his supervisor who stopped all work and explained to me why they do that. I have owned this farm for more than 30 years and I have seen a lot of tree trimmers. But your guys are the most respectful and hardest working guys I have ever seen come through. I just want to thank you for having guys out here that actually care about our property. This act will not go unnoticed. Keep up the great work!"

A Blue Grass Energy customer complimenting GF Joey Williams, and Foremen Christopher Burchfield, Melvin Lister, Kenneth Sperry, Arvin Coleman and Ricky Gipson Jr.

"The crew did a beautiful job and were very polite. I was very impressed."

A Louisville Gas and Electric (LG&E) customer complimenting several crew members

"We had a limb that had split and was lying across the power lines. The crew was efficient, polite, stacked the larger pieces of wood and laid the remaining limbs all at the same angle so that we could access them easily. They didn't even let the limb damage our flowers that was directly underneath the line. Great job!"

An LG&E customer complimenting several crew members

DIVISION 45

"Just wanted to compliment the Service from Wright Tree Service today on cutting the tress in the power lines behind my house. They came to my door and let me know they would be here today and if I could open my gate to allow them in. Good job and good service!"

An Indianapolis Power and Light (IPL) customer complimenting several crew members

"There was a crew of four trucks on my street today. They were working ticketed jobs and tagged trees. Some were next door and one was behind my house. All of the guys were very friendly and respectful. They were very safety conscious with how they park and turn around. I would have let the chipper trailer cut the corner at the end of my driveway and go into the grass a little bit. Not him. He had a tight turn due to another obstruction and made three back-and-forth corrections in his course to make certain he didn't get on the grass. I went out and talked to them while they were on their lunch break. One guy even offered me a taco. Their English was fine, but I sure wish I spoke Spanish. It makes me want to get a job with them so I could learn their language and get into their culture. Good people."

An IPL customer complimenting Foremen Mario Diaz, Jorge Alfaro, Alfonso Sevilla, Felipe Gonzalez, Rafael Rivera, David Allen and Ronald Frenzel, and Trimmers Jose E. Lopez, Ines Alonso Rivas and Martin Ponce

"Two gentlemen came to my home, and spoke briefly and professionally with me at what was needing to be done according to my standards and the work order. They dropped the trees with a manageable length right into my yard and left a very nice pile. They worked quickly and very professionally and with a smile the entire

time they worked. I have never had such a great experience as I did today. It has been a blessing to become a customer of IPL power services. Keep it up, Wright Tree Service. Keep it up, IPL. Way to go guys!"

An IPL customer complimenting Foremen Jorge Alfaro and Alfonso Sevilla

"Your crew removed two trees from our front yard. I want to let you know that we could have not gotten this good of service if we had paid large amounts of money! Your crew was extremely courteous, kind and very pleasant to deal with. They left the site extremely clean, and we really appreciated it! I want to thank you for having them on your team, and to let you know of the great job they are doing around here!"

An American Electric Power (AEP) customer complimenting several crew members

"While we hated to lose two of our trees to the power lines, Wright Tree Service did an excellent job in taking them down. The guys were friendly and very nice to deal with. These trees were massive and, it turns out, one ended up being unstable due to carpenter ants and we had no idea. It may have saved us some future grief. Thanks!"

An AEP customer complimenting GF Juan Nieto and several crew members

"My husband and I wanted to take this time to tell you how friendly, helpful, polite and hardworking your workers all were. This started from the first person we met that came to mark the trees for trimming/removal due to power lines. Due to the location of the trees to the wires, it was determined that the trees were going to be removed. We explained that we have our son's wedding in our yard and were concerned about a mess with the removal of the trees. We want you to know that from that first encounter to the final worker encounter, everything went smoothly. They gave us a timeline and as of yesterday the trees, branches, stumps and logs are all gone. Again, we want to say thank you to a great bunch of guys. We would recommend this crew to anyone."

An AEP customer complimenting several crew members

SOUTHEAST DIVISION

WTS to the Rescue

In September, GF Jeff East, Foremen Dean Shelton, Damon Allen, Teddy Green, Alekzandr Echelle, Tyler Cole and Kyle Driggers, and Groundmen Russell Morris and Daniel Nielsen witnessed a horrible accident in Pensacola, Florida.

A tractor trailer ran a red light and struck two vehicles. The crew went into first responder mode and offered assistance by keeping victims calm until EMS arrived. Initially, there was only one law enforcement vehicle on site, so the crew was instrumental in securing the scene. They directed traffic, secured a landing zone for LifeFlight and assisted EMS personnel as directed after they arrived to the scene.



DIVISION 55

Denver Safety Summit

In May, Project Manager Paul Mitchell presented at a Utility Arborist Association Safety Summit in Denver, Colorado hosted by Xcel Energy. The goal of the safety summits is to bring together a representative group of individuals in utility vegetation management with a variety of views and experiences to develop safety champions within the industry. After the summit, individuals should have the ability to positively impact their company's safety culture at the crew level and beyond. Paul's session focused on communication barriers.



LONE STAR DIVISION

A Day in the Life

Several crew members under Project Manager Tim Wright, and GFs Jose Lopez, Ross Self and Tony Morales were working on a refusal in Wills Point, Texas in June. Just another day in the office at WTS.



SOUTHWEST DIVISION

"The men on the crew were very respectful. I have young calves in the pasture and they were careful to keep them inside the pasture by making sure the gate was fastened as they had found it. Their job was made harder as their large truck could not drive across a bottom land slew because we recently had 5 and a half inches of rain. They told me about the holes they found in the old fence when brush was removed. They used great care when removing the brush and cleaned everything up nicely. When using the gators to drag brush to the road, they used the same tracks each time. I just wanted to tell you they did a great job!"

An AEP customer complimenting GF Jeff Rhodes, Foreman Damon Richard, and Trimmers Andrew Galloway and Kirby Collins

LONE STAR DIVISION

"We had a tree fall and hit some power lines. The crews came out and had the tree removed quickly and without collateral damage. Great set of guys."

An Oncor customer complimenting several crew members

"They did such a great job. Not only are the power lines safer but my trees look better and they were very careful not to damage anything at all in my yard. Your crew was professional and very friendly. They put in a hard day's work in the heat and the job was done right. I just wanted to say thanks for great service and a job well done."

An Oncor customer complimenting GF Reymundo Hernandez, Foremen Rodolfo Martinez, Ruben Sanchez and Javier Bautista, and Trimmers Marquez Narcisco, Javier Lozano, Juan Chamu, Cipriano Zarate, Martinez Genaro, Victor Castillo and Ceferino Covarrubias

"Wright Tree Service was in the neighborhood trimming trees. The crew could not have been any more professional in their approach. Their communication the day before was greatly appreciated and the work done the next day was timely and efficient. Following the trimming, the cleanup was great. Overall, everything was great and the crew represented Oncor in a very positive light. Thanks again and keep up the good work!"

An Oncor customer complimenting Project Manager Martin Sandoval, GF Reymundo Hernandez and several crew members

"Due to a fire on a utility pole next to my house, your company was called to clear the lines of many very old trees. I approached your employees to ask if I would have any trees remaining and was met with respect and assurance that I would indeed have a minimal amount of loss. True to their word, after several hours of cutting and clean up, my property was pristine. Thank you for the highest quality service."

An Oncor customer complimenting GFs Esequiel Mendoza and Rigoberto Reveles, Foremen Celestino Diaz, Jose S. Romero and Jorge Martinez, and Trimmers Nelson Turcios and Arturo Varela

"I am writing this letter to highly commend your team of tree removal professionals that removed a tree that was hanging over my house and could have caused heavy damage to my home as well as put my family in danger. The tree was very large and had been there for well over 60 years. It was determined by Oncor to be a risk factor to their power pole and was scheduled to be removed. The guys that showed up were very professional and cut the tree down using proper safety equipment and took great care not to damage my roof and property. You should be very proud to have dedicated workers that abide all safety rules and behaved in the utmost professional manner. Thank you for a job WELL DONE."

An Oncor customer complimenting several crew members

"I would like to compliment your company on how you cleaned up and how the trees were cut. I'm very pleased and the work was done quickly."

An Oncor customer complimenting GF Carlos Hernandez, Foremen Kevin Hernandez and Nazario Memige, and Trimmers Alexi Perlam, Jose Cruz and Edwin Ochoa

"Your guys were very customer-oriented, polite and professional. They did an excellent job at trimming tree from power lines. I'll recommend your company anytime. Thank you for hiring such great employees."

An Oncor customer complimenting Project Manager Juan Gonzalez, GF Jose Rodriguez, Foremen Gerardo Nunez and Ubaldo Garcia, Trimmers Martin Mijeves, Luis Herrera and Joel Puente, and Groundman Francisco Rodriguez

"I want to compliment your guys on a great job. They treated our property with respect, did a very nice job and left our yard looking great. It is nice to see great work, and the guys are wonderful."

An Oncor customer complimenting Foreman Alvaro Mejia, and Trimmers Angel Martinez, Ruben Jurado and Thomas Arriaga

"I would like to compliment the tree crew by stating that they did a super and thorough job, and cleaned very well. They raked my yard and all. The tree trimming job was such a difference since the last time it was trimmed. They did an awesome job, so much better than expected. The trees really needed trimming and this is a good crew to recommend for other areas."

An Oncor customer complimenting Foremen Alvaro Mejia and Rudy Miranda, and Trimmers Angel Martinez, Ruben Jurado, Thomas Arriaga and Elias Jurado, and Groundman Javier Jurado

DIVISION 65

"I wanted to let you know how hard these guys worked in my yard. I am so pleased for their help. They went way beyond the call of duty in my yard and I am so grateful to them. I gave them some homemade cookies as a small token of gratitude. I think they need a bit of special recognition for their difficult and dangerous work. These guys rock!"

A Lansing BWL customer complimenting GF David Locke, Trimmers Adam Spence and Zack Huntley, and Groundmen Taylor Farr, Shane Curtis and Cody Kean

"Just sending a note about the excellent work the crew has been doing in our neighborhood. Professional, thorough and courteous. Thankful for your service!"

A DTE Energy customer complimenting several crew members

"I just would like say thank you to the crew that was doing the DTE tree trimming. They did an excellent job, were professional and courteous, and really went above and beyond to leave the property in immaculate condition. I was concerned about how the tree would look once trimmed, but they did a beautiful job to accommodate the wires and leave the tree looking nice. Please let them know, if possible, how much I appreciate the great job they did."

A DTE Energy customer complimenting several crew members

"Wow, the service and professionalism of your staff is amazing! The work was done promptly and perfectly. More than that was the quality of communication your staff provided before and after the job! I wish every contractor had the same level of service your company provides!"

A DTE Energy customer complimenting several crew members

"Just sending a note about the excellent work the crew has been doing in our neighborhood. Professional, thorough and courteous. Thankful for your service!"

A DTE Energy customer complimenting Foreman Curt Adams and Trimmer Cameron Giroux

"The company did a fabulous job taking down a large pine tree in my backyard after the wind storm."

A DTE Energy customer complimenting several crew members

"I want to say what a great job your guys did. They were very nice and did a wonderful job cleaning up. Highly recommended!"

A DTE customer complimenting GF Brad Bedini, Foreman Ron Block, and Trimmers Scott Kling and Ted Doan

"Chris and Tiffany are incredibly kind and humble people. They came to help my Dad and I on a Sunday when everywhere else was closed. My bird had been scared by a storm the night before and flown into a tree while being transported inside from the car. They came out right away, even without knowing us and were very patient and helpful in safely getting her down without scaring her. They also asked for nothing in return for their help and showed me that there are more compassionate people in the world then we might feel!"

A Mason, Michigan resident complimenting GF Chris Selover and Tiffany Trumble (non-employee)

MINNKOTA DIVISION

"I wanted to let you know what a great job your company did. They were so neat and took care of the yard. We were really impressed."

A Barron Electric Cooperative customer complimenting Foremen David Wallace and Mike Kansier, and Trimmer Kyle Laya

"I wanted to let you know how nice of a job they did. They were very professional and when they were done, the tree looked nicer than before. After they finished, you couldn't have even known they were there."

An RPU customer complimenting Foreman Erik Herberg and Trimmer Austin Woodard

"The crew did a very nice job!"

A Lake Country Power customer complimenting Foreman Aaron Jarvenpa and Trimmer Justin Sterling

In Memory

CENTRAL DIVISION

WTS sends our condolences to the family of the late Luis Burgos who passed away on July 17, 2017. Luis worked for WTS for nearly two years.

DIVISION 65

Letter to the Editor

In September, an East Lansing, Michigan resident wrote a letter to the editor of the Lansing State Journal. She wrote, "When the tree cutter guys from the Lansing Board of Water and Light (BWL) show up at your door, show them a little extra love. They helped me with more than just the overgrown trees that so badly needed trimming. In my view, they need some extra appreciation for the difficult and dangerous work they do to help keep us safe when Mother Nature wreaks havoc. It took six guys two days just to help out in my yard. Thanks Wright Tree Service and BWL!" This was one of many acknowledgments for Project Manager Ron Carman, and GFs Ken Carman, David Locke and James Son work in the Lansing area and their crew members.

DIVISION 65

New Crews

In June, WTS added a number of crews in Michigan. Welcome to the WTS family!



WTS OF THE WEST

WTS sends our condolences to the family of the late Joseph Cooper who passed away on August 22, 2017. Joseph worked for the company for nearly one year.

MINNKOTA DIVISION

Unusual Mechanical "Animals" Cruising Through Town

In April, *Barron News-Shield* published an article on the unusual equipment cruising through their town; from the Jarraff saw to a Geo Boy brush cutter to the Terex skid steer. In addition, the article interviewed Work Planner Nick Buchholz to discuss the work that WTS was doing with Barron Electric Cooperative.

Not only did the interview let readers know what work was going on in their community, but why it was being done. During the interview, Nick provided three primary reasons why trimming was done: 1) safety, 2) ease of maintenance for utility crews to work on poles, power lines and related equipment, and 3) aesthetic.

MINNKOTA DIVISION

Crew Embarks on a Mission

Foremen Todd Ostoff and Sean Catron, and Trimmers Shane Purdie and Juan Rodriguez had heard a dog barking for a few hours. When they got to the property, they could see the dog was in the in-ground swimming pool. The dog had its front legs on the side of the pool, hanging on to keep its head out of the water. The owners weren't home so the crew informed the neighbor who was able to help them get the dog out of the pool.

"The team of guys that did the power line tree work at our place was organized, thoughtful and professional. They did what needed to be done and communicated with us before, during and after the work. We had a great experience with them!"

An Xcel Energy customer complimenting Foreman Phil Radel, and Trimmers Lewis Remund and David Woltz

"The crew was very safe with their equipment, polite and courteous. They cleaned the branches out of the area where I mow as well. Double high five and a huge thank you to them."

An East Central Energy customer complimenting Foreman Jason Bittner and Trimmer Aaron Davis

"I wanted to commend your selection of the current contractor that cleared the ROW that is on our property. They worked on our property today and did an exceptional job. They briefed me on what they were going to do and reported back to me after they were done. I have been observing their work for the past week and it is very apparent that they are very hard workers. I was also impressed that they were willing to work with me to top trees that were an obvious hazard to the line so I can remove them safely at a later date. Please pass my comments on them on their exceptional job performance."

A Barron Electric Cooperative customer complimenting GF Boyd Rasmussen, Foremen Mike Kansier, David Wallace, Carl Braatz and Steve Stapleton, and Trimmers Kyle Laya, John Wise and Jake Roelse

"The tree trimming crew did a wonderful job. They stacked up the pieces of wood nice and neat, and even raked my yard."

A Rochester Public Utilities (RPU) customer complimenting Foreman Erik Herberg and Trimmer Austin Woodard

"I was very happy with the service I received. The crew was quiet and they cleaned up after themselves and just overall did a great job!"

An RPU employee complimenting Foremen John Fiek and Erik Herberg, and Trimmer Mike Weiss

"We want you to know that we are INCREDIBLY IMPRESSED with the Wright Tree crew that worked on our huge backyard maple. The crew worked for two and a half days on our tree. It was a complicated situation with giant branches hanging over wires, garden sheds, prize hosta gardens and a very difficult area to access the tree. The two crew heads, Ivan and Hernan and their team - are hands down the best, most efficient, careful and competent group of men who have ever

worked on our house or yard area. So, thanks for sending such a great team to Rochester!"

An RPU customer complimenting GF Jeff Harris and several crew members

DIVISION 80

"The crews you sent were great from the beginning to the end of their work in our neighborhood. The men were polite, friendly and hardworking. As I listened to them talk among themselves, it was clear that they were knowledgeable professionals who too well-considered steps at every point in their work. Most importantly to me, they treated my property with the utmost respect including my plants and yard furniture."

A City of Austin Utilities customer complimenting Project Manager Alejandro Reyes and several crew members

"Joel was very responsive and courteous."

A Google Fiber customer complimenting Work Planner Joel Rendon

"The crew has done a terrific job. They are very hard workers, did beautiful work and cleaned up the jobsite very nicely."

An AEP customer complimenting GF Juan Espinosa, Foremen Luis Cerna, Horacio Rubio and Hermengildo Palacios, and Trimmers Joshua Cartagena Luciano, Rodolfo Lopez, Joel Rendon, Imer Canton, Raul Lopez and Marco Soto

"The crew worked on my property today and they did a fantastic job. They cleaned up well when they were done and took care of some much needed trimming."

An AEP customer complimenting Project Manager Rogelio Arredondo, Foreman Hector Correa, and Trimmers Justino Santiago Besare and Wilberto Gonzalez

touch with us for weeks trying to schedule the work so that we could be present when the trimming was done. Thanks to rain, this has been delayed several times. We've had trimming done before, but never with such courtesy and attention to detail. They were here all day and did a wonderful job of cleaning up after themselves and leaving our yard and creek so much better than they found it. Please know that this is a remarkable crew of men and worth holding on to."

An AEP customer complimenting GF Juan Espinosa and several crew members

"The crew was very nice and courteous in working with us to make sure the trees looked nice and also meet the standards required by the utility."

An AEP customer complimenting several crew members